



Thirty (30) Year Limited Ceiling Systems Warranty

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc., and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Products:

ARMATUFF®, CERAMAGUARD® FINE FISSURED™, CIRRUS, Clean Room™ FL, Clean Room VL/VL, DUNE™, DUNE Second Look®, ENDURA™, FINE FISSURED, FINE FISSURED Open Plan, FINE FISSURED Second Look, GEORGIAN™, GRAPHIS® Finetex™, GRAPHIS® Rustex™, MESA™, OPTIMA® Open Plan, OPTIMA Plank, OPTIMA Vector®, PAINTED NUBBY™ Open Plan, PEBBLE™, RANDOM FISSURED™, School Zone™ FINE FISSURED, SHASTA®, TUNDRA®, TechZone™, ULTIMA®, ULTIMA Open Plan, ULTIMA Vector, PRELUDE® XL, PRELUDE ML, PRELUDE XL Fire Guard™, PRELUDE PLUS XL Fire Guard, AL PRELUDE PLUS, SS PRELUDE PLUS and PRELUDE XL for Exterior Applications, SUPRAFINE® XL, SUPRAFINE ML, SUPRAFINE XL Fire Guard, 360° Painted, SILHOUETTE® XL 1/4" and 1/8" reveal, AXIOM® (all families), PRELUDE Concealed, CONCEALED Z™, Co-extruded Aluminum CLEAN ROOM™, INTERLUDE®, SONATA®, SERPENTINA® (including Serpentina Metal Infill Panels), TRIMLOK®, DRYWALL, and SHORTSPAN®. (Applies only to products designated with the 30-Year Systems Warranty icon in the product catalog.)

Armstrong Commercial Suspension Systems and Commercial Ceiling products have a 30-year limited systems warranty when installed together and used under normal conditions. Products covered in this systems warranty are outlined above.

Ceiling panels and suspension systems are warranted to be free from defects in materials or factory workmanship for 30 years from the date of installation, except for obvious defects in materials or factory workmanship, of which Armstrong must be notified within 30 days of the date of installation.

Commercial Ceiling panels with HumiGuard® Max and HumiGuard Plus performance are warranted to be free from sagging and warping as a result of defects in materials or factory workmanship for 30 years from the date of installation.

Commercial Ceiling panels with BioBlock® Plus protection are warranted to be free from the growth of mold, mildew, and Gram-positive and Gram-negative odor and stain-causing bacteria for 30 years from the date of installation. Ceiling panels treated with BioBlock Plus on the painted surface contain a mold-inhibiting agent that provides broad-spectrum control for the growth of mold and mildew over the warranty period. The ceiling panels also resist the growth of Gram-positive and Gram-negative odor and stain-causing bacteria. Armstrong HumiGuard Plus fiberglass and HumiGuard Max mineral fiber ceiling panels do not have BioBlock Plus treatment, but are warranted to be free from the growth of mold, mildew, and odor and stain-causing bacteria for 30 years from the date of installation due to the inherent characteristics of the products.

Suspension systems are warranted to be free from the occurrence of 50% red rust as defined by ASTM D610 test procedures for 30 years from the date of installation. All Armstrong limited 30-year warranties are subject to use under normal conditions. Abnormal conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup.

What will Armstrong do?

Subject to confirmation by Armstrong of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

What does this warranty not cover?

Damage that may occur from vibrations, fire, water, freezing temperature, accident, or any form of abuse or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the products should be removed immediately and replaced once the conditions are normal.

Except for HumiGuard Max products, these products cannot be used in exterior applications.

The ceiling product must not be used to support any other material except fiberglass thermal/sound control insulation installed in the thickness, density, and manner according to Armstrong specifications, except that Mineral Fiber ceiling products can be placed directly on top of Optima Open Plan ceilings where approved by Armstrong (to achieve acoustical performance).

Except for ceilings with BioBlock Plus, HumiGuard Plus fiberglass, and HumiGuard Max mineral fiber, the growth of mold or bacteria is not covered by this warranty nor is it the responsibility of Armstrong. All products should be maintained to avoid excessive dirt or dust buildup or the presence of excessive moisture that would provide a medium for microbial growth on ceiling panels.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

Warranty Conditions

All ceiling products and suspension systems must be installed and maintained in accordance with Armstrong written installation instructions for that product in effect at the time of installation and best industry practice. Prior to installation, the ceiling product must be kept clean and dry, in an environment that is between 32° F (0° C) and 120° F (49° C), and not subject to Abnormal Conditions.

For HumiGuard® Plus: Installation of the products shall be carried out where the temperature is between 32° F (0° C) and 120° F (49° C). It is not necessary for the area to be enclosed or for HVAC systems to be functioning. All wet work (plastering, concrete, etc.) must be complete and dry.

For HumiGuard Max: HumiGuard Max's sag performance warranty extends to installations where the ceiling product is exposed to chemical fumes, extreme temperatures up to 120° F (49° C) (including steam up to 275° F (135° C)) and 100% RH, including standing water applications so long as the product is installed with either SS PRELUDE® PLUS, AL PRELUDE PLUS, or PRELUDE PLUS XL® Fire Guard™ suspension systems. For swimming pools, install only with AL PRELUDE PLUS suspension system. For outdoor soffits, canopies, and parking garages, install with PRELUDE XL for Exterior Applications (wind uplift should be considered).

HumiGuard Max and HumiGuard Plus: The ceilings must be maintained to avoid excessive dirt or dust buildup that would provide a medium for microbial growth on ceiling panels. Microbial protection does not extend beyond the treated surface as received from the factory, and does not protect other materials that contact the treated surface such as supported insulation materials.

How do you get service?

You must notify Armstrong of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada, Armstrong World Industries, Canada, Ltd., 6911 Decarie Blvd., Montreal, Quebec H3W 3E5.

How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.