

# Formations™ Acoustical Clouds

## Ten (10) Year Limited Warranty

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### EFFECTIVE JULY 2011

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc. and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Armstrong® Formations™ Acoustical Clouds consists of the Formations™ Acoustical Clouds system installed together with Armstrong's Infusions®, MetalWorks™, Optima®, or Ultima® ceiling products in order to create full panel installations for "ceiling clouds."

When installed, the Formations™ Acoustical Clouds system is warranted to be free from defects in materials or factory workmanship for a period of ten (10) years from the date of installation (except for obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of shipment to the customer). Infusions® and MetalWorks™ ceiling panels are warranted to be free from defects in materials or factory workmanship for a period of one (1) year from the date of installation (except for obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of shipment to the customer). Optima® and Ultima® panels have a 30-year warranty. This limited warranty is subject to further conditions listed below. Visit [armstrongceilings.com/warranty](http://armstrongceilings.com/warranty) for more information about Infusions®, MetalWorks™, Optima®, and Ultima® panel warranties.

All Armstrong® limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, corrosive agents (i.e., chlorine), vibrations, presence of standing water, moisture coming into direct contact with the ceiling, such as could result from building leaks or condensation, excessive humidity, or excessive dust or dirt buildup.

#### What does this warranty not cover?

This limited warranty is void if: 1) The Formations™ Acoustical Clouds canopy cable hanging system is attached to or hung from any commercial ceiling suspension system; 2) The Formations™ Acoustical Clouds system is installed with any ceiling panels other than the specified Armstrong Infusions, MetalWorks™, Optima®, or Ultima® ceiling products; 3) The Formations™ Acoustical Clouds hanging system is used to support any other object or material other than as provided in the specifications; 4) Formations™ Acoustical Clouds is installed with other than manufacturer-provided hardware and cabling, with the exception of any materials required for seismic restraint, which are not included; 5) The cloud system is cut, drilled, or altered in any way, including field painting; or 6) the Armstrong® specifications for installation are not followed.

Prior to installation, the product must be kept clean and dry and below 100°F (38°C) and not subject to any of the Abnormal Conditions set out above.

#### What will Armstrong do?

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

#### Warranty Conditions

Prior to installation, the panels and/or suspension system must be kept clean and dry and not subject to Abnormal Conditions (as specified above). If the panels and/or suspension system are installed in, or subsequent to installation are exposed to Abnormal Conditions or improper maintenance, then the panels and/or suspension system may be damaged. Such damage is not covered by this warranty nor is it the responsibility of Armstrong.

#### How do you get service?

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 6911 Decarie Blvd., Montreal, Quebec H3W 3E5.



**How does state law apply?**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

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