

Suspension Systems

10-Year Limited Warranty

PRODUCTS COVERED

This limited warranty covers the following Suspension Systems: Classic Hook, Classic Stab, Classic Aluminum Capped Hook, Classic Aluminum Capped Stab, Classic Environmental, Elite Narrow Stab, Smoothline Bolt Slot, Fire Secure™ Classic Stab and Cloud Perimeter Trim.

10 YEAR WARRANTY

CertainTeed Ceilings Corporation warrants for 10 years from the date of installation that its Ceiling Suspension Systems, described above, shall not incur 50% red rust as defined by ASTM B 117 test procedures during the 10 years of this limited warranty. This limited warranty is subject to further conditions outlined below:

TERMS AND CONDITIONS

- 1) The Suspension Systems must be installed in accordance with ASTM C 636, all applicable CertainTeed Ceilings recommendations in effect at the time of installation, and installation procedures as described in the Ceiling Systems Handbook published by the Ceiling & Interior Systems Construction Association (CISCA).
 - 2) The temperature where the Suspension System is installed must not exceed 104 degrees Fahrenheit (40 degrees C) and the relative humidity where the following Suspension Systems are installed should not exceed 95% for Classic Aluminum Capped System, 100% for Classic Environmental System, and 90% for all other Suspension Systems. Following installation, the environmental conditions where the Suspension System is installed must be controlled within these stated temperature and relative humidity limits. Any deviation from these limits in the building or portions of the building shall void the warranty.
 - 3) These Suspension Systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the system.
 - 4) The Suspension System must not come in contact with water or water vapor from any source including, but not limited to, condensation, leaking pipes, and/or ducts or steam.
 - 5) Prior to installation, the Suspension Systems must be stored in a dry and clean area, protected from damage caused by rain, snow, and excessive moisture. The Suspension Systems also must be protected against damage, impacts, and abrasions while on the construction site.
 - 6) The plenum must not be vented to the outside air in such a way as to allow humidity above warranty conditions to exist within the plenum.
- ANY DEVIATION FROM THE TERMS AND CONDITIONS ABOVE SHALL VOID THE WARRANTY.

EXCLUSIONS

Damage caused by improper maintenance, abuse, and fire; exposure to smoke, fumes, chemical vapors, exterior elements, freezing temperatures, and vibration; and normal wear and tear are not covered by this warranty. This warranty excludes special, indirect, incidental, and consequential damages of any kind.

WHAT THE CUSTOMER MUST DO

Should the CertainTeed Ceilings Suspension System incur at least 50% red rust during the warranty period, written notice must be given to CertainTeed within 30 days after first observing this condition to the following address: CertainTeed Ceilings, Technical Services, P.O. Box 860, Valley Forge, PA 19482. If upon investigation, CertainTeed finds that the red rust is caused by manufacturing defects and is covered under this warranty, the customer's sole remedy and CertainTeed's sole liability shall be limited to CertainTeed furnishing replacement Suspension System, determined by CertainTeed to be of the same or similar type and grade in an amount equal to that which CertainTeed found to be defective. CertainTeed shall not be responsible for any costs related to the installation, removal, or replacement of Suspension Systems.

LIMITATIONS

THE FURNISHING OF REPLACEMENT SUSPENSION SYSTEMS SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEED AND THE EXCLUSIVE REMEDY OF CUSTOMER. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LIABILITY IS LIMITED TO THE ABOVE AND CERTAINTEED SHALL IN NO EVENT BE LIABLE FOR LABOR CHARGES, INCLUDING BUT NOT LIMITED TO LABOR CHARGES IN CONNECTION WITH REMOVAL OR REPLACEMENT OF SUSPENSION SYSTEMS. CERTAINTEED SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING DAMAGE TO THE PROPERTY, THE BUILDING, OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS AS A RESULT OF THE USE OF CERTAINTEED SUSPENSION SYSTEMS OR AS A RESULT OF THE BREACH OF THIS WARRANTY.

CertainTeed reserves the right to discontinue or modify any of its products, including the color thereof, without notice and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material varies in color in comparison to the original product. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

This limited warranty gives you specific legal rights and you may also have other rights, which vary from jurisdiction to jurisdiction.

No representative of CertainTeed or third party has the authority to make any representation or promise with respect to this limited warranty except as stated herein.

Owner: _____

Address: _____ City: _____

State/Province: _____ Zip/Postal Code: _____ Country: _____

Contractor/Installer: _____ Date Installed: _____

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