



HardieBacker®

Cement Board

Installation Guide



HardieBacker®
Cement Board
500

HardieBacker®
Cement Board
1/4 in

**MADE BETTER.
INSTALLS BETTER.
PERFORMS BETTER.**™

ESPAÑOL AL OTRO LADO

CUTTING CEMENT HARDIEBACKER® BOARD



- Use a straight edge as a guide to score the board's face and snap upward along the score line. We recommend using a carbide-tipped scoring knife, but a utility knife may also be used. The use of shears (manual, electric or pneumatic) is also acceptable.
 - For cutouts and small holes, score around perimeter and break out from the face side with hammer.
 - NEVER use high-speed power tools (e.g. saws, grinders, etc.) to cut James Hardie® products indoors as they may generate excessive silica dust.
- NEVER dry sweep – Use wet dust suppression methods or HEPA vacuum for clean-up.
 - To further limit respirable silica dust exposures, wear a properly-fitted, NIOSH-approved dust mask or respirator (e.g. N-95 dust mask) in accordance with applicable government regulations and manufacturer instructions.

COUNTERTOP INSTALLATION

1 | Ensure cabinets are level and secure

- Use minimum 1/2 in exterior grade plywood or equivalent, positioned across the wood cabinet. Space between plywood supports is not to exceed 16 in on center.

2 | Determine layout of HardieBacker cement board

- Do not align HardieBacker cement board joints with plywood joints.
- Score and snap boards to required sizes and make necessary cutouts.
- We recommend an 1/8 in gap from board edges.

3 | Attach HardieBacker cement board to countertop

- Apply a supporting bed of dry-set mortar or modified thinset to plywood with a 1/4 in square-notched trowel. Mastic can also be used with a 5/32 in V-notched trowel.
- Use the fastener pattern as a guide. Fasten HardieBacker cement board with specified nails or screws (as listed in "Materials Required") every 8 in over the entire surface. Keep fasteners between 3/8 in and 3/4 in from board edges and 2 in from board corners.

4 | Tape joints prior to tiling

- Prior to setting the tile, fill all joints with the same mortar used to set the tiles.
- Embed 2 in wide high-strength alkali-resistant glass fiber tape in the mortar and level.

5 | Exterior application (Limited to HardieBacker 500 in HZ10 climate zones) † Additional details on page 4

- Follow Countertop installation steps 1 thru 4
- Mastic (organic adhesives) shall not be used in exterior applications

FLOOR INSTALLATION

(Interior Application Only)

We recommend 1/4 in HardieBacker® board for floor applications, unless 1/2 in thickness is needed for transition.

1 | Ensure subfloor is structurally sound

On existing structures:

- Ensure subfloor is not damaged. Replace any loose, warped, uneven or damaged sections of floor.
- Make certain subfloor is a clean and flat surface.

For all floors:

- Use minimum 5/8 exterior grade plywood or 23/32 OSB with Exposure 1 classification or better, complying with local building codes and ANSI A108.11.
- Joist spacing not to exceed 24 in on center.
- The floor must be engineered not to exceed the L/360 deflection criteria (L/720 for natural stone), including live and dead design loads, for the specific joist spacing used.

2 | Determine layout of HardieBacker cement board

- Stagger all HardieBacker cement board joints. Do not align with subfloor joints.
- Never allow all four corners of boards to meet at one point.
- We recommend an 1/8 in gap between board edges.
- Keep sheet edges 1/8 in back from walls and cabinet bases.
- Score and snap boards to required sizes and make necessary cutouts.

3 | Attach HardieBacker cement board to subfloor

- Apply a supporting bed of mortar or modified thinset to subfloor using a 1/4 in square-notched trowel.
- Embed HardieBacker cement board firmly and evenly in the wet mortar.
- Use the fastener pattern as a guide. Fasten HardieBacker cement board with specified nails or screws (as listed in "Materials Required") every 8 in over the entire surface. Keep fasteners between 3/8 in and 3/4 in from board edges and 2 in from board corners.
- Set fastener heads flush with the surface without overdriving.

4 | Tape joints prior to tiling

- Prior to setting the tile, fill all joints with the same mortar used to set the tiles.
- Embed 2 in wide high-strength alkali-resistant glass fiber tape in the mortar and level.





