

**TOPCOAT®**  
**Diamond Pledge™**  
**NDL Roof Guarantee**

Updated: 8/11



*Quality You Can Trust...From  
North America's Largest Roofing Manufacturer!™*

[www.gaf.com](http://www.gaf.com)



# TOPCOAT<sup>®</sup> DIAMOND PLEDGE<sup>™</sup> NDL ROOF GUARANTEE

No. \_\_\_\_\_



OWNER: \_\_\_\_\_ PERIOD OF COVERAGE: \_\_\_\_\_ YEARS

NAME AND TYPE OF BUILDING: \_\_\_\_\_

ADDRESS OF BUILDING: \_\_\_\_\_

APPLIED BY: \_\_\_\_\_

AREA OF ROOF: \_\_\_\_\_ SQUARES DATE OF COMPLETION: \_\_\_\_\_ GUARANTEE EXPIRATION DATE: \_\_\_\_\_

## THE GUARANTEE/SOLE AND EXCLUSIVE REMEDY

GAF guarantees to you, the original owner of the building described above, that GAF will provide "Edge To Edge" protection by repairing leaks through the liquid applied membrane or coating (the "GAF Roofing Materials") resulting from manufacturing defects, ordinary wear and tear or workmanship in applying the GAF Roofing Materials.

There is no dollar limit on covered repairs. Leaks caused by any materials other than those listed above, such as the roof deck, non-GAF insulation or any other materials used in the construction of the roof system, are not covered.

## GUARANTEE PERIOD

This guarantee ends on the expiration date listed above.

## OWNER'S RESPONSIBILITIES

### Notification of Leaks

In the event of a leak through the GAF Roofing Materials, you must make sure that GAF is notified directly about the leak, in writing, within 30 days by email (preferred) at [guaranteeservices@gaf.com](mailto:guaranteeservices@gaf.com), or by mail to Guarantee Services Department, 1361 Alps Road, Bldg. 11-1, Wayne, New Jersey 07470, or GAF will have no responsibility for making repairs. NOTE: The roofing contractor is NOT an agent of GAF; notice to the roofing contractor is NOT notice to GAF.

By notifying GAF, you authorize GAF to investigate the cause of the leak. If the investigation reveals that the leak is not covered by this guarantee, you agree to pay an investigation cost of \$500. This guarantee will be cancelled if you fail to pay this cost within 30 days of receipt of an invoice for it.

### Preventative Maintenance and Repairs

- In order to help keep your roof performing properly, you must perform regular inspections and maintenance and keep records of this work.
- To keep this guarantee in effect, you must repair any conditions in the building structure or roofing system that are not covered by this guarantee but that GAF concludes may be threatening the integrity of the GAF Roofing Materials (e.g., porous walls allowing water entry into the roofing system).
- You may make temporary repairs to minimize damage to the building or its contents in an emergency, at your sole expense. These repairs will not result in cancellation of the guarantee as long as they are reasonable and customary and do not result in permanent damage to the GAF Roofing Materials.
- Any equipment or material that impedes any inspection or repair must be removed at your expense so that GAF can perform inspections or repairs.

## EXCLUSIONS FROM COVERAGE

(e.g., items that are not "ordinary wear and tear" or are beyond GAF's control)

This guarantee does NOT cover conditions other than leaks. This guarantee also does not cover leaks caused by the following:

- Inadequate roof maintenance, that is, the failure to follow the Scheduled Maintenance Checklists provided with this guarantee (extra copies available by calling Guarantee Services at 1-800-ROOF-411).
- Unusual weather conditions or natural disasters including, but not limited to, windstorms, hail, floods, hurricanes, lightning, tornados, and earthquakes, unless specifically covered under this guarantee.
- Damage to the roof constructed of the GAF Roofing Materials due to: (a) movement or cracking of the roof deck or building; (b) improper installation or failure of any non-GAF materials, including pre-existing coatings; (c) infiltration or condensation of moisture through or around the walls, copings, building structure or surrounding materials except where high wall GAF waterproofing flashings are installed; (d) chemical attack on the membrane, including, but not limited to, exposure to grease or oil; or (e) the failure of wood nailers to remain attached to the structure.
- Traffic of any nature on the roof.
- Blisters in the GAF Roofing Materials that have not resulted in leaks.
- Changes in the use of the building or any repairs, modifications or additions to the GAF Roofing Materials after the roof is completed, unless approved in writing by GAF.
- Conditions that prevent positive drainage or result from ponding water.
- Gutters or damage to any restoration system caused by gutters.
- Any condition that is not in accordance with GAF's Application and Specification Manual unless specifically accepted by a GAF Field Services Manager or Director in writing.

