

Warranty program

Henry® Pro-Grade® Acrylic Roof Coating System

A roof restoration system from Henry®, Pro-Grade® Acrylic high performance roof coating system extends the life cycle of your roof, resulting in a cost-effective alternative to a full replacement.

Warranty options from Henry®

- Choose your desired level of warranty protection to meet your needs: Material Plus or Gold Seal.
- Both options can be available when installation is in compliance with the information below.

Material Plus Warranty

This warranty option provides material and labor coverage at no charge during the applicable warranty term to repair the affected roof area when product manufacturing defects have been determined. Product(s) must be installed by a Material Plus or Gold Seal Authorized Contractor.

Gold Seal Warranty

This warranty option provides material and labor to repair the affected area when product defects or workmanship installation deficiencies have been determined. Product(s) must be installed by a Gold Seal Authorized Contractor.

Warranty installation options

| 10-year Pro-Grade® Acrylic roof coating system | | | | | | | | | |
|--|------------------------|---------------------------------|--------------------------|--------------------------------------|--------------------------|---|--------------------------|---------------|---------------------------|
| | Assembly configuration | | Granulated cap sheet | Smooth cap sheet/BUR (non-aggregate) | Aged or new SPF | Single ply membrane (PVC/EPDM/Hypalon®) | Metal* | Warranty cost | |
| | | | | | | | | Material Plus | Gold Seal |
| Option #1 | BC | Pro-Grade® 280 or 294 Base Coat | 1.75 gal./sq. 14 mil DFT | 1.50 gal./sq. 13 mil DFT | n/a | 1.50 gal./sq. 13 mil DFT | 1.50 gal./sq. 13 mil DFT | No cost | Contact Henry® sales rep. |
| | TC | Pro-Grade® 280 | 1.75 gal./sq. 14 mil DFT | 1.50 gal./sq. 13 mil DFT | | 1.50 gal./sq. 13 mil DFT | 1.00 gal./sq. 9 mil DFT | | |
| Option #2 | FC | Pro-Grade® 197** | 5.00 gal./sq. 32 mil DFT | 4.00 gal./sq. 25 mil DFT | n/a | n/a | n/a | No cost | Contact Henry® sales rep. |
| | BC | Pro-Grade® 280 or 294 Base Coat | 1.50 gal./sq. 13 mil DFT | 1.50 gal./sq. 13 mil DFT | | | | | |
| | TC | Pro-Grade® 280 | 1.50 gal./sq. 13 mil DFT | 1.50 gal./sq. 13 mil DFT | | | | | |
| Option #3 | BC | Pro-Grade® 285 or 285FS | n/a | n/a | 1.50 gal./sq. 15 mil DFT | n/a | n/a | No cost | Contact Henry® sales rep. |
| | TC | Pro-Grade® 285 or 285FS | | | 1.50 gal./sq. 15 mil DFT | | | | |
| 12-year Pro-Grade® Acrylic roof coating system | | | | | | | | | |
| | Assembly configuration | | Granulated cap sheet | Smooth cap sheet/BUR (non-aggregate) | Aged or new SPF | Single ply membrane (PVC/EPDM/Hypalon®) | Metal* | Warranty cost | |
| | | | | | | | | Material Plus | Gold Seal |
| Option #1 | BC | Pro-Grade® 280 or 294 Base Coat | n/a | n/a | n/a | n/a | 1.50 gal./sq. 13 mil DFT | No cost | Contact Henry® sales rep. |
| | TC | Pro-Grade® 280 | | | | | 1.50 gal./sq. 13 mil DFT | | |
| Option #2 | FC | Pro-Grade® 197** | 4.00 gal./sq. 25 mil DFT | 3.00 gal./sq. 19 mil DFT | n/a | n/a | n/a | No cost | Contact Henry® sales rep. |
| | R | 195 Polyester Fabric | Reinforcement | Reinforcement | | | | | |
| | FC | Pro-Grade® 197 | 4.00 gal./sq. 25 mil DFT | 3.00 gal./sq. 13 mil DFT | | | | | |
| | BC | Pro-Grade® 280 or 294 Base Coat | 1.50 gal./sq. 13 mil DFT | 1.50 gal./sq. 13 mil DFT | | | | | |
| | TC | Pro-Grade® 280 | 1.50 gal./sq. 13 mil DFT | 1.50 gal./sq. 13 mil DFT | | | | | |

