



Concrete Restoration Systems Limited Warranties for Products and Systems

Get MAPEI's Best-Backed™ Warranty in 2 simple steps:

- 1.** From the warranty document, choose the products you will use in your installation. You'll find helpful product information at www.mapei.com.
- 2.** Attach your receipts of purchase to a printout of the warranty that you have chosen, and keep these documents in your files for future reference.



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1-800-42-MAPEI (1-800-426-2734) • www.mapei.com

Product Limited Warranty Length Table for MAPEI's Concrete Restoration Systems

Product Category	1-Year Product Limited Warranty
Patching and Skimcoating Compounds	<i>Mapecem® Quickpatch, Tilt Finish™, Mapecem FineFinish</i>
Decorative Toppings	<i>Ultratop®, Planicrete® UA/Keracolor™ U System, Planicrete UA/Ultracolor® Plus System</i>
Self-Leveling Underlayments	<i>Planitex™ SL, Planitex SL 35, Ultraplan® Easy, Ultraplan 1 Plus, Ultraplan M20 Plus, Novoplan® 2, Novoplan Easy, Mapelite™</i>
Moisture Reduction	<i>Planiseal™ EMB, Planiseal VS</i>
Sealants and Joint Fillers	<i>Mapectex™ P1, Mapectex P1 SL, Planiseal RapidJoint 15, Planibond® JF</i>
Primers for Self-Leveling	<i>Primer L™, Primer WE™, Primer T™, Primer CE™, Primer E™</i>
Screed Mortars	<i>Mapecem 102, Mapecem 202, Topcem™ Premix</i>
Concrete Repair Mortars	<i>Planitop® X, Planitop XS, Planitop 12, Planitop 15, Planitop 18, Planitop 21, Planitop 23, Planitop 25, Planitop FD</i>
Exterior Finishing	<i>Concrete Renew™, Concrete Renew Fine, Planicrete UA/Keracolor U System, Planicrete UA/Ultracolor Plus System, Planitop Basecoat</i>
Admixtures	<i>Planicrete AC, Mapecure™ SRA, Planicrete UA</i>
Construction Grouts	<i>Planigrout® 712, Planigrout 740, Planigrout 755, Planigrout 830 SP</i>
Waterproofing	<i>Planiseal 88, Planiseal Plug, Mapelastic™, Mapelastic Smart, Planiseal WR, Idrostop™, Mapeband™ TPE, Mapetex™ Sel, Resfoam™ HB 45, Resfoam HBA 5, Resfoam HL 35, Resfoam SS 75</i>
Repair Epoxies	<i>Planibond AE, Planibond CR 50, Planibond EBA</i>
Corrosion Protection	<i>Planibond 3C, Mapefer™ 1K</i>
Coatings and Sealers	<i>Mapefinish™ Wet Look, Planiseal HG, Planiseal LVB, Planiseal LVB 1168, Planiseal Traffic Coat</i>

Note: A "Product Limited Warranty" for the above named products applies to an individual product from a single product category. All products shown must be installed according to their Technical Data Sheets.

System Limited Warranty Length Table for MAPEI's Concrete Restoration Systems

Product Category	15-Year System Limited Warranty	10-Year System Limited Warranty
Patching and Skimcoating		<i>Mapecem® FineFinish</i> <i>Mapecem Quickpatch</i>
Decorative Toppings		<i>Ultratop®</i>
Self-Leveling Underlayments	<i>Ultraplan® Easy</i> <i>Ultraplan 1 Plus</i> <i>Ultraplan M20 Plus</i>	<i>Novoplan® 2</i> <i>Novoplan 1</i> <i>Novoplan Easy</i> <i>Planitex™ SL</i> <i>Planitex SL 35</i>
Primers for Self-Leveling	<i>Primer L™</i> <i>Primer WE™</i> <i>Primer E™</i> <i>Primer CE™</i>	<i>Primer T™</i>
Moisture Reduction		<i>Planiseal™ VS</i> <i>Planiseal EMB</i>
Screed Mortars		<i>Topcem™ Premix</i>

