

 **certainteed**  
SAINT-GOBAIN

# Low-Slope Residential

2026 Limited Warranty



  
SAINT-GOBAIN

**Thank you for your recent purchase of a CertainTeed LLC (“CertainTeed”) low-slope residential roof system.** Since 1904, CertainTeed has been producing quality roofing products that provide long-lasting protection for homes of every size, style and age. For over 100 years, the basis for our name, “Quality made certain, satisfaction guaranteed,” has been our ongoing philosophy.

This document serves as your Limited Warranty and explains the coverage associated with specific roof systems and the period of time for which they are covered. Take the time to understand how CertainTeed protects your purchase by standing behind our products.

## Limited Warranty

### What and Who Are Covered and for How Long

CertainTeed hereby warrants to the original owner or the first subsequent owner, as specified in this Limited Warranty, that the CertainTeed Flintlastic SA systems and SMARTCOAT roofing products included under Roof Systems & Warranty Durations section (“Products”), will be free of manufacturing defects that cause leaks for the Warranty Duration starting from the date of completion of the Product installation. Products include the following CertainTeed components: applicable base sheet, interplies, cap sheet and FlintBond® between layers if applicable, and Arctic Edge Cold Lap Tape, as required for Warranty Duration and applied per CertainTeed’s application instructions and construction details as published at the time of installation. Only residential structures with low-slope roofs totaling less than 2,000 square feet (20 squares) are covered by this Limited Warranty.

## SureStart™ Protection Coverage

Under SureStart Protection, CertainTeed will pay to repair or replace, at its sole option, the Product CertainTeed determines is defective and causing leaks during the SureStart period and only as necessary to restore the Product to a watertight condition. Only manufacturing defects in the Product that cause leaks are covered under SureStart Protection. The SureStart Protection period begins on the date of application and terminates as specified for the SureStart Period under the Roof Systems & Warranty Durations section. CertainTeed’s maximum liability under SureStart Protection is equal to the reasonable cost of comparable CertainTeed Product and labor, as determined by CertainTeed, to replace or repair the defective Product and bring it to watertight condition. Roof tear-off, metal work, flashing, disposal expenses, and other costs or expenses incurred during such repair or replacement are not covered or reimbursed by CertainTeed. Roof components which are not part of the Product and not covered by this Limited Warranty include, but not limited to, the following non-CertainTeed products: underlying roof deck, insulation, vapor retarders, fasteners, liquid flashing, metal work, drains, pitch pans, expansion joints, skylights, vents, plastic accessories, decorative or reflective coating, surfacing and/or any aggregates.

## Beyond SureStart™ Protection

After the SureStart Protection period has expired, if a manufacturing defect in the Product causes a leak, CertainTeed will, at its sole discretion, provide Product for repair or replacement only as necessary to restore the Product to a watertight condition. Only manufacturing defects in the Product that cause leaks are covered by this Limited Warranty. CertainTeed’s maximum liability after SureStart Protection is limited to the original cost of the Product used on the roof reduced by 5% for 20-year warranties, 6.67% for 15-year warranties, 8.3% for 12-year warranties and 10% for 10-year warranties during each subsequent year, less any costs previously incurred by CertainTeed for repair or replacements. No labor costs associated with any repair or replacement are covered or reimbursed by this Limited Warranty once the SureStart Protection period has expired. Roof tear-off, metal work, flashing, disposal expenses, and other costs or expenses incurred during such repair or replacement are not covered or reimbursed by CertainTeed. Roof components which are not part of the Product and not covered by this Limited Warranty include, but not limited to, the following non-CertainTeed products: underlying roof deck, insulation, vapor retarders, fasteners, liquid flashing, metal work, drains, pitch pans, expansion joints, skylights, vents, plastic accessories, decorative or reflective coating, surfacing and/or any aggregates.

## Roof Systems & Warranty Durations

For residential low-slope roofing projects less than 2,000 square feet (20 squares), CertainTeed offers limited warranty coverage for new and re-roof requirements using our Flintlastic® SA modified asphalt self-adhered roof system, as well as our SMARTCOAT™ liquid-applied roof restoration systems.

