

# Limited Warranty on WeatherLock® Waterproofing Underlayment

## Introduction

Thank you for your recent purchase of Owens Corning *WeatherLock* Waterproofing Underlayment. We believe we manufacture the highest quality and most attractive roofing products and waterproofing underlayment available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty is not clear to you, please call us at 1-800-ROOFING. Or visit our Web site at www.owenscorning.com.

## Who is Covered

If you live in the United States or Canada and you are the original consumer purchaser (ie, the homeowner, not the installer or contractor) of one of our *WeatherLock* Waterproofing Underlayment products listed below, you are entitled to the benefits of this warranty.

## Transferability of the Warranty

This warranty is personal to you and may not be transferred to any subsequent purchaser of your home.

## How Long are You Covered

This Warranty remains in effect for a period of five (5) years following installation.

#### What is Covered

We warrant that this roofing product will be free from any manufacturing defects that materially affect their performance on your roof.

# What is Not Covered

Damage to the product due to any cause not expressly covered herein. After our shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with non-defective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God such as hail storms;

- 2. Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof;
- Improper or faulty installation of your WeatherLock installation must be in accordance with our written installation instructions;
- 4. Inadequate attic ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;
- 5. Settlement of the structure of your home or buckling or cracking of the deck over which your *WeatherLock* are installed;
- 6. Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting, or the application of cleaning solutions, coatings, or other modifications; and
- 7. Any costs that you incur which are not authorized in advance by Owens Corning.

# What is Your Remedy

Should any material be otherwise than as warranted, our liability under this warranty shall be limited to replacement of such material or refund equal to replacement material cost.

#### **Claims Process**

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or send us a letter addressed to Owens Corning, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio 43659. Explain the problem and include proof of purchase for the waterproofing underlayment and the date it was installed on your roof. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingle samples for us to test. If you have any questions, do not hesitate to write us at the address above, call 1-800-ROOFING or visit our web site at www.owenscorning.com.

# Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE FOR YOUR ROOFING SYSTEM COMPONENTS UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION ENTITLED "WHAT IS YOUR REMEDY". YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION, UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING ROOFING SYSTEM ADVANTAGE® LIMITED WARRANTY.\* WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### Type of WeatherLock product: Check appropriate box.

□ WeatherLock® G Granulated □ WeatherLock® M Mat-Faced

Name of Contractor or Dealer

Date of Installation



#### **OWENS CORNING WORLD HEADQUARTERS**

ONE OWENS CORNING PARKWAY TOLEDO, OHIO 43659

\* See actual warranty for details, limitations and requirements



## OWENS CORNING WORLD HEADQUARTERS ONE OWENS CORNING PARKWAY

TOLEDO, OHIO 43659

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