

## LIMITED WARRANTY

# GlasRoc® Shaftliner Type X Gypsum Board

### WHO AND WHAT ARE COVERED AND FOR HOW LONG

#### Five (5) Year Manufacturing Defect Limited Warranty

CertainTeed\* warrants to the Original Owner for five (5) years from the date of purchase\*\* that GlasRoc® Shaftliner Type X (“Product”) shall be free from manufacturing defects when stored and installed according to CertainTeed’s published installation guide and standard gypsum industry practices, as provided in applicable Gypsum Association (GA) publications. In addition, CertainTeed warrants that the Product will meet or exceed the manufacturing requirements and specifications of ASTM C1396 and ASTM C1658.

For claims submitted to CertainTeed within the five (5) year period after the purchase date\*\* of the Product, should CertainTeed determine that a manufacturing defect exists in the Product, CertainTeed will, at its sole option, provide replacement Product or refund to the Original Owner the reasonable cost of repairing the Product determined to be defective up to a maximum of two (2) times the price paid for that Product at the time of purchase for installation.

### Twelve (12) Month Exposure Limited Warranty

CertainTeed warrants to the Original Owner for twelve (12) months from the date of installation that the Product will withstand exposure to normal weather conditions, so long as the Product is stored and installed according to CertainTeed’s published installation guide and standard gypsum industry practices, as provided in applicable Gypsum Association (GA) publications.

For claims submitted to CertainTeed within twelve (12) months from the date of installation, should CertainTeed determine that the Product failed to withstand exposure to normal weather conditions, CertainTeed will, at its sole option, provide replacement Product or refund to the Original Owner the reasonable cost of repairing the Product determined to have failed up to a maximum of two (2) times the price paid for that Product at the time of purchase for installation.

### TRANSFERABILITY

The coverage under this limited warranty is available to the Original Owner only and is not transferable or assignable.

### WHAT THE ORIGINAL OWNER MUST DO

To obtain performance under this limited warranty, the Original Owner must notify CertainTeed in writing within thirty (30) days of the discovery of any claimed defect or failure and must submit with such notice, proof of date of purchase and installation. Notification must be provided to:

**CertainTeed Gypsum, Inc.**  
**20 Moores Road**  
**Malvern, Pennsylvania 19355**  
**Attention: Gypsum Products**

CertainTeed will review the claim and, upon its request, must be provided with samples or access to the property where the Product is installed. CertainTeed shall have thirty (30) days from receipt of the claim to inspect the Product and must be granted reasonable access for the inspection. No alterations or repairs shall be made to the Product or where it is installed prior to CertainTeed’s inspection.

\*In the United States, “CertainTeed” is CertainTeed Gypsum, Inc. In Canada, “CertainTeed” is CertainTeed Canada, Inc.

\*\*For consumers in California, coverage starts at date of delivery.

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### LIMITATIONS

This limited warranty does not provide protection against, and CertainTeed will have no liability for, any failure, defect or damage of the Product caused by events beyond its control, including but not limited to:

- Installation and finishing practices not in accordance with CertainTeed's published installation guide and standard gypsum industry practices as provided in applicable Gypsum Association (GA) publications.
- Failure of or defects in materials to which the Product is attached or which are attached to it. This includes any damage to the Product resulting from the installation, repair or removal of any materials installed over, adjacent to, or attached to the Product.
- Failure to maintain the building with reasonable care and to protect the Product from being subjected to more than normal use and exposure, as determined by CertainTeed.
- Claims related to mold, mildew, algae, fungus, bacteria, insects or other conditions involving organic growth.
- Any misuse, acts, omissions, or negligence of the Original Owner or any third party.
- Damage due to improper building or system design.
- Damage or abuse caused by improper transport, handling, or storage not in accordance with standard building practices and applicable building codes.
- Damage from immersion in water or sustained pooling or cascading of water; hurricanes, floods, fires, vandalism, hailstorms, earthquakes, high winds, tornadoes, falling objects, settling of the building, movement of the framing members, failure or distortion in the walls or foundation of the structure; or other acts of God or nature.

- Damage caused by animals or insects.

- Any other cause not a result of a manufacturing defect in the Product.

The Product has natural surface characteristics that result normally from its manufacture and are not considered manufacturing defects.

CertainTeed reserves the right to discontinue or modify any of its Products and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material varies in comparison to the original Product. If CertainTeed replaces any material under this limited warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

### EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE

ABOVE EXCLUSION MAY NOT APPLY TO YOU.

CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPLACING OR REFUNDING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT COVERED UNDER THIS WARRANTY EXCEED TWO TIMES THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

*Except by an officer of CertainTeed, this limited warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.*

*This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.*

*This limited warranty is effective for Product installed on or after July 1, 2023.*