

## LIMITED PRODUCT WARRANTY

### AVAILABLE ONLY FOR PERMAX 0.5LV, 1.8, 2.0 AND 2.0X

HENRY warrants only that this product is free of defects, since many factors which affect the results obtained from this product - such as weather, workmanship, equipment performance utilized and prior condition of the substrate - are all beyond our control. This Warranty warrants that the Product(s) will be free from manufacturing defects which affect the ability of the Product(s) to perform in conformance with the Product(s) label and technical data sheet for its intended application during the Warranty Period. We will replace within twelve (12) months of purchase (Warranty Period) at no charge any product proved to be defective, provided it has been applied in accordance with our written directions for uses we recommended as suitable for this product.

A Contractor who installs the Product(s) is not a representative, agent or employee of HENRY. HENRY therefore is not bound by any representations made by the contractor and/or installer and does not warrant or guarantee the contractor's and/or installer's workmanship.

To make a warranty claim, purchaser must notify HENRY through email at [warranty@henry.com](mailto:warranty@henry.com), within seven (7) business days of discovery of any product defect claim. The purchaser must give written notice to HENRY no later than thirty (30) days after a product defect is discovered or should by reasonable diligence have been discovered. The notice shall include all information available from the purchaser regarding the nature and source of the warranted claim. Proof of installed product purchase must be provided with the written notice. When properly and timely notified as described, HENRY reserves the right to inspect and test the product and if any defect covered by the terms of this Warranty are found, will arrange for replacement of the quantity of product affected by defect. Repair and the cost thereof, of all other non-warranted claims are the responsibility of the purchaser.

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