No representative, employee or agent of GAF has the authority to assume any additional liability or responsibility for GAF, except in writing signed by an authorized GAF Field Services Manager or Director. NOTE: Any inspections made by GAF are limited to a surface inspection only, are for GAF's sole benefit, and do not constitute a waiver of any of the terms and conditions of this guarantee.

## TRANSFERABILITY

You may transfer or assign this guarantee to a subsequent owner of this building for the remaining term only if: 1) the request is in writing to GAF at the address listed below within 60 days after ownership transfer; 2) you make any repairs to the GAF Roofing Materials or other roofing or building components that are identified by GAF after an inspection as necessary to preserve the integrity of the GAF Roofing Materials; and 3) you pay an assignment fee of \$500. This guarantee is NOT otherwise transferable or assignable by contract or operation of law, either directly or indirectly.

## LIMITATION OF DAMAGES; MEDIATION; JURISDICTION; CHOICE OF LAW

THIS GUARANTEE IS EXPRESSLY IN LIEU OF ANY OTHER GUARANTEES OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, and of any other obligations or liability of GAF, whether any claim against it is based upon negligence, breach of warranty or any other theory. In NO event shall GAF be liable for any CONSEQUENTIAL OR INCIDENTAL DAMAGES of any kind, including, but not limited to interior or exterior damages and/or mold growth.

The parties agree that, as a condition precedent to litigation, any controversy or claim relating to this Guarantee shall be first submitted to mediation before a mutually acceptable mediator. In the event that mediation is unsuccessful, the parties agree that neither one will commence or prosecute any lawsuit or proceeding other than before the appropriate state or federal court in the State of New Jersey. This Guarantee shall be governed by the laws of the State of New Jersey, without regard to principles of conflicts of laws. Each party irrevocably consents to the jurisdiction and venue of the identified courts above.

NOTE: This Guarantee becomes effective only when all bills for installation and supplies have been paid in full to the roofing contractor and materials suppliers, and the Guarantee charge has been paid to GAF.

This guarantee must have a raised seal to be valid.


**GAF**  
1361 ALPS ROAD, BUILDING 11-1  
WAYNE, NJ 07470

By: \_\_\_\_\_  
Authorized Signature Date



# TOPCOAT<sup>®</sup> Diamond Pledge<sup>™</sup> “NDL” Roof Guarantee With True “Edge-To-Edge” Coverage

**GAF’s TOPCOAT<sup>®</sup> Diamond Pledge<sup>™</sup> NDL Roof Guarantee provides you with comprehensive system protection so that if your roof membrane system leaks from either material defects or application errors, the costs of repair are 100% covered!**

	“Typical” Ltd. Product Warranty	
What Does The Guarantee Cover?	<b>Material Defects Only</b>	<b>Material Defects &amp; Workmanship Errors</b>
Covers Entire System, Including Accessories & GAF Insulation?	<b>No</b>	<b>Yes</b>
Unlimited Dollar Amount For Covered Repairs?	<b>No</b>	<b>Yes</b>
Coverage Period?	<b>5-10 Years</b>	<b>5-25 Years</b> (Up to 31 <sup>1</sup> / <sub>4</sub> years with the Well Roof <sup>™</sup> Advantage*)
Well Roof <sup>™</sup> Advantage Available? (FREE 25% Coverage Extension)*	<b>No</b>	<b>Yes</b>
Fast Track <sup>™</sup> 24-Hour Rapid Leak Repair Available? **	<b>No</b>	<b>Yes</b>
Includes Replacement Material?	<b>Yes, Pro-rated Based On Use</b>	<b>Yes, 100%</b>
Includes Cost Of Labor To Correct Problem?	<b>No</b>	<b>Yes</b>
Who Can Offer Guarantee?	<b>Anyone</b>	<b>GAF Master &amp; Master Select<sup>™</sup> Contractors</b>
Is Guarantee Transferable To Next Owner?	<b>No</b>	<b>Yes</b>
Metal Flashings Including “Custom Fit” Covered?	<b>No</b>	<b>Yes</b>

\*Please see Well Roof<sup>™</sup> Advantage brochure for complete requirements.  
 \*\*Note: 24-hour response time may only be available during normal business hours.

## Eligibility Requirements for the TOPCOAT<sup>®</sup> Diamond Pledge<sup>™</sup> NDL Guarantee

- 1. Your roof must be installed by a GAF Master Select<sup>™</sup> or Master roofing contractor certified in restoration system technology.**
- 2. The roofer must follow GAF’s procedures for guarantee issuance, including notifying GAF of the need for a guarantee before roofing commences.**
- 3. You must use GAF products in conjunction with restoration system technology.**



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