



Limited Warranty for Building Products



This limited warranty is given by Crane Composites, Inc. (hereafter called CCI) for the benefit of the Original Purchaser only, and is non-transferable. It covers fiberglass panels sold on or after March 1, 2013.

CCI warrants that each product listed below, once installed, will be free of the specific defects listed, under normal conditions of use, subject to the specific limitations and for the specific time period set forth below for the particular product.

By nature, fiberglass reinforced plastic panels may occasionally have small areas that are aesthetically unacceptable for use. Panels should be inspected on-site prior to installation or lamination and the original CCI skid, coil or panel label should be removed and retained or the skid number should be recorded for lot control purposes. If any portion of material does not provide an acceptable appearance, CCI should be notified at once. Please report the non-conforming product utilizing the retained skid tag/ticket number. Upon verification of unacceptability, CCI will replace or refund the purchase price of the non-conforming product, at CCI's option. Product should be inspected within ten (10) business days of receipt of product and non-conformances reported within ten (10) days of inspection.

WHAT IS COVERED AND FOR HOW LONG:

Subject to the specific limitations set forth below, CCI warrants that the product will remain free of exposed fibers and will not rust, rot, corrode, or require painting or refinishing (normal pigmentation and UV degradation excepted) under normal conditions of use. Limited warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

PRODUCT	Crane Composites Product Code	Warranty Period From Date of Purchase	Limited Warranty Period From Date of Purchase
Glasbord Wall and Ceiling Panels	FXE, FX, FSI, PIF, PWI, CGI, PSIF, CNSI, FFSM	One (1) year from date of purchase	Prorated Years 2 to 10
Sanigrad Fiberglass Ceiling	All components of system	One (1) year from date of purchase	Prorated Years 2 to 10
Sequentia Building Products	FTSTF, FTSTJ, CGPF, FSQF, FRFRJ, SCRY	One (1) year from date of purchase	Prorated Years 2 to 10
Innovative Finishes	MXGC, SMXGC, STA, LBALN, LBAC, SSTA, STC, LBCLN, SSTC, LBCC, ASTU, CSTU, FTBB, IPSA, IPSC, IPCN, D4UA, D4UC, ASTU, CSTU	One (1) year from date of purchase	Not Applicable – one year warranty only
Exterior Panels	RE*, REI, RE	One (1) year from date of purchase	Prorated Years 2 to 10
Super 600	C25SF	One (1) year from date of purchase	Prorated Years 2 to 20
Weatherglaze	C25TF	One (1) year from date of purchase	Prorated Years 2 to 10
Laminated Panels	KEM	One (1) year from date of purchase	Prorated Years 2 to 5
All other products not herein specified		One (1) year from date of purchase	Not Applicable – one year warranty only

The limited warranty applies only to panels stored, applied, installed and used in accordance with Crane Composites' recommendations and technical bulletins and with recognized standards of construction. **This limited warranty does not cover:**

1. Improper installation or non-conformance with recognized standards of construction.
2. Failure due to any adhesive, caulk, coating or accessory.
3. Damage while in possession of the customer.
4. Unreasonable use or failure to provide reasonable and necessary maintenance.
5. Normal pigmentation fading or fading to exposure to ultraviolet rays.
6. Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane or flood.

WHAT CCI WILL DO:

- Upon inspection by a CCI Representative, submittal of samples and/or photographs and approval authorization from the CCI Customer Service, CCI will remedy any defect covered by this limited warranty by repairing, replacing or refunding the cost of the CCI product, at CCI's option. Proof of original purchase will need to be submitted.
- Any refunds will be pro-rated per year from date of purchase. Calculation will be based on purchase price divided by total years of warranty and limited warranty of product type – this amount will then be multiplied by years of limited warranty remaining. (Example: product has 10 years of limited warranty and purchase price was \$100.00. \$100.00 divided by 10 years = \$10.00 per year. For this example, there are six years left in the limited warranty, so \$60.00 would be the refund.)
- For the purpose of this limited warranty, parts are defined strictly as the materials necessary to repair or replace the CCI panel.

To present a claim under this warranty, purchaser must send all information to:

Crane Composites, Inc. | Attention: Customer Service Department
23525 West Eames Street | Channahon, IL 60410
1 (800) 435 - 0080

This warranty is provided for Crane Composites' building products and replaces previous warranty forms # 2508, 2523, 2524, 2560, 2573, 2622, 2641, 6252, 6253, 6254, 6383, 6427, 7501 and 7522.

