

# DUROCK® Cement Board Interior Installation

## 30-Year Limited Warranty

The information contained in this document applies to DUROCK® brand cement board and DUROCK cement board Next Gen.

### What is covered?

United States Gypsum Company warrants that DUROCK cement board products manufactured and sold by United States Gypsum Company:

1. Shall be free from defects in the manufacture of materials.
2. Will not swell, soften, decay or disintegrate in service; and
3. Will not delaminate as a result of exposure to moisture.

Warranty shall become effective when either DUROCK cement board product is installed in accordance with USG's current installation instructions in our publication, *DUROCK Cement Board Submittal Sheet* (CB399), the installation procedures described by Tile Council of North America in its *Handbook for Ceramic Tile Installation* and ANSI Specifications for cement backerboard, tile and grout.

ANSI installation specifications include A108.11-1999 for cementitious backer units, A108.4 for organic adhesives, A108.5 for latex-portland cement mortar, and A108.10 for grout. ANSI product specifications include A118.9-1999 for DUROCK board, A136.1-1999 for organic adhesives, A118.4-1999 for latex-portland cement mortar and A118.6-1999 for grout.

Service requirements for warranted installations shall be "Residential & Light Construction" walls in wet, limited water exposure and dry areas as well as "Residential" flooring areas as defined in the Wall Tiling and Floor Tiling Installation Guide sections of the *"Handbook for Ceramic Tile Installation."* "Commercial Construction" is not covered by this warranty. For information on warranty coverage on applications other than those listed, please contact your local United States Gypsum Company representative.

This warranty extends to dealers who sell our products, contractors who install our products and all owners of the building within the warranty period.

### How long does coverage last?

This warranty runs for thirty (30) years beginning on the date of installation of either DUROCK cement board product in the building.

### What is not covered?

1. Installation practices not in accordance with United States Gypsum Company's current published recommendations, ANSI Specifications or Tile Council of North America's recommendations.
2. Damage due to structural movement of the building or failure of the structural material to which either DUROCK cement board product is attached.
3. Damage arising from acts of God, such as earthquakes, storms, floods, etc.
4. Mishandling, misuse, improper storage or improper application.
5. Failure of the owner to maintain the building with reasonable care.
6. Installation of DUROCK cement board over wood studs that are twisted or bowed.

This warranty does not cover defects resulting from the use of other manufacturers' products unless these products are specifically recommended or approved in writing by United States Gypsum Company in connection with the use of either DUROCK cement board product. Consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply.

### What will United States Gypsum Company do?

United States Gypsum Company will, at its option, replace the affected goods or refund the purchase price.

### How do I get service?

Within thirty (30) days of the time you discover any problems with either DUROCK cement board product, please write to us including a brief description of the problem and photographs if available. Please also include any sales receipt, invoice or other evidence indicating the date of original installation. Please send this to United States Gypsum Company, Department #830-001, 550 W. Adams Street, Chicago, IL 60661. If you need additional copies of our product literature, please visit [usg.com](http://usg.com) or phone 888 874-2450.

### How does state law apply?

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.  
**Effective Date: September 1, 2008.**