| 15-year Pro-Grade® Acrylic roof coating system | | | | | | | | | |
|--|------------------------|-------------------------|----------------------|--------------------------------------|-----------------------------|---|--------|---------------|---------------------------|
| | Assembly configuration | | Granulated cap sheet | Smooth cap sheet/BUR (non-aggregate) | Aged or new SPF | Single ply membrane (PVC/EPDM/Hypalon®) | Metal* | Warranty cost | |
| | | | | | | | | Material Plus | Gold Seal |
| Option #1 | BC | Pro-Grade® 285 or 285FS | n/a | n/a | 1.50 gal./sq. 15 mil DFT | n/a | n/a | No cost | Contact Henry® sales rep. |
| | IC | Pro-Grade® 285 or 285FS | | | 1.50 gal./sq. 15 mil DFT | | | | |
| | TC | Pro-Grade® 285 or 285FS | | | 1.50 gal./sq. 15 mil DFT*** | | | | |
| 20-year Pro-Grade® Acrylic roof coating system | | | | | | | | | |
| | Assembly configuration | | Granulated cap sheet | Smooth cap sheet/BUR (non-aggregate) | Aged or new SPF | Single ply membrane (PVC/EPDM/Hypalon®) | Metal* | Warranty cost | |
| | | | | | | | | Material Plus | Gold Seal |
| Option #1 | BC | Pro-Grade® 285 or 285FS | n/a | n/a | 1.50 gal./sq. 15 mil DFT | n/a | n/a | No cost | Contact Henry® sales rep. |
| | IC | Pro-Grade® 285 or 285FS | | | 1.50 gal./sq. 15 mil DFT | | | | |
| | IC | Pro-Grade® 285 or 285FS | | | 1.50 gal./sq. 15 mil DFT | | | | |
| | TC | Pro-Grade® 285 or 285FS | | | 1.00 gal./sq. 10 mil DFT*** | | | | |

FC Foundation coat
 BC Base coat
 IC Intermediate coat
 TC Top coat
 R Reinforced coating

NOTES:
 * For slopes greater than 3:12, contact Henry® Technical Support or the local Henry® Sales Representative. Include a stretch factor increase of 15 to 30% when calculating metal roof surface area.
 ** Recommended when existing roof surface is "alligatored" or heavily textured. Refer to Pro-Grade® 197 TDS and appropriate HRS Guide Specification for application information.
 *** Top coat layer requires broadcast of 30 lbs./sq. of roofing granules.
 DFT = Dry Film Thickness (minimum requirement).
 Product coverage rates represent minimum application requirement. Coverage rates are theoretical and do not take into account material loss due to spraying, surface texture, waste, etc. For previously coated roof membranes, the product coverage rates indicated in the charts above are applicable.

Material Plus Warranty Process

- Step 1: Complete Authorized Contractor Application for a Henry® Material Plus Warranty and submit to warranty@henry.com.
- Step 2: Complete Henry® Extended Warranty Application by clicking on the following link: <http://us.henry.com/warranty>.
- Step 3: Complete the project following the appropriate Pro-Grade® 280 or 285 Guide Specification.
- Step 4: Warranty typically issued within 10 business days upon completion of warranty application and project.

Gold Seal Warranty Process

- Step 1: Complete Authorized Contractor Application for a Henry® Gold Seal Warranty and submit to warranty@henry.com.
- Step 2: Complete Henry® Extended Warranty Application by clicking on the following link: <http://us.henry.com/warranty>.
- Step 3: Complete the project following the appropriate Pro-Grade® 280 or 285 Guide Specification.
- Step 4: Final inspection is completed by an authorized Henry® Representative and submitted to warranty@henry.com.
- Step 5: Warranty typically issued within 10 business days upon completion of warranty application, project and final inspection.

Call 1-800-486-1278 or email warranty@henry.com for more warranty information.