



# Floor Covering Installation Systems

## Limited Warranties for Products and Systems

**Get MAPEI's Best-Backed™ Warranty in 2 simple steps:**

1. From the warranty document, choose the products you will use in your installation. You'll find helpful product information at [www.mapei.com](http://www.mapei.com).
2. Attach your receipts of purchase to a printout of the warranty that you have chosen, and keep these documents in your files for future reference.



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# “Standard” Product Performance Limited Warranty Length Table for MAPEI’s Floor Covering Installation Products

<b>Product Category</b>	<b>1-Year Performance Warranty</b>
<b>Carpet Adhesives</b>	<i>Ultrabond ECO® 85, Ultrabond ECO 20</i>
<b>Resilient Flooring Adhesives</b>	<i>Ultrabond ECO 511, Ultrabond ECO 611</i>
<b>Moisture-Control Product</b>	<i>Planiseal™ Easy</i>
<b>Carpet Installation Accessories</b>	<i>Ultrabond ECO 2085, Ultrabond® 2185, Ultrabond ECO 2285, Ultrabond 3085, Ultrabond ECO 3185, Ultrabond 4085</i>
<b>Surface-Prep Products</b>	<i>Planitex™ UNS, Planitex SL 35, Planipatch®, Ultra SkimCoat™, Planiprep™ FF, Planipatch Plus™, Novoplan® 2, Novoplan Easy, Ultraplan® Easy, Ultraplan 1 Plus, Mapecem® 100 with Planicrete® PM, Mapecem 100, Mapecem Quickpatch, Primer L™, Primer E™, Primer WE™, Primer T™</i>

*Note: A “Product Warranty” for the above named products applies to an individual product or product pairing from a single product category. All products shown must be installed according to their Technical Data Sheets and within their respective shelf life.*

# “Premium” Individual Product Performance Limited Warranty Length Table for MAPEI’s Floor Covering Installation Products

<b>Product Category</b>	<b>5-Year Performance Warranty</b>	<b>10-Year Performance Warranty</b>	<b>Limited Matching Lifetime Floor Performance Warranty</b>
<b>Carpet Adhesives</b>	<i>Ultrabond ECO® 185</i> <i>Ultrabond ECO 810</i> <i>Ultrabond ECO 420</i> <i>Ultrabond® 385</i> <i>Ultrabond ECO 120</i>	<i>Ultrabond ECO 285</i> <i>Ultrabond ECO 220</i> <i>Ultrabond ECO 885</i>	
<b>Resilient Flooring Adhesives</b>	<i>Ultrabond ECO 290</i> <i>Ultrabond ECO 711</i> <i>Ultrabond ECO 300</i>	<i>Ultrabond ECO 390</i> <i>Ultrabond ECO 350</i> <i>Ultrabond ECO 360</i> <i>Ultrabond ECO 560</i> <i>Ultrabond ECO 575</i> <i>Ultrabond G21</i> <i>Ultrabond G19</i>	
<b>Moisture-Control Products</b>	<i>Planiseal™ MRB</i>		<i>Planiseal WFM</i>
<b>Wood Installation Adhesives</b>	<i>Ultrabond ECO 960</i>	<i>Ultrabond ECO 970</i>	<i>Ultrabond ECO 995</i> <i>Ultrabond ECO 990</i> <i>Ultrabond ECO 980</i> <i>Ultrabond ECO 975</i> <i>Ultrabond ECO 985</i>
<b>Sports Flooring Adhesives</b>		<i>Ultrabond ECO 570</i> <i>Ultrabond ECO 580</i> <i>Ultrabond ECO 590</i>	

*Note: Warranty for the above premium products will follow “System Warranty” purchase remedy. All products shown must be installed according to their Technical Data Sheets and within their respective shelf life.*

*For complete warranty information on Planiseal EMB, contact MAPEI’s Technical Services Department.*

# “System” Limited Warranty Length Table for MAPEI’s Floor Covering Installation Products

<b>Product Category</b>	<b>10-Year Performance Warranty</b>	<b>Limited Matching Lifetime Floor Performance Warranty</b>
<b>Carpet Adhesives</b>	<i>Ultrabond ECO® 185 Ultrabond ECO 810 Ultrabond ECO 420 Ultrabond® 385 Ultrabond ECO 120</i>	<i>Ultrabond ECO 285 Ultrabond ECO 220 Ultrabond ECO 885</i>
<b>Resilient Flooring Adhesives</b>	<i>Ultrabond ECO 290 Ultrabond ECO 711 Ultrabond ECO 300</i>	<i>Ultrabond ECO 390 Ultrabond ECO 350 Ultrabond ECO 360 Ultrabond ECO 560 Ultrabond ECO 575 Ultrabond G21 Ultrabond G19</i>
<b>Wood Installation Adhesives</b>	<i>Ultrabond ECO 960</i>	<i>Ultrabond ECO 995    Ultrabond ECO 970 Ultrabond ECO 990    Ultrabond ECO 985 Ultrabond ECO 980 Ultrabond ECO 975</i>
<b>Sports Flooring Adhesives</b>		<i>Ultrabond ECO 570 Ultrabond ECO 580 Ultrabond ECO 590</i>
<b>Surface-Prep Products</b>	<i>Planitex™ UNS, Planitex SL 35, Planipatch®, Ultra SkimCoat™, Planiprep™ FF, Planipatch Plus™, Novoplan® 2, Novoplan Easy, Ultraplan® Easy, Ultraplan 1 Plus, Mapecem® 100 with Planicrete® PM, Mapecem 100, Mapecem Quickpatch, Primer L™, Primer E™, Primer WE™, Primer T™</i>	

