

# EXCLUSIVE & LIMITED 30-YEAR WARRANTY

# Trus Joist® Parallam® Plus PSL

When properly stored, installed and maintained per Weyerhaeuser's published instructions, Parallam Plus PSL (Product) is warranted, on the terms and conditions described below, (a) against manufacturing defects by Weyerhaeuser, the manufacturer of the Product, and (b) against termites and fungal decay by Koppers Performance Chemicals Inc. (KPC), a leading provider of wood preservatives for pressure-treated wood products. Parallam Plus PSL columns are treated with KPC's Chromated Copper Arsenate Type C wood preservative (CCA-C), and Parallam Plus PSL beams and headers are treated with KPC's Copper Azole Type C wood preservative (CA-C).

This Limited Warranty is valid for a period of 30 years from the date of purchase (Warranty Period) and is available to the initial owner of record of the real property on which the Product was installed ("Owner") and is transferable to any subsequent Owner, subject to the terms and conditions below.

## WEYERHAEUSER TRUS JOIST® PARALLAM® PLUS PSL 30-YEAR LIMITED WARRANTY

Weyerhaeuser NR Company (Weyerhaeuser) warrants the Product for adequacy of design values as published by Weyerhaeuser in its Parallam® Plus PSL Specifier's Guide (TJ-7102) and against Delamination and manufacturing defects. "Delamination" means an extensive separation of strands within the Product, and excludes minor localized edge checking or loose strands on the surface of the Product.

The only obligation of Weyerhaeuser, and the exclusive remedy available under this Limited Warranty, for inadequacy of design values, Delamination or manufacturing defects, is replacement of the defective Product with new Product. Replacement material will be delivered to the project site at Weyerhaeuser's expense. Owner shall be solely responsible for all related costs and expenses in connection with removing nonconforming products, installation or reinstallation, labor, and other costs associated with the replacement materials.

### Conditions and Exclusions

The Limited Warranty provided by Weyerhaeuser hereunder is subject to the "General Conditions and Exclusions" below. In addition, this Limited Warranty does not cover the following:

- Damage to Product resulting from fires, floods, natural disaster or any other cause beyond Weyerhaeuser's control.
- Damage to Product resulting from misuse, improper product applications or installation of the Product, or noncompliance with the installation instructions, applicable building code or generally accepted construction practices.
- Defects in the structure due to construction, installation or manufactured sub-assembly.
- Any alterations to the Product after the original installation.
- Utility structures, such as utility poles and cross arms.
- Damage due to fungal decay or termite attack (see the KPC Limited Warranty below).

See also "General Terms and Conditions" on reverse.

### How do I submit a warranty claim?

Within thirty (30) days of discovery of a defect, send photograph(s) and a description of the Product damage along with the purchase invoice, proof of purchase certificate, or proof of stamp/label to:

Weyerhaeuser Technical Support Group  
220 Occidental Avenue South  
Seattle, Washington 98104  
Email: techsupport@weyerhaeuser.com

## KOPPERS PERFORMANCE CHEMICALS INC. 30-YEAR LIMITED WARRANTY AGAINST TERMITES AND FUNGAL DECAY

Koppers Performance Chemicals Inc. (KPC) warrants that its CCA-C and CA-C wood preservatives will protect the Product against damage by termites or Fungal Decay that would make the Product structurally unfit for the application for which it was properly intended. "Fungal Decay" means attack by wood destroying fungi that disintegrate the wood cell walls, but excludes aesthetic surface mold, mildew, or fungi associated with the appearance or Weathering of wood. "Weathering" is not fungal decay of any type.

The only obligation of KPC, and the exclusive remedy available under this Limited Warranty, for Product that is made structurally unfit for the application for which it was intended by termites or Fungal Decay is replacement of the damaged Product (damaged Product only) with new Product. Owner shall be solely responsible for all related costs and expenses in connection with removing any nonconforming products, installation or reinstallation, labor, and other costs associated with the replacement materials.

### Conditions and Exclusions

The Limited Warranty provided by KPC hereunder is subject to the "General Conditions and Exclusions" below. In addition, this Limited Warranty does not cover damage to Product:

- If some or all of the Product has been used in contact with untreated or treated material that has been used in an improper application, or in contact with any older construction with any evidence of decay.
- If the Product has been re-sawn in depth or thickness (other than cut to length) or surfaced (sanded/planed/etc., but excluding light surface sanding).
- Resulting from Delamination or manufacturing defects of the Product (See the Weyerhaeuser Limited Warranty above).
- Other than due to termite attack or fungal decay.

See also "General Terms and Conditions" on reverse.