*A "System Limited Warranty" requires that 100% of the products used in the complete job application come from at least two of the categories shown above.
Project Warranties are available upon request.*

MAPEI's® Concrete Restoration Systems: Product and System Limited Warranty

WARRANTY COVERAGE:

MAPEI Corporation ("MAPEI"), subject to the terms and conditions set forth below, warrants that our product or system will be free from manufacturing defects and will not fail under normal usage for the applicable warranty period stated in the warranty length table attached to this warranty ("Warranty Length Table"), when the product or system purchased is used within its shelf life and according to (a) the technical data sheets and other written materials issued by MAPEI for the product or system (collectively, the "Product Literature") and (b) governmental regulations and codes, and standard industry practices. For the purposes of this limited warranty ("warranty"), a "system" means that 100% of the products used in the complete job application come from at least two of the categories in the System Limited Warranty Length Table.

EXCLUSIONS FROM WARRANTY COVERAGE:

The following are specifically excluded from coverage under this warranty: structural failure, inadequate subflooring, or improper subfloor preparation; damages caused by Acts of God, including, but not limited to hurricane, flooding, earthquake or other types of natural disasters, or as a result of unforeseen circumstances; acts of negligence, or product misuse or abuse; failure to comply with our Product Literature, applicable building codes and regulations, and standard industry practices; variations of color, shade or texture from those shown on samples, product packaging or any other marketing materials; changes in color due to exposure to sunlight and age; subfloor moisture or water damage; normal wear and tear resulting from usage; efflorescence and shading inherent in all cementitious products; and cracking due to structural movement, excessive deflection or other failure of the substrate. It is expressly understood that your purchase of our product or system acknowledges that MAPEI is not responsible or liable for determining the suitability or compatibility of our product or system for the user's intended purpose.

YOUR LEGAL RIGHTS:

This constitutes your entire express warranty for the product or system purchased. To the extent permitted by law, all other warranties, whether express or implied, including, but not limited to the implied warranties of **MERCHANTABILITY** and **FITNESS FOR A PARTICULAR PURPOSE** are EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERM OF THIS WARRANTY. MAPEI WILL NOT PAY OR BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER ANY CIRCUMSTANCES. YET, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. No implied warranty can be modified by any course of dealing, course of performance or usage of trade. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. No representation, promise, affirmation or statement by any employee or agent of MAPEI will be enforceable against MAPEI unless it is specifically included in this warranty. This warranty: (a) shall commence on the date of purchase of our product and shall end as specified in the Warranty Length Table; (b) is limited to the original purchaser and is nontransferable; and (c) applies only to purchases and installations of the product or system within the United States on or after July 1, 2011.

FILING A CLAIM:

To file a claim under this warranty, you must contact us, in writing, within fifteen (15) calendar days of the discovery of the alleged manufacturing defect in our product or system, at MAPEI Corporation, Attn: CRS Claims, 1144 East Newport Center Drive, Deerfield Beach, Florida 33442. Proof of purchase must be submitted with any notice of claim. We have the right, without any obligation, to physically inspect, perform testing, and obtain samples at the site where the warranty claim occurred, or to engage an independent third party for those services, before we determine the validity of your claim. In order to perform (or have performed) the services described in the prior sentence, the owner of the site consents to total access for such services and agrees to pay for those services and all related costs of MAPEI if the claim is invalid under this warranty. Your claim must be received and evaluated by us before any repair or replacement work is performed; otherwise, this warranty will be null and void. For the most up-to-date information regarding our warranty policy, please refer to our website at www.mapei.com.

YOUR EXCLUSIVE REMEDY:

If our product or system is proven defective within the applicable warranty period shown in the Warranty Length Table, then for a product-only purchase, you will receive, as your sole remedy, MAPEI replacement product for only that specific portion of the original installation requiring replacement; and for system purchases, you will receive, as your sole remedy, MAPEI replacement product and reimbursement of your reasonable and substantiated costs and labor for only that specific portion of the original installation requiring replacement.