*Note: A “System Warranty” for the above named products requires using MAPEI products from at least 2 product categories to make up 100% of the layers under the final floor (wear) surface. All products shown must be installed according to their Technical Data Sheets and within their respective shelf life.*

# MAPEI's® Floor Covering Installation Systems: Product and System Limited Warranty

## WARRANTY COVERAGE:

MAPEI Corporation ("MAPEI"), subject to the terms and conditions set forth below, warrants that its product or system (as defined below) will be free from manufacturing defects and will not fail under normal usage for the applicable warranty period stated in the warranty length table attached to this warranty ("Warranty Length Table"), when used within its shelf life and in accordance with (1) our technical data sheets and other written instructions, (2) applicable building codes and regulations, and (3) standard industry practices. For purposes of this limited warranty ("warranty"), (a) a "system" is a group of MAPEI products used together in the same job installation that are set forth in the Warranty Length Table; (b) "residential" means a job installation utilizing one or more MAPEI products at a single-family detached dwelling; (c) "commercial" means a job installation utilizing one or more MAPEI products at multi-family residential projects (such as condominiums, cooperatives, apartments, timeshares and mandatory homeowner associations), public places and other commercial establishments; (d) it is the sole responsibility of the installer, general contractor, architect of record or owner, as a condition of warranty coverage, to first determine the suitability and compatibility of our product or system for the user's intended use; and (e) for any MAPEI system having a lifetime warranty period, a "lifetime" means for so long as the job installation remains unchanged by the original owner.

## PRODUCTS OR SYSTEMS OF PRODUCTS COVERED BY THIS WARRANTY:

Please refer to the Warranty Length Table that is attached to this warranty.

## EXCLUSIONS FROM WARRANTY COVERAGE:

The following are specifically excluded from coverage under this warranty: structural failure, inadequate subflooring, or improper subfloor preparation; damages caused by Acts of God, including, but not limited to hurricane, flooding, earthquake or other types of natural disaster, or as a result of unforeseen circumstances; acts of negligence, or product misuse or abuse; failure to comply with our technical data sheets and other written instructions, applicable building codes and regulations, and standard industry practices; variations of color, shade or texture from those shown on samples, product packaging or any other marketing materials; changes in color due to exposure to sunlight and age; subfloor moisture or water damage; normal wear and tear resulting from usage; efflorescence and shading inherent in all cementitious products; and cracking due to structural movement, excessive deflection or other failure of the substrate.

## YOUR LEGAL RIGHTS:

This constitutes your entire express warranty for the product or system purchased. To the extent permitted by law, all other warranties, whether express or implied, including, but not limited to the implied warranties of **MERCHANTABILITY** and **FITNESS FOR A PARTICULAR PURPOSE** are EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERM OF THIS WARRANTY, BUT SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. No implied warranty can be modified by any course of dealing, course of performance or usage of trade. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. This warranty: (a) shall commence on the date of purchase of our product or system and shall end as specified in the Warranty Length Table; (b) is limited to the original purchaser and is nontransferable; (c) replaces all previous warranties; and (d) applies only to purchases and installations within the United States on or after January 1, 2011.

## FILING A CLAIM:

To file a claim under this warranty, you must contact us, in writing, within fifteen (15) calendar days of the discovery of the alleged manufacturing defect in our product or system, at MAPEI Corporation, Attn: Technical Services Department, 1144 East Newport Center Drive, Deerfield Beach, Florida 33442. Proof of purchase must be submitted with any notice of claim. We have the right to physically inspect an installation site and obtain samples from that job installation and of our product or system used in that installation before we determine the validity of your claim. Your claim must be received and evaluated by us before any repair or replacement work is performed; otherwise, this warranty will be null and void. For additional information regarding our warranty policy, please refer to our website at [www.mapei.com](http://www.mapei.com).

## YOUR EXCLUSIVE REMEDY:

If our product or system is proven defective within the applicable warranty period shown in the Warranty Length Table, then for a product-only purchase, you will receive, as your sole remedy, MAPEI replacement product for only that specific portion of the original installation requiring replacement; and for system purchases, you will receive, as your sole remedy, MAPEI replacement product and reimbursement of your reasonable and substantiated costs and labor for only that specific portion of the original installation requiring replacement.