WALL INSTALLATION

1 | Ensure framing is structurally sound

- Must comply with local building codes and ANSI A108.11.
- Use a minimum of 2 in x 4 in wood studs or 20-gauge metal studs, which must be straight, properly aligned and spaced a maximum of 16 in on center.
- In tub and shower enclosures, ensure that the framing is adequately reinforced at the corners.

2 | Determine layout of HardieBacker cement board

- Boards may be installed vertically or horizontally.
- Edges of the board parallel to framing must be supported by a structural framing member.
- Score and snap boards to required sizes and make necessary cutouts.

3 | Attach HardieBacker cement board to framing

- For interior installations, the use of a waterproof membrane, vapor barrier or vapor retarding membrane is optional unless the local building code requires it.
- If required by the local building code, install a code compliant waterproof membrane, vapor barrier or vapor retarder membrane, check with the membrane manufacturer for suitability for applicable conditions and follow the manufacturer's installation instructions for these materials.
- Install boards 1/4 in above floor, tub or shower pan and caulk accordingly.
- Fasten cement board with specified nails or screws (as listed in "Materials Required") a maximum of 8 in on center at all supports.
- Keep fasteners 3/8 in from board edges and 2 in in from sheet corners.
- Set fastener heads flush with the surface, without overdriving.

4 | Tape joints prior to tiling

- Fill all joints with mortar (see "Materials Required").
- Embed 2 in wide high-strength alkali-resistant glass fiber tape in the mortar and level.

5 | Exterior application (Limited to HardieBacker 500 in HZ10 climate zones)[‡] *Additional details on page 4*

- Install HardieBacker 500 over sub-sheathing with a code approved water-resistive barrier, or in accordance with applicable code.
- May be used up to a height not exceeding the lesser of: through the second-story above grade or 30 feet above grade.
- Follow wall installation steps 1 thru 4



FINISHING WITH TILE

1. Refer to ANSI A108 and the mortar and tile manufacturers' published application guidelines for complete tiling instructions.
2. Wipe the surface of HardieBacker® cement board clean with a damp sponge just prior to adding mastic or mortar.
3. Spread the mastic or mortar with a notched trowel (Note: Please see "Materials Required" to see which setting material is required for your application).
4. Twist or press and beat in tiles complying with ANSI A137.1.
5. Allow a minimum of 24 hours curing set time before grouting.



FINISHING WITH NATURAL STONE

Natural stone often has hidden weaknesses which can result in surface cracks in finished floors. To reduce the risk of job failures, always consult The Marble Institute of America Handbook.

In addition to the steps outlined under "Floor Installation," the following is required:

- Always follow the recommendations of the flooring material manufacturer.
- Marble and natural stones must have sufficient flexural strength for use in flooring systems. Where the quality and strength of the stone is unknown, the floor must be engineered not to exceed the L/720 deflection criteria, including live and dead design loads, for the specific joist spacing used. The strength of your natural stone will have an impact on the ultimate performance of your flooring system.

**Testing has shown that a minimum 2900 psi is preferable for flooring application.*

FINISHING WITH PAINT, WALLPAPER OR TEXTURE

(Interior Application Only)

1 | Painting or Wallpapering

Apply a drywall primer suitable for high-moisture areas, as recommended by the paint manufacturer. Paint HardieBacker board as you would drywall. If wallpapering, prime surface of HardieBacker board with a primer suitable for high-moisture areas as recommended by the wallpaper manufacturer.

2 | Texturing

Texture can be applied to HardieBacker board in the same way as drywall.

STEAM ROOM APPLICATION

HardieBacker® board is recognized for use in residential steam rooms when installed over conventional framing and in accordance with HardieBacker board printed installation instructions, TCNA guidelines (Tile Council of North America Handbook, www.tileusa.com), and local building codes. Questions and concerns regarding design and construction should be directed to a knowledgeable professional.

