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September 1, 2015 To: ARDEX Sales Professionals, Sales Managers, Corporate (select) From: ARDEX Technical Department

ARDEX ARDIFIX – Recommendation Clarification

We are writing to clarify our recommendations for using ARDEX ARDIFIX to fill dormant cracks and dormant joints prior to the installation of flooring materials.

Where an ARDEX underlayment and finish flooring will be installed, ARDEX ARDIFIX must be sand broadcasted to refusal while fresh. The sand broadcasted surface of the ARDEX ARDIFIX is required to create a bonding surface for the ARDEX underlayment.

For applications where no leveling or smoothing will be performed prior to installing finish flooring, ARDEX ARDIFIX repaired cracks should be filled and sand broadcasted as above; however, each crack should be filled to create a 1/8'' - 1/4'' recessed repair. This recessed area can then be filled with ARDEX FEATHER FINISH or ARDEX FORTI FINISH and sanded to create a seamless repair. (Please note that dual application of ARDEX FEATHER FINISH or ARDEX FORTI FINISH may be required to create a perfectly flat surface.)

Should you have any questions on this information, please contact the ARDEX Technical Service Department.

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