

MetalWorks™ Ceiling and Wall Solutions

One (1) Year Limited Warranty

EFFECTIVE DECEMBER 2018

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc. and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Armstrong® MetalWorks™ ceiling and wall systems and MetalWorks™ custom suspension systems for interior applications are warranted to be free from defects in materials or factory workmanship for a period of one (1) year from the date of installation. In the case of obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of shipment to the customer. For MetalWorks ceiling and wall systems installed on standard suspension systems, refer to the relevant warranty for Commercial Suspension Systems.

This limited warranty is subject to further conditions listed below.

Armstrong® MetalWorks™ ceiling and wall systems and MetalWorks custom suspension systems for interior applications limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, corrosive agents (i.e., chlorine), vibrations, presence of standing water; moisture coming into direct contact with the ceiling or wall, such as could result from building leaks or condensation, excessive humidity, or excessive dust or dirt buildup.

What will Armstrong World Industries do?

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

What does this warranty not cover?

Damage which may occur from vibrations, fire, freezing temperature, accident water, chemical fumes, corrosive agents, or any form of abuse, or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the product should be removed immediately and replaced once the conditions of installation are normal.

This warranty does not extend to variations in the natural characteristics of metal, such as deflection, which may be affected by the type of metal used and dimensions and shape of the panel.

This warranty for Armstrong® MetalWorks™ ceiling and wall systems and MetalWorks custom suspension systems for interior applications is void if: 1) The designated suspension system is not used; 2) The ceiling system is installed in a non-recommended application; 3) The ceiling panels are used to support any other material (unless designated as such); 4) The ceiling system is installed over areas such as swimming pools which provide direct contact with corrosive agents (e.g., chlorine).

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG WORLD INDUSTRIES SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

Warranty Conditions

Prior to installation, the panels and/or suspension system must be kept clean and dry and not subject to Abnormal Conditions (as specified above). If the panels and/or suspension system are installed in, or subsequent to installation are exposed to Abnormal Conditions or improper maintenance, then the panels and/or suspension system may be damaged. Such damage is not covered by this warranty nor is it the responsibility of Armstrong World Industries.

All Armstrong® products shall be installed in accordance with written Armstrong installation instructions and/or approved shop drawings for that product in effect at the time of installation.

Installation of MetalWorks™ ceiling and wall systems and MetalWorks™ custom suspension systems for interior applications shall be carried out where the temperature is between 32°F (0°C) and 120°F (49°C). It is not necessary for the area to be enclosed or for HVAC systems to be functioning. The ceiling panels and suspension system shall not be used to support any other material. MetalWorks ceiling and wall systems and MetalWorks custom suspension systems for interior applications cannot be used in exterior applications.

How do you get service?

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 276-7876. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 255 Montpelier Blvd., Saint-Laurent, Montreal, Quebec, H4N 2G3.

How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

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CEILING & WALL SOLUTIONS