‡ EXTERIOR APPLICATION

(This application has limited warranty coverage. Refer to Exterior Warranty for coverage information on page 8)

HardieBacker 500 may be used up to a height not exceeding the lesser of: through the second-story above grade or 30 feet above grade. The HardieBacker 500 must be installed over sub-sheathing with a code approved water-resistive barrier, or in accordance with the applicable code. Install flashings, clearances, and other building practices per local code. James Hardie will assume no responsibility for water infiltration. Use a minimum No. 11 ga. 1¾ in long roofing nails or No. 8-1¾ in long



(0.375 in HD) or ribbed wafer head corrosion resistant screws spaced a maximum of 8 in OC. The maximum weight of the overlayment (tiles, stones and veneers) is not to exceed the code limit of 15 lbs/sq ft. Exterior application is limited to HZ10® product zone only.

Follow installation procedure in accordance with the stone and mortar manufacturer's recommendations.¹ Stones must be free of any substance that may impede proper adhesion. Skim coat is recommended to be 1/8 in - 1/4 in thick and the tile/stone is to be installed while the skim coat is wet.

CAUTIONS: This product shall not be used in the following applications:

- As a backer board in balcony railings and balcony parapet walls.
- HardieBacker 500 may not be used to a height exceeding through the second-story above grade or greater than 30 feet above grade.

VINYL AND RESILIENT FLOORING *(Interior Application Only)*

Materials Required

1 | Fasteners

- Minimum 7/8 in long galvanized or polymer-coated 18-gauge chisel point staples with 1/4 in crown.
- Minimum 7/8 in long galvanized ring shanked underlayment flooring nails.
- Fasteners should be long enough to reach the bottom of the subfloor, but not penetrate it.
- Avoid using resin, rosin or cement-coated fasteners that can discolor vinyl flooring.

2 | Patch

- Use the cement-based, rapid-setting patching compound recommended by the floor covering manufacturer.
- Do not use a gypsum-based patch. Follow the patch manufacturer's instructions.

Preparation for Underlayment

1 | Ensure subfloor is structurally sound and properly installed

On existing floors:

- HardieBacker® cement board may be installed under or over Vinyl Composition Tile (VCT) and other resilient flooring. For best results, remove existing floor covering, especially if it is in poor condition.
- If installing HardieBacker cement board over existing floor, ensure the floor is flat and floor covering is thoroughly adhered to the subfloor.

On all floors:

- Ensure subfloor is not damaged. Replace any loose, warped, uneven or damaged sections of floor.
- Make sure subfloor is dry, level and fastened correctly. All fasteners must be countersunk or flush with the subfloor. All seams or other areas that are not level must be sanded flat.
- Subfloor must be free of all debris, oil, grease, paint or other foreign substances.

¹ See IRC Table R703.4, IBC §2101.2 and §1405.10

2 | Basements and crawl spaces

- Crawl spaces must be well ventilated with a minimum of 18 in between the ground and joists. A vapor barrier over the ground is required.



Underlayment Installation

1 | Determine layout of HardieBacker® cement board

- Install smooth side up.
- Install HardieBacker boards perpendicular to subfloor panels.
- Stagger all HardieBacker board joints. Do not align HardieBacker board joints with subfloor joints
- Never allow all four corners of boards to meet at one point.
- Lightly butt the board joints. Do not leave a gap or force edges together.
- Join factory-cut edges together in the body of the floor.
- Keep board edges 1/8 in back from walls and cabinet bases.

2 | Attach HardieBacker boards to subfloor

- Fasten one board at a time. HardieBacker boards must be flush with subfloor during installation.
- Begin the fastening pattern in a corner of the board, then fasten the two adjacent edges. Return to the corner and fasten in a diagonal pattern from that corner until the board is completely fastened.
- Place fasteners in a random, staggered pattern across HardieBacker board. Avoid fastening in a straight line.
- Fasten HardieBacker boards with proper fasteners (as listed in “Materials Required”) a maximum of 3 in on center around the perimeter and 6 in on center in the field.
- Keep fasteners between 3/8 in and 3/4 in from board edges and 2 in in from board corners.
- Fastener heads/crowns must be flush with or slightly countersunk a maximum of 1/16 in below the surface.

