



Limited Warranty

BOSTIK COMMERCIAL HARDWOOD FLOORING INSTALLATION PRODUCTS

LIMITED WARRANTY: Subject to the terms of this Limited Warranty ("Warranty"), Bostik, Inc. ("Bostik"), warrants to the original purchaser of this product that, at the time of purchase, the product is free from manufacturing defects and conforms with Bostik's written specifications. Bostik's written specifications for the product can be obtained by calling 1-800-726-7845 (choose option 2, then option 2 again) between 7 a.m. and 5 p.m. Central Time. This Warranty replaces and supersedes (1) the limited warranty stated in Bostik's terms and conditions set forth on any order acknowledgment you may have received from Bostik (but all other such terms and conditions shall not be affected hereby) and (2) all prior warranties that may appear to apply to the product you have purchased.

DURATION OF WARRANTY: See the attached Hardwood Flooring Installation Product Warranty Duration Table for the warranty period that applies to the product you purchased. The Warranty period is measured from the date the product was first sold to the original purchaser. The Duration Table can also be found attached to this Warranty on Bostik's website at www.bostik-us.com/resource-center/warranties or obtained by calling 1-800-726-7845 (choose option 2, then option 2 again) between 7 a.m. and 5 p.m. Central Time.

LIMITATIONS: TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY, AND BOSTIK DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE. DISCLAIMERS OF IMPLIED WARRANTIES MAY NOT BE APPLICABLE TO CERTAIN CLASSES OF BUYERS OR TO CERTAIN PRODUCTS. TO THE EXTENT ANY IMPLIED WARRANTY APPLIES, ITS DURATION IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE AND DEPENDING ON THE LAW APPLICABLE TO YOUR PURCHASE.

This Warranty is not transferable or assignable.

CONDITIONS: The remedy in this Warranty shall apply only under the following conditions:

- (1) The product is installed and maintained in accordance with (i) Bostik's most recent Technical Data Sheet and any other instructions, guidelines and data published by Bostik regarding the product, (ii) the flooring manufacturer's instructions, guidelines and data, (iii) applicable building codes, and (iv) standard industry guidelines and practices. Bostik's Technical Data Sheet can be obtained at www.bostik-us.com/resource-center, or by calling 1-800-726-7845 (choose option 2, then option 2 again) between 7 a.m. and 5 p.m. Central Time.
- (2) The product must be used within the shelf life specified in the most recent Technical Data Sheet for the product and stored in accordance with the instructions in the Technical Data Sheet.
- (3) It is your responsibility to test the suitability of the product for an intended use prior to using it. Bostik accepts no responsibility for determining the suitability of the product for use with a particular flooring product or for a particular type of installation, and any recommendation by Bostik regarding use of the product is not intended to be a warranty that the product is suitable for a particular application.
- (4) In the event the product is alleged not to be as warranted, you must give Bostik an opportunity to inspect the installation, and to take samples of materials used in the installation, before you engage in any repair or replacement work.

EXCLUSIONS: This Warranty does not cover damage resulting from:

- Structural failure, faulty structural design, structural movement, excessive structural deflection or other failure of substrate, inadequate subflooring, or improper preparation of substrate or subfloor;
- Moisture, in excess of levels set forth in Bostik's Technical Data Sheet for the product or the flooring manufacturer's instructions or guidelines, that is coming from the substrate, subfloor, or any surface(s) over which the flooring is installed; moisture due to improper preparation of substrate; exposure to excessive levels of atmospheric moisture or humidity; or exposure to water from flooding, leaks, puddling, hydrostatic head, or other sources;
- Exposure to excessively low or high temperatures or humidity;
- Any cause beyond Bostik's reasonable control, including without limitation, any act of God, act of buyer or user, flood, fire, or accident;
- Normal wear and tear; or
- Misuse; improper alteration, modification, or dilution of product; exposure to corrosive materials or contaminants; industrial applications subject to chemical or mechanical abuse; improper maintenance or use of cleaning products.

