



Limited Warranty

Bostik Flooring Installation Products

Limited Warranty: Subject to the terms of this Limited Warranty (“Warranty”), Bostik, Inc. (“Bostik”), warrants that, at the time of purchase, the product is free from manufacturing defects and conforms with Bostik’s written specifications. This Warranty shall apply only if the product is installed and maintained in accordance with (i) Bostik’s most recent Technical Data Sheet and any other instructions, guidelines and data published by Bostik regarding the product, (ii) the flooring manufacturer’s instructions, guidelines and data, (iii) applicable building codes, and (iv) standard industry guidelines and practices. Bostik’s written specifications for the product appear in the “Properties” box on the Technical Data Sheet for the product. The Technical Data Sheet can be obtained at www.bostik-us.com/resource-center/warranties, or by calling [1-800-726-7845 (choose option 2, then option 2 again)]. See “Duration of Warranty” below for the length of this Warranty.

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY, AND BOSTIK DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

It is the sole responsibility of the buyer to determine the suitability of the product for use with a particular flooring product or for a particular type of installation, and any recommendation by Bostik regarding use of the product is not intended to be a warranty that the product is suitable for a particular application. It is the buyer’s obligation to test the suitability of the product for an intended use prior to using it.

This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This Warranty replaces and supersedes all prior warranties that may appear to apply to the product you have purchased.

Exclusions: This Warranty does not cover damage resulting from:

- Structural failure, faulty structural design, structural movement, excessive structural deflection or other failure of substrate, inadequate subflooring, or improper preparation of substrate or subfloor
- Excessive substrate moisture; moisture due to improper preparation of substrate; exposure to excessive levels of atmospheric moisture or humidity; or exposure to water or moisture from flooding, leaks, puddling, hydrostatic head or other sources
- Exposure to excessively low or high temperatures or humidity
- Natural disasters, including but not limited to earthquakes, fires, floods, or hurricanes; accidents; or other unexpected circumstances
- Normal wear and tear



The Adhesive Company

- Misuse; improper alteration or modification of product; exposure to corrosive materials or contaminants; industrial applications subject to chemical or mechanical abuse; improper maintenance or use of cleaning products; failure to use product within its shelf life; or any other failure to install and maintain floor in accordance with (i) Bostik's most recent Technical Data Sheet and any other instructions, guidelines and data published by Bostik regarding the product, (ii) the flooring manufacturer's instructions, guidelines and data, (iii) applicable building codes, and (iv) standard industry guidelines and practices

This Warranty does not cover changes in appearance resulting from exposure to sunlight, corrosive material or contaminants; aging; or efflorescence or shading inherent to cementitious products. It also does not cover variations of color, shade, or texture from those shown on samples, product packaging, or other marketing materials.

Duration of Warranty: The applicable Warranty period for this product is one year, unless the product is used as part of a qualifying Bostik installation system ("Qualifying Installation System"), as defined in Bostik's Installation System Warranty Duration Tables ("Installation System Tables"). If the product is used as part of a Qualifying Installation System, the duration of this Warranty is set forth in the Installation System Tables. The Installation System Tables are attached to this Warranty or can be obtained on Bostik's website at www.bostik-us.com/resource-center/warranties or by calling [1-800-726-7845 (choose option 2, then option 2 again)].

Remedy for Breach of Warranty: In the event of a valid claim under this Warranty, as the buyer's sole remedy, Bostik shall provide Bostik product to replace the Bostik product used only in the portion of the original installation that is proven to be defective or, at Bostik's option, refund the purchase price for the Bostik product used in that portion of the installation, except that if the claim relates to Bostik products used as part of a Qualifying Installation System (as defined in the Installation System Tables), the remedy stated in the applicable Installation System Table shall apply. **IN NO CASE WILL BOSTIK BE LIABLE FOR DIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, ECONOMIC, OR OTHER DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Making a Claim: This Warranty is to the original purchaser and is not transferable or assignable. Any claims must be made within 30 days of discovery of an alleged failure to conform to specifications or an alleged manufacturing defect. You must send written notice of your claim to:

Bostik, Inc.
211 Boston Street
Middleton, MA 01949

Written proof of purchase must be submitted with the notice of claim. Bostik must be provided an opportunity to inspect the floor, and to take samples of materials used in the floor installation, prior to any repair or replacement work. **IF ANY REPAIR OR REPLACEMENT WORK IS DONE BEFORE BOSTIK IS GIVEN AN OPPORTUNITY TO INSPECT THE FLOOR AND TAKE SAMPLES, THIS WARRANTY WILL BE VOID.**

March 2011



Hydroment® Ceramic Tile Installation System

Warranty Duration Table

The duration of the Limited Warranty for products that are used as part of a qualifying Hydroment Ceramic Tile Installation System is set forth in the following table. To be considered a qualifying Hydroment Ceramic Tile Installation System, your installation system must use (1) two or more products, and (2) only products listed in the following table. If different products used in your installation system have different warranty durations, the shortest Warranty duration for any product in your system is the applicable Warranty duration for your entire system. In the event of a valid claim under the Limited Warranty that relates to products used in a qualifying Hydroment Ceramic Tile Installation System, Bostik shall pay the reasonable cost of materials and labor, on a square foot basis, necessary to repair or replace the portion of the original installation that is proven to be defective.

Warranty Duration	Surface Preparation	Setting Materials	Grouting Materials
25 Year	Ultra-Set® Advanced™ Black-Top 90210™	Single-Flex F.S.™ mixed with 425 Multi-Purpose Acrylic Latex Admixture Tile-Mate® 710/760 Premium mixed with 447 Flex-A-Lastic Admixture® ReFlex® StoneWall™ Big Tile & Stone™ Mortar	Bostik TruColor® Hydroment® Ceramic Tile Grout mixed with Hydroment 1900 Modified Epoxy Hydroment® Ceramic Tile Grout mixed with 425 Multi-Purpose Acrylic Latex Admixture Bostik EzPoxy™
10 Year	Ultra-Set Advanced GoldPlus™	Tile Mate 710/760 Premium mixed with 425 Multi-Purpose Acrylic Latex Admixture Single-Flex F.S. Single-Flex™	Hydroment Ceramic Tile Grout mixed with 425 Multi-Purpose Acrylic Latex Admixture



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5 Year	Ultra-Set Advanced GoldPlus	Hydroment PM™ Porcelain-Mate™ mixed with water Tile-Mate Floor & Wall mixed with water	Hydroment Ceramic Tile Grout mixed with water
5 Year Wall Tile		Hydroment Ultra-Premium™ Mastic Hydroment StoneWall	Hydroment Ceramic Tile Grout mixed with water

This document is not an independent warranty. Its exclusive purpose is to set forth the products that qualify for use as part of a qualifying Hydroment Ceramic Tile Installation System, the duration of Bostik's Limited Warranty for products used as part of that system, and the additional remedy in the event of a claim relating to products used as part of that system. All other terms of Bostik's Limited Warranty apply. Bostik's Limited Warranty can be obtained on Bostik's website at www.bostik-us.com/resource-center/warranties or by calling [1-800-726-7845 (choose option 2, then option 2 again)].

211 Boston Street / Middleton, MA 01949
Ph.: 1-800-726-7845 – www.bostik-us.com

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