3 | Finishing surface and joints *(not necessary for carpet or wood flooring)*

- If necessary, lightly hand-sandseams to achieve a smooth transition between boards. Avoid over-sanding. Sanding will generate significant respirable silica dust and those in the immediate area must wear NIOSH-approved respiratory protection (e.g. N95) in accordance with applicable government regulations.
- Thoroughly clean HardieBacker board surface to remove all debris prior to patching.
- Using a wide flat trowel, apply a skim coat of patch (as listed in “Materials Required”) to all seams, sanded areas, hammer indentations, holes, gaps, gouges, chips and voids to achieve a smooth surface. Avoid building a ridge over the seams by feathering the patch out several inches on both sides of the seams.
- Obtaining a perfectly smooth surface may require more than one coat of patch.
- After the patch has thoroughly dried, lightly sand or scrape off any surface imperfections caused by the patch to achieve a smooth surface.
- Wait until patch is thoroughly dry before installing the floor covering.

4 | Flooring installation

- Prepared HardieBacker cement board surface must be free of all debris, oil, paint, caulk, joint compound and other foreign substances.
- Do not install floor covering seams directly over the HardieBacker board seams.
- Install floor covering according to the adhesive and floor covering manufacturers’ instructions.

BASIC COMPOSITION

90% Portland cement and sand with selected additives. Contains no asbestos, formaldehyde, gypsum, paper facing, or abrasive aggregate.

1/4 in HardieBacker cement board:

Sheet size: 3 ft x 5 ft (EZ Grid® board) and 4 ft x 8 ft

Thickness: 1/4 in

Weight: 1.9 lbs. psf (9.3 kg/m²)

Complies with ASTM C1288 & ANSI A118.9

HardieBacker® 500 cement board:

Sheet sizes: 3 ft x 5 ft and 4 ft x 8 ft

Thickness: 0.42 in

Weight: 2.6 lbs. psf (12.7 kg/m²)

Complies with ASTM C1288 & ANSI A118.9

MATERIALS REQUIRED

1 | Mortar

For floors:

- Latex or acrylic modified thinset (complying with ANSI A118.4).
- Dry-set mortar for use between subfloor and cement board only (complying with ANSI A118.1).

For walls and countertops:

- Latex or acrylic modified thinset (complying with ANSI A118.4).
- Type 1 mastic (complying with ANSI A136.1) (Not to be used in exterior applications).
- For Exterior applications, follow stone and mortar manufacturers recommendations.

2 | Tape

- 2 in wide high-strength alkali-resistant glass fiber tape.

3 | Fasteners

For floors and walls:

- Minimum 1-1/4 in (for interior) & 1-3/4 in (exterior walls) long corrosion-resistant roofing nails.
- Minimum 1-1/4 in (for Interior) & 1-3/4 in (exterior walls) long No. 8 x 0.375 in HD self-drilling corrosion-resistant ribbed waferhead screws.
- If compliance with ANSI A108.11 is not required, minimum 1 in long No. 8 x 0.323 in HD self-drilling corrosion-resistant ribbed buglehead screws may be used for floors.

- If applying HardieBacker 500 cement board over gypsum, use minimum 1-3/4 in long corrosion-resistant roofing nails.

For countertops:

- Minimum 3/4 in long corrosion-resistant roofing nails.
- Minimum 3/4 in long ribbed countersinking corrosion-resistant screws.
- 18-gauge corrosion-resistant polymer coated 3/4 in staples with a 1/4 in crown.
- For HardieBacker 500 cement board, use minimum 1-1/4 in long corrosion-resistant roofing nails or ribbed countersinking screws.

For vinyl and resilient flooring: (Interior Only)

- Minimum 7/8 in long galvanized or polymer-coated 18-gauge chisel point staples with 1/4 in crown.
- Minimum 7/8 in long galvanized ring shanked nails.
- Fasteners should be long enough to reach the bottom of the subfloor, but not penetrate it.
- Avoid using resin, rosin or cement-coated fasteners that can discolor vinyl flooring.

HardieBacker board delivers more compressive and flexural strength than any board on the market.

SILICA WARNING: Refer to the product Safety Data Sheet before use. Do not handle until all safety precautions have been read and understood. Do not breathe dust from the product Do not eat, drink or smoke when using this product.

