



Limited Warranty

BOSTIK HARDWOOD FLOORING INSTALLATION PRODUCTS

LIMITED WARRANTY: Subject to the terms of this Limited Warranty ("Warranty"), Bostik, Inc. ("Bostik"), warrants that, at the time of purchase, the product is free from manufacturing defects and conforms with Bostik's written specifications. This Warranty shall apply only if the product is installed and maintained in accordance with (i) Bostik's most recent Technical Data Sheet and any other instructions, guidelines and data published by Bostik regarding the product, (ii) the flooring manufacturer's instructions, guidelines and data, (iii) applicable building codes, and (iv) standard industry guidelines and practices. Bostik's written specifications for the product appear in the "Properties" box on the Technical Data Sheet for the product. The Technical Data Sheet can be obtained at www.bostik-us.com/resource-center/TDS, or by calling [1-800-726-7845 (choose option 2, then option 2 again)]. See "Duration of Warranty" below for the length of this Warranty.

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY, AND BOSTIK DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

It is the sole responsibility of the buyer to determine the suitability of the product for use with a particular flooring product or for a particular type of installation, and any recommendation by Bostik regarding use of the product is not intended to be a warranty that the product is suitable for a particular application. It is the buyer's obligation to test the suitability of the product for an intended use prior to using it.

This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This Warranty replaces and supersedes all prior warranties that may appear to apply to the product you have purchased.

EXCLUSIONS: This Warranty does not cover damage resulting from:

- Structural failure, faulty structural design, structural movement, excessive structural deflection or other failure of substrate, inadequate subflooring, or improper preparation of substrate or subfloor
- Excessive substrate moisture; moisture due to improper preparation of substrate; exposure to excessive levels of atmospheric moisture or humidity; or exposure to water from flooding, leaks, "puddling", hydrostatic head, or any source of moisture that does not originate from the sub-floor
- Exposure to excessively low or high temperatures or humidity
- Natural disasters, including but not limited to earthquakes, fires, floods, or hurricanes; accidents; or other unexpected circumstances
- Normal wear and tear
- Misuse; improper alteration, modification, or dilution of product; exposure to corrosive materials or contaminants; industrial applications subject to chemical or mechanical abuse; improper maintenance or use of cleaning products; failure to use product within its shelf life; or any other failure to install and maintain floor in accordance with (i) Bostik's most recent Technical Data Sheet and any other instructions, guidelines and data published by Bostik regarding the product, (ii) the flooring manufacturer's instructions, guidelines and data, (iii) applicable building codes, and (iv) standard industry guidelines and practices

DURATION OF WARRANTY: See the attached Hardwood Flooring Installation System Warranty Duration Table for the warranty period that applies to the product you purchased. That table can also be obtained on Bostik's website at www.bostik-us.com/resource-center/warranties or by calling 1-800-726-7845 (choose option 2, then option 2 again).

REMEDY FOR BREACH OF WARRANTY: In the event of a valid claim under this Limited Warranty, as buyer's sole remedy, Bostik shall pay the reasonable cost of materials and labor, on a square foot basis, necessary to repair or replace the portion of the original installation that is proven to be defective. **IN NO CASE WILL BOSTIK BE LIABLE FOR DIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, ECONOMIC, OR OTHER DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

MAKING A CLAIM: This Warranty is to the original purchaser and is not transferable or assignable. Any claims must be made within 30 days of discovery of an alleged failure to conform to specifications or an alleged manufacturing defect. You must send written notice of your claim to:

BOSTIK, INC.

Attn: Technical Service Department
 11320 W. Watertown Plank Road
 Wauwatosa, WI 53226-3434

Written proof of purchase must be submitted with the notice of claim. Bostik must be provided an opportunity to inspect the floor, and to take samples of materials used in the floor installation, prior to any repair or replacement work. **IF ANY REPAIR OR REPLACEMENT WORK IS DONE BEFORE BOSTIK IS GIVEN AN OPPORTUNITY TO INSPECT THE FLOOR AND TAKE SAMPLES, THIS WARRANTY WILL BE VOID.**

**BOSTIK HARDWOOD FLOORING INSTALLATION SYSTEM
 WARRANTY DURATION TABLE**

The duration of the Limited Warranty for Bostik's hardwood flooring installation products is set forth in the following table. The duration of the Limited Warranty for a particular product may depend on whether the product is used for adhesion only or for both adhesion and subfloor moisture protection, as reflected in the table below. The term "lifetime" means the lifetime of the flooring, which is defined as a period equal to the flooring manufacturer's maximum warranty period. If no flooring manufacturer's warranty applies, "lifetime" is defined as 25 years.

WARRANTY DURATION TABLE		
Warranty Duration	Application: Adhesion Between the Flooring and Approved Substrate(s)	Application: Adhesion Between the Flooring and Approved Substrate(s) and Subfloor Moisture Protection
Lifetime	Ultra-Set® SingleStep2™ Ultra-Set® SingleStep™ GreenForce™ Vapor-Lock™ Bostik's BEST™ BST™ EFA+™ TKO®	Ultra-Set® SingleStep2™ Ultra-Set® SingleStep™ GreenForce™ Vapor-Lock™ – within MVER & RH limitations MVP4™ used with any Bostik's BEST™, BST™, EFA+™, or TKO® adhesives
10 Year	Pro-Cure®	For engineered flooring only: Bostik's BEST™ applied using the vapor retarder method.*
5 Year		For engineered flooring only: BST™, EFA+™, TKO® applied using the vapor retarder method.*

* Bostik's BEST, BST, EFA+, and TKO are not intended for use for subfloor moisture protection for solid or bamboo hardwood flooring and are not warranted for such use.

This Warranty Duration Table is not an independent warranty. Its exclusive purpose is to set forth the duration of Bostik's Limited Warranty for hardwood flooring installation products. All terms of Bostik's Limited Warranty apply. Bostik's Limited Warranty can be obtained on Bostik's website at www.bostik-us.com/resource-center/warranties or by calling 1-800-726-7845 (choose option 2, then option 2 again).

BOSTIK HOTLINE™

Smart help™
1-800-726-7845

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 A company of TOTAL
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