### New & Re-Roof Projects | CertainTeed Flintlastic SA Systems

Warranty Duration	SureStart Period	Roof Deck (non-CertainTeed)	Base	Interply	Cap
10 Years	2 Years	Plywood <sup>1</sup>	—	—	Flintlastic SA Cap (FR)
12 Years	2 Years	Plywood	Flintlastic SA NailBase <sup>2</sup>	—	
15 Years	3 Years	Plywood		Flintlastic SA PlyBase	
20 Years	5 Years	Plywood		Flintlastic SA MidPly	

1 – Plywood deck is recommended to be primed with FlintPrime® QD

2 – Two-ply, direct adhesion to a wood deck (priming with FlintPrime QD is recommended), without the inclusion of the Flintlastic SA NailBase is also permitted; direct adhesion to wood may not be permitted (check your local building code); direct adhesion to wood plank decks constructed of resinous woods, such as pine, or any other wood substrates other than Plywood or OSB, is prohibited; at the end of the roofing membrane's life, roofing membranes self-adhered over wood decks will require replacement of the deck.

### Roof Restoration | CertainTeed Product SMARTCOAT

Warranty Duration	SureStart Period	Existing Roof	Primer/Prep	SMARTCOAT 450 High Solids Silicone
10 Years	2 Years	Modified Asphalt	SMARTCOAT 200 Asphalt Bleed Blocker <sup>4</sup>	1.5G/SQ
15 Years	3 Years	Modified Asphalt		2G/SQ
20 Years	5 Years	Modified Asphalt		2.5G/SQ
10 Years	2 Years	Single-Ply <sup>3</sup>	— <sup>5</sup>	1.5G/SQ
15 Years	3 Years	Single-Ply <sup>3</sup>		2G/SQ
20 Years	5 Years	Single-Ply <sup>3</sup>		2.5G/SQ

3 – If existing roof is EPDM, SMARTCOAT 100 Roof Wash is required, two passes

4 – Recommended to prevent asphaltic oils from staining the coating

5 – Primer is not required unless an adhesion test indicates as such

## Transferability of Warranty

This Limited Warranty is transferable, but only by the original property owner/consumer to the first subsequent property owner. After the Limited Warranty has been transferred once, it is no longer transferable. A bank foreclosure or a change of ownership on a deed is deemed a transfer under this Limited Warranty.

### Transfers During the SureStart™ Protection Period

If this Limited Warranty is transferred during the Product's SureStart Protection period, the warranty for the new owner is the same as it would have been for the original owner.

### Transfers After the SureStart Protection Period

If this Limited Warranty is transferred by the original property owner/consumer after the SureStart Protection period, the warranty following the transfer will be limited to two (2) years from the date of the transfer. The warranty obligation will be calculated as explained in the section titled "Beyond SureStart Protection."

## Exclusions from Coverage

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation, roof decks or other bases over which the Product is applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes, or other winds exceeding 54 mph for Flintlastic SA roof systems and 38 mph for SMARTCOAT roof restoration systems, lightning, earthquakes, flood, hail, or fire;
2. Falling objects, civil insurrection, war, riot, or vandalism;
3. Settlement, deflection, movement, moisture content, inadequate attachment, or other deficiencies of the roof deck, pre-existing roof system, walls, foundations, or any other part of the building structure, insulation, or other materials underlying the Product;
4. Failure of the Product caused or contributed by:
  - a. Maintenance, repair, or work on the roof unrelated to the roof membrane, including, but not limited to, mechanical, electrical, plumbing;
  - b. Infiltration or condensation of moisture in, through, or around the walls, parapet walls, copings, and metal components, pitch pans, building structure, or underlying or surrounding materials;
  - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface, or for any other similar purpose;
  - d. Movement or deterioration of metal work used in conjunction with the Product;
  - e. Deposits of solids, liquids, or objects or agents, including plant or animal life, or any organic or inorganic solvents which may cause deterioration of the Product;
  - f. Building design or construction or cracks, deterioration or openings in the roof substrate;
  - g. Lack of positive slope or inadequate drainage, to completely remove water from the roof system to prevent ponding water conditions on the roof system as defined by the NRCA (48 hours) and areas where water is allowed to drain onto the roof from air conditioning units or other rooftop equipment no matter the surface appearance at preliminary inspection or the final inspector's acceptance; or
  - h. Installation over an improperly prepared or inappropriate substrate, including, but not limited to, wet, dirty, and/or damaged surfaces, surfaces retaining residue from organic decaying material, greases, or oils no matter the surface appearance or the final inspector's acceptance;
  - i. Loose, defective or improperly installed fasteners;
5. Failure to adhere to all CertainTeed application instructions, construction details, and maintenance, as published at the time of installation;
6. Any change in the building's basic usage unless approved in advance in writing by CertainTeed;
7. Any use of roofing materials of any kind or nature not approved in CertainTeed's published specifications in effect at the time of installation;
8. Placement of any additional structures on the Product, including, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs, and/or photovoltaic panels. This exclusion does not apply to the installation of a CertainTeed photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
9. Failure to maintain the watertight integrity of the roof system. Owner must make repairs to non-warranted items that affect the watertight integrity of the roof system;
10. Testing/sampling of the membrane by others;

