

DiamondDeck®

2023 Limited Warranty



What and Who are Covered and For How Long

CertainTeed LLC warrants to you, the original owner of its DiamondDeck® Synthetic Roof Deck Underlayment (“DiamondDeck”) that when subject to normal and proper use, DiamondDeck will be free from manufacturing defects for the length of the warranty term. In the event that DiamondDeck is installed underneath shingles manufactured by CertainTeed, CertainTeed warrants the performance of DiamondDeck for the same number of warranty years as the installed CertainTeed shingles. In the event that roofing shingles not manufactured by CertainTeed are installed over DiamondDeck, this Limited Warranty extends for 30 years from the date of DiamondDeck installation. The warranty period starts from the completion of installation of your DiamondDeck and terminates if either the DiamondDeck or the overlying roofing materials are removed.

For any portion of your DiamondDeck that does not perform as a result of a manufacturing defect, as determined by CertainTeed, CertainTeed will contribute to the cost of either repairing or replacing your DiamondDeck, as follows.

SureStart™ Protection

Under the SureStart warranty feature, for the first five years after installation of DiamondDeck:

- (1) If CertainTeed shingles are used: CertainTeed will pay you the reasonable cost of labor to repair or replace the DiamondDeck, including labor to re-install both it and the CertainTeed shingles over the affected portion (exclusive of roof tear off, metal work, flashings, disposal expense and other related work), and will provide replacement DiamondDeck and CertainTeed shingles.
- (2) If non-CertainTeed roofing shingles are used: CertainTeed will pay you the reasonable cost of labor to repair or replace the defective DiamondDeck, including labor to re-install the replacement DiamondDeck only over the affected portion (exclusive of shingles or other roofing material, metal work, flashings, disposal expense and other related work), and will provide the replacement DiamondDeck.



After SureStart

After the SureStart period, should CertainTeed determine that your DiamondDeck has a manufacturing defect, CertainTeed’s maximum contribution toward the cost of repairing or replacing the DiamondDeck, at CertainTeed’s sole option, will be based on providing replacement DiamondDeck in an amount calculated by dividing the remaining number of months in the warranty period by the total number of months of the warranty period, and multiplying that amount by the original cost you paid for the DiamondDeck, excluding the cost of labor, shingles or other roofing material, metal work, flashings, disposal expense and other related work. In the event that you are unable to provide an original proof of purchase for the DiamondDeck, CertainTeed will use a reasonable cost of DiamondDeck at the time of installation. The cost of labor to re-install your DiamondDeck and the costs related to your shingles are not included in the repair or replacement.

Decisions as to the required extent of repair or replacement will be made solely by CertainTeed. CertainTeed reserves the right to arrange directly for your DiamondDeck to be repaired or replaced instead of reimbursing you for such work. The remedy under this Limited Warranty is available only for that portion of your DiamondDeck actually exhibiting manufacturing defects at the time the claim is submitted to CertainTeed. Any replacement DiamondDeck, as well as any remaining original DiamondDeck, will be warranted only for the remainder of the original warranty period. CertainTeed reserves the right to discontinue or modify DiamondDeck.

Transferability: Remedy for Second Owner

This Limited Warranty may not be transferred or assigned, directly or indirectly, except for one transfer as follows:

- (a) The second owner must notify CertainTeed in writing within 30 days after the property transfer has occurred for coverage to be transferred.
- (b) If the transfer takes place within the first five years after installation of DiamondDeck (the SureStart period), the second owner shall be entitled to all benefits contained in this warranty as the original owner.
- (c) If the transfer takes place after the first five years, the length of this warranty shall be limited to two years after ownership changes. During this two-year period, CertainTeed will provide replacement DiamondDeck as calculated in the "After SureStart Protection" section above.

Limitations of Coverage

Even if your DiamondDeck was not properly installed according to CertainTeed's application instructions, this Limited Warranty remains in effect if your DiamondDeck exhibits manufacturing defects. However, CertainTeed will NOT compensate you for:

- (1) Damage to your DiamondDeck or roof not resulting from a manufacturing defect in your DiamondDeck, including such things as:
 - (a) Improper installation of your DiamondDeck or application not in strict accordance with CertainTeed's published application instructions.
 - (b) Exposure to the elements (except for damages resulting from UV degradation if left exposed for less than 180 days).
 - (c) Settlement, movement or defects in the building, walls, foundation or the roof base over which DiamondDeck was applied.
 - (d) Inadequate attic ventilation or application of DiamondDeck directly to insulation or to an insulated deck unless prior written authorization is obtained from CertainTeed. Minimum net free ventilation area of 1 square foot per 150 square feet of ceiling area is required. When intake vents are located at the eaves and exhaust vents are located near the roof's peak (in a properly balanced system) for maximum air flow, ventilation may be reduced to 1 square foot per 300 square feet.
- (2) Damage to your DiamondDeck resulting from causes beyond normal wear and tear such as:
 - (a) Acts of nature (such as hail, windstorms, hurricanes or tornados) or ice damming.
 - (b) Impact of foreign objects or traffic on the roof.
 - (c) Improper storage or handling of your DiamondDeck.
- (3) Leaks caused by fasteners.
- (4) Labor costs (except as specifically provided for above), disposal costs, and any costs relating to shingles (except as specifically provided for above), metal work, flashings and roof deck.
- (5) Damage to the interior or exterior of any building, including, but not limited to, mold growth.

Claims: What You Must Do

To file a claim under this Limited Warranty, you must send a notice of claim in writing, together with proof of purchase to establish that you are the original owner (or proof of transfer if the second owner has properly transferred coverage), and proof of application date to: **CertainTeed, Technical Services Department, 805 W. 5th Street, Suite # 7, Lansdale, PA. 19446 USA (1-800-345-11450) within 30 days** after your discovery of the alleged defect. **NOTE:** Notice to your contractor, dealer or home builder is **NOT** notice to CertainTeed. Within a reasonable time after proper notification, CertainTeed will evaluate your claim and resolve it in accordance with the terms of this Limited Warranty. CertainTeed may require you to submit, at your expense, sample DiamondDeck for testing and photographs.

Exclusive Warranty and Limitation of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT OR CLEANING ALGAE-RESISTANT SHINGLES IN THE CASE OF ALGAE GROWTH AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) OR THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS AND THE LABOR COSTS RELATING TO THE ORIGINAL INSTALLATION OF SUCH PRODUCTS.

This Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers and/or CertainTeed field representatives.

Any payments made pursuant to this Limited Warranty will be made in U.S. dollars.

Effective Date

This Limited Warranty is effective for CertainTeed Roofing DiamondDeck installed within the Continental United States, Hawaii, and Canada after January 1, 2023.

Note: Warranty subject to change.

For current information, visit www.certainteed.com or write to CertainTeed Technical Services Department, 805 W. 5th Street, Suite # 7, Lansdale, PA. 19446, USA (1-800-345-1145).



CertainTeed

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