

WARRANTY INFORMATION

Adhesive Bond Warranty

Durabond Hardwood Products warrants that Durabond Hardwood Adhesives* will bond all engineered, solid, or acrylic impregnated hardwood flooring, designed and recommended in writing by the wood flooring manufacturer for glue-down, to all substrates common to hardwood flooring prorated for a period equal to the wood flooring manufacturer's product warranty.

Moisture Warranty

Durabond Hardwood Products warrants that Durabond Hardwood Adhesives*, when used in conjunction with a Durabond Hardwood Products Approved Surface Preparation Membrane**, will bond and will protect all engineered, solid, or acrylic impregnated hardwood flooring, designed and recommended in writing by the wood flooring manufacturer for glue-down, against moisture damage through the sub-floor prorated for a period equal to the wood flooring manufacturer's product warranty.

These warranties are contingent upon the following:

- The evaluation of a potential claim by a Bostik, Inc. representative in advance of any replacement work, submittal of wood flooring manufacturer's product warranty, and a copy of the original materials and installation invoice(s). Any repairs conducted prior to evaluation will void all warranties.
- The adhesive must be used in accordance with Durabond Hardwood Products most recent published literature.
- The wood flooring must be installed in accordance with the wood flooring manufacturer's most recent published literature pertaining to glue-down installations, including but not limited to, wood flooring acclimation, expansion space, jobsite temperature, relative humidity and air flow requirements.
- The installation must be maintained in accordance with the wood flooring manufacturer's recommendations including, but not limited to, temperature, relative humidity, and proper maintenance.
- This warranty does not cover damage due to flooding, hydrostatic head, puddling, improper maintenance, low/excessive relative humidity and/or temperature, or any issues not related to excessive moisture proven to be coming through the membrane.
- This warranty is to the original purchaser and is non-transferable. Durabond Hardwood Products will repair or replace the affected flooring one time only.

*The following Durabond Hardwood Product Adhesives are covered with this warranty:

- D-332 Premium Wood Flooring Urethane Adhesive
- D-321 Moisture Cure Urethane Wood Flooring Adhesive
- D-317 Engineered Wood Flooring Adhesive

**The following Durabond Hardwood Products Approved Surface Preparation Membrane is covered with this warranty, when applied according to the most recent published literature:

- D-288 Moisture Vapor Retarder Membrane

In the event of a valid claim under this warranty, Durabond Hardwood Products will pay to repair or replace on a prorated square foot basis the portion(s) of the installation that is proven to be defective. This payment is to include all reasonable materials and labor only. Durabond Hardwood Products is not responsible for workmanship not in accordance with Durabond Hardwood Products most recent published literature, defects in the wood flooring, abuse, misuse, or losses due to delays or any other consequential damages.