The hazard associated with fiber cement arises from crystalline silica present in the dust generated by activities such as cutting, rebating, drilling, routing, sawing, crushing, or otherwise abrading fiber cement, and when cleaning up, disposing of or moving the dust. When doing any of these activities in a manner that generates dust: (1) comply with the OSHA PEL for silica dust and/or other applicable law, (2) follow James Hardie instructions and best practices to reduce or limit the release of dust; (3) warn others in the area to avoid the dust; (4) when using mechanical saw or high speed cutting tools, work outdoors and use dust collection equipment; and (5) if no other dust controls are available, wear a dust mask or respirator that meets NIOSH requirements (e.g. N-95 dust mask). During clean-up, use a well maintained vacuum and filter appropriate for capturing fine (respirable) dust or use wet clean-up methods - never dry sweep.

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ENVIRONMENTAL CONSIDERATIONS

HardieBacker® board's proprietary cement formulation provides a moisture resistant wallboard and tile backer substrate that stands tough over time, reducing the need for product replacement. James Hardie has demonstrated a commitment to reducing energy consumption, while improving process efficiencies and waste management. It avoids the use of environmentally damaging materials and uses renewable resources that are abundant in the manufacture of HardieBacker cement board. HardieBacker cement board does not contain any glass fibers, gypsum, asbestos or formaldehyde. The company also focuses on water conservation and attempts to recycle water and waste product as much as possible during the manufacturing process.

RECOGNITIONS

HardieBacker cement board is recognized as an interior substrate by the following:

- International Code Council Evaluation Service ESR-2280
- City of Los Angeles Research Report No. 24862
- HUD Materials Release Nos. 1263 and 1268
- City of New York MEA No. 223-93M
- IBC 2509.2
- IRC R702.4.2

Consult these documents for additional information concerning conditions for use in applicable jurisdictions.

**Cementitious Backer Unit/Fiber-Cement Underlayment*

Compressive Strength Compressive Strength at Equilibrium Moisture Content (ASTM D2394)

1/4 in HardieBacker EZ Grid® cement board: 7000 psi (48 MPa)

HardieBacker 500 cement board: 6500 psi (45 MPa)

Non-Combustibility HardieBacker cement board is recognized as non-combustible in accordance with ASTM E136.

Surface Burning Characteristics When tested in accordance with ASTM method E-84: Flame Spread – 0, Fuel Contributed – 0, Smoke Developed – 5.

Fire Rated Assemblies HardieBacker cement board may be used as a component in one-hour fire-resistive wall construction; consult ESR-2280 website listings for recognized assemblies, or contact James Hardie's Technical Services at 1-800-9HARDIE (1-800-942-7343).

HARDIEBACKER WARRANTIES

INTERIOR APPLICATIONS

The HardieBacker cement board limited lifetime warranty covers both the product and replacement labor for the life of the product. Download a copy of the HardieBacker limited lifetime warranty from hardiebacker.com or obtain one from wherever James Hardie product are sold.

EXTERIOR APPLICATIONS

James Hardie offers a limited 10 year warranty for Hardiebacker 500 cement backerboard installed in exterior applications in HardieZone HZ10 regions only. To find out the HardieZone designation for your ZIP code, go to HardieZone.com

CHOSEN BY PROS. UNRIVALED IN PERFORMANCE.

HardieBacker® Cement Board's **unique cement formulation** and structure provide the ideal combination of **strength, uniform composition and performance** that no other backer board can provide. That's why it was named **The Most Preferred Brand of Backer Board** by tile installers and contractors in the Tile and Stone Report*.



MADE BETTER

Compared to other cement boards, HardieBacker Cement Board offers the **highest flexural strength** and up to **3x the compressive strength** to enable a solid foundation for your tile job.



INSTALLS BETTER

HardieBacker Cement Board is easier to work with, regardless of how you cut it.

- **Less debris**, whether you're cutting manually or with power tools.
- **Cleaner cuts** and sharper edges for tighter seam lines.
- **Less dust**, which means minimal mess and cleanup.



PERFORMS BETTER

Our unique cement formulation resists moisture. Additionally, it provides excellent tile adhesion to help protect your work—and your reputation.

*According to the 2019 Tile and Stone Installation Contractor Market Study conducted by Clear Seas Research in partnership with the NTCA and TILE Magazine.