REMEDY FOR BREACH OF WARRANTY: In the event of a valid claim under this Warranty, as buyer's sole and exclusive remedy, Bostik shall pay the reasonable cost of materials and labor, on a square foot basis, necessary to repair or replace the portion of the original installation that is proven to be defective. **TO THE MAXIMUM EXTENT PERMITTED BY LAW, BOSTIK WILL NOT BE LIABLE FOR DIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, ECONOMIC, OR OTHER DAMAGES, AND BOSTIK HEREBY DISCLAIMS LIABILITY FOR ANY SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THESE LIMITATIONS MAY NOT APPLY TO YOU.**

MAKING A CLAIM: Any claims must be made within 30 days of discovery of an alleged failure to conform to specifications or an alleged manufacturing defect. You must send written notice of your claim to:

Bostik, Inc.
11320 W. Watertown Plank Road
Wauwatosa, WI 53226-3434

Written proof of purchase must be submitted with the notice of claim. **NO CLAIM WILL BE VALID UNDER THIS WARRANTY IF ANY REPAIR OR REPLACEMENT WORK IS DONE BEFORE BOSTIK IS GIVEN AN OPPORTUNITY TO INSPECT THE FLOOR AND TAKE SAMPLES.**

If any part, term or provision of this Limited Warranty is determined by any court or other tribunal to be illegal, invalid or unenforceable, any illegal, invalid or unenforceable part, term or provision shall be deemed stricken from this Limited Warranty and all of the other parts, terms and provisions of this Limited Warranty shall remain in full force and effect to the fullest extent permitted by law. If this Limited Warranty is determined by any court or other tribunal to be unenforceable in its entirety or otherwise not applicable to the person or entity asserting a claim, then the warranty disclaimers set forth in Bostik's Technical Data Sheet for the product and on product labeling shall exclusively apply.

BOSTIK HARDWOOD FLOORING INSTALLATION PRODUCT WARRANTY DURATION TABLE

The duration of the Limited Warranty for Bostik's hardwood flooring installation products is one year unless the product is listed in the following table, in which case the duration is set forth in the table. The Warranty period is measured from the date the product was first sold to the original purchaser. The duration of the Limited Warranty for a particular product may depend on whether the product is used for adhesion only or for both adhesion and subfloor moisture protection, as reflected in the table below. The term "lifetime" means the lifetime of the flooring, which is defined as a period equal to the flooring manufacturer's maximum warranty period. If no flooring manufacturer's warranty applies, "lifetime" is defined as 25 years.

| WARRANTY DURATION TABLE | | | |
|-------------------------|--|--|---|
| Warranty Duration | Application: Surface Preparation | Application: Adhesion Between the Flooring and Approved Substrate(s) | Application: Adhesion Between the Flooring and Approved Substrate(s) and Subfloor Moisture Protection |
| Lifetime | SL-150™ Self-Leveling Underlayment Webcrete® 95 UltraFinish™ Universal Primer™ Webcrete® 98 Extreme Primer™ | Ultra-Set® SingleStep2™ Ultra-Set® SingleStep™ GreenForce™ Vapor-Lock™ Bostik's BEST™, BST™ Urethane EFA+™ TKO™ | Ultra-Set® SingleStep2™ Ultra-Set® SingleStep™ GreenForce™ Vapor-Lock™ MVP4™ used with Bostik's BEST™, BST™, EFA+™, or TKO™ adhesives D-250™ Moisture Vapor Barrier Coating D-261™ Extreme Moisture Vapor Barrier Coating |
| 10 Year | | | For engineered flooring only: Bostik's BEST™ applied using the vapor retarder method.* MVP4™ used with Bostik's ProCure™ |
| 5 Year | | | For engineered flooring only: BST™, EFA+™, TKO™, applied using the vapor retarder method.* |

* Bostik's BEST, BST, EFA+, and TKO are NOT intended for use for subfloor moisture protection for solid or bamboo hardwood flooring and are not warranted for such use.

This Warranty Duration Table is not an independent warranty. Its exclusive purpose is to set forth the duration of Bostik's Limited Warranty for hardwood flooring installation products. All terms of Bostik's Limited Warranty for Hardwood Flooring Installation Products apply. Bostik's Limited Warranty can be obtained on Bostik's website at www.bostik-us.com/resource-center/warranties or by calling 1-800-726-7845 (choose option 2, then option 2 again) between 7 a.m. and 5 p.m. Central Time.

BOSTIK HOTLINE™

Smart help™
1-800-726-7845

Bostik, Inc.
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Wauwatosa, WI 53226
www.bostik-us.com



This document supersedes all previously published literature.