# Trus Joist® Parallam® Plus PSL

## How do I submit a warranty claim?

Within thirty (30) days of discovery of a defect, send photograph(s) and a description of the fungal decay or termite damage along with the purchase invoice, proof of purchase certificate, or proof of stamp/label to:

Koppers Performance Chemicals Inc.  
Attn: Consumer Affairs  
P.O. Drawer O  
Griffin, Georgia, 30224-0249

## GENERAL CONDITIONS AND EXCLUSIONS

The following general conditions and exclusions apply to the Limited Warranty offered by Weyerhaeuser and KPC under this document.

The Limited Warranty is subject to the following conditions:

- Product must be stored, installed and maintained per Weyerhaeuser's published instructions.
- Product must have been treated by an approved treater and in conformity with the applicable AWPA Standards U1 and T1, and must display the quality mark of Southern Pine Inspection Bureau (SPIB), the certified inspection agency.
- Owner must submit a copy of the original purchase invoice, proof of purchase certificate, end-tag, or stamp/label system used by Weyerhaeuser to demonstrate the authentic nature of the Product at issue, together with a description and photograph of the Product.
- Owner must submit, if requested, and prior to the removal of any Product subject to a claim, to an inspection at the site of the damaged Product and to allow engineered testing by or on behalf of Weyerhaeuser, if required, in order to confirm the cause of the damage

The Limited Warranty does not cover the following:

- Damage to Product beams and headers treated with CA-C that are used in applications requiring treatment retention levels exceeding those required for AWPA Use Category 4A. Product beams and headers are intended to be used in above ground structural applications where the products would be difficult to maintain, repair or replace and are critical to the performance and safety of the entire system. Permissible examples would be above ground joists and beams for decks and fresh water docks
- Damage to Product columns treated with CCA-C that are used in applications requiring treatment retention levels exceeding those required for AWPA Use Category 4B. Product columns are intended to be used as structural support columns that are used in contact with the ground, fresh water or other situations favorable to deterioration. Permissible examples would be deck or fresh water dock support posts and wood used in salt water splash zones
- Damage to Product where some or all of the Product is used (i) in saltwater applications which support degradation due to marine organisms, (ii) in direct contact with caustic fertilizers or similar chemicals, or (iii) in direct contact with animal wastes.
- Weathering of wood, including but not limited to raised grain, splitting, checking, twisting, warping, shrinkage, swelling, or any other physical or aesthetic property of the wood.
- Willful damage or misuse or alteration of the Product, directly or indirectly by Owner (or any previous owner), without Weyerhaeuser's written approval.

- Corrosion of fasteners, hardware, or any other material(s), including metal materials used, in conjunction with, or to wrap or encapsulate the Product, or for Product that is damaged as a result of such an occurrence.
- Unapproved pressure or topical treatment.
- Aesthetic mold, mildew or fungal growth.

## GENERAL TERMS AND CONDITIONS

The following general terms and conditions apply to the Limited Warranty offered by Weyerhaeuser and KPC under this document:

- The Limited Warranty described herein is valid only for Parallam Plus PSL used in the continental United States, Alaska and Hawaii.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO WARRANTIES OTHER THAN THOSE EXPRESSLY SET OUT IN THIS DOCUMENT WITH RESPECT TO PARALLAM PLUS PSL AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSES, ARE DISCLAIMED AND EXCLUDED.
- No dealer, salesman, distributor, or other person is authorized to make any warranties with respect to Parallam Plus PSL, extend the Warranty Period, or otherwise change, modify or amend the provisions of the Limited Warranties described herein.
- In no event shall Weyerhaeuser or KPC (or their subsidiaries or affiliates) be liable in contract or in tort, or under any other legal theory for lost profits or revenues, loss of use or similar economic loss, or for indirect, special, incidental, consequential or similar damages, even if the Warrantor has been advised of the possibility of such claim.  
**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

**These warranties give you specific legal rights, and you may also have other rights which vary from state to state.**

Weyerhaeuser's or KPC's failure at any time to enforce the terms, conditions, limitations or exclusions stated in this document shall not be construed to be a waiver of such provisions. This document constitutes the complete and exclusive agreement between you and Weyerhaeuser with respect to the subject matter herein and supersedes any and all prior oral or written agreements or representations. Any and all representations, promises, warranties or statements by Weyerhaeuser or KPC or their respective agents that differ in any manner from the terms of the Limited Warranty are of no force or effect unless in writing, signed by a duly authorized officer. Invalidity or unenforceability of any provision of this Limited Warranty shall not affect the validity or enforceability of any other provision, all of which shall remain in full force and effect.

For supporting documentation, please access Weyerhaeuser's Document Library at [weyerhaeuser.com/woodproducts/document-library](http://weyerhaeuser.com/woodproducts/document-library).