In addition, CertainTeed will not be responsible, or have any liability, for changes to the appearance of the roof system that do not result in roof leaks. This includes, but is not limited to, fading or other changes in color to the roof membrane, the loss of granules from the cap sheet, and/or surface cracking or blistering due to weathering or normal wear and tear from the elements.

## Roof Maintenance

For specific information on roof maintenance requirements please visit our website at [www.certainteed.com](http://www.certainteed.com).

## Unapproved Repairs, Alterations, Additions, or Deletions

All repairs, alterations, additions, or deletions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CertainTeed's Warranty Services Department (CertainTeed Commercial Building & Infrastructure, Warranty Services Department, 20 Moores Road, Malvern, PA 19355, telephone: 800-396-8134 ext. 2). If owner, without prior written consent of CertainTeed, makes or permits any repairs, alterations, additions, or deletions to the roof, all of CertainTeed's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided. Application of a roof membrane that deviates from CertainTeed's published specifications and application instructions voids coverage unless prior written approval is provided by CertainTeed's Warranty Services Department.

**NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, the owner may make essential temporary repairs performed by a CertainTeed credentialed roofer. CertainTeed will only reimburse the owner for essential temporary repair expenses that would have been covered under this Limited Warranty.**

## What the Customer Must Do

If you believe your Product has a manufacturing defect that is causing a leak, you must notify CertainTeed within 30 days of discovery and provide proof of property ownership and the date of Product purchase and application. In order to properly evaluate and process a warranty claim, CertainTeed may require the property owner to submit a Product sample to CertainTeed for analysis and/or permit a CertainTeed representative to make repairs to, take photographs of, and/or take samples from the roof, if required. The owner shall grant access to the entire roof system as necessary for CertainTeed to investigate a claim. CertainTeed will evaluate each properly reported claim and provide repair or replacement Product, in accordance with the terms of this Limited Warranty within a reasonable amount of time. For more details about submitting a warranty claim, visit [ctroof.com](http://ctroof.com) or call (800) 345-1145.

**Please send all notifications and correspondence to:**

**CertainTeed LLC, Commercial Building & Infrastructure, 20 Moores Road, Malvern, PA 19355**

**Attn: Warranty Services Department**

**Telephone number: 800-396-8134 ext. 2**

**Email: [rpg@saint-gobain.com](mailto:rpg@saint-gobain.com)**

Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CertainTeed invoicing.

**NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, the owner may make essential temporary repairs performed by a CertainTeed credentialed roofer. CertainTeed will only reimburse the owner for essential temporary repair expenses that would have been covered under this Limited Warranty.**

## For Your Records

Product Purchased: \_\_\_\_\_ Date of Installation: \_\_\_\_\_

Roofing Contractor: \_\_\_\_\_ Contractor's Telephone No. \_\_\_\_\_

This warranty applies to Flintlastic SA Membranes and SMARTCOAT Liquid-Applied Roofing product installed during the calendar year of 2026.  
(The warranty in effect at the time the material is originally installed is the applicable warranty.)

### Exclusive Warranty and Limitation of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE ROOF MEMBRANE PRODUCT OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE ROOF MEMBRANE PRODUCT AND LABOR OF THE ORIGINAL INSTALLATION. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CERTAINTEED REPRESENTATIVES.

**NOTE: All referenced documents/forms are available at [www.certainteed.com](http://www.certainteed.com).**

**This Limited Warranty applies to Product installed during the calendar year of 2026.**

This Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers and/or CertainTeed field representatives.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from State to State, or Province to Province.



**CertainTeed**

Ceilings • Gypsum • Insulation • Roofing • Siding • Trim

20 Moores Road, Malvern, PA 19355 | 800-233-8990 | [certainteed.com](http://certainteed.com)

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