



INNOVATIONS FOR LIVING™

# Limited Warranty on Woodcrest™ and Woodmoor™ Collection Shingles

LIMITATIONS ON THE TRANSFERABILITY OF THIS WARRANTY ARE SET FORTH HEREIN.

## INTRODUCTION

Thank you for your recent purchase of Owens Corning Woodcrest or Woodmoor Shingles. We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call us at 1-800-ROOFING. Or visit our Web site at [www.owenscorning.com](http://www.owenscorning.com).

## WHO IS COVERED

If you live in the United States or Canada and you are the original consumer purchaser (i.e., the homeowner; not the installer or contractor) or the first transferee from the original consumer purchaser of our Woodcrest or Woodmoor Shingles, you are entitled to the benefits of this warranty.

## TRANSFERABILITY OF THIS WARRANTY

You can transfer this warranty one time, anytime during the life of the warranty. This warranty will be transferred to the purchaser of your home under the terms and conditions of this warranty as a fifty (50) year limited warranty. For this warranty to be transferred, the new homeowner (first transferee) must complete and return the attached Warranty Transfer Card along with a transfer fee of one hundred dollars (\$100.00) within sixty (60) days after the date of the real estate transfer to obtain the benefit of this warranty. Proof of purchase of the Woodcrest or Woodmoor components, including shingles and hip and ridge, and the application date must be submitted at the same time. **AFTER YOU HAVE TRANSFERRED THIS WARRANTY TO THE PURCHASER OF YOUR HOME, IT MAY NOT BE TRANSFERRED AGAIN. THAT IS, THE PURCHASER OF YOUR HOME MAY NOT TRANSFER THIS WARRANTY TO ANY SUBSEQUENT PURCHASERS.**

## WHAT IS COVERED/HOW LONG ARE YOU COVERED

We warrant that your Owens Corning Woodcrest Shingles are free from manufacturing defects that materially affect their performance on your roof for fifty (50) years after the date of installation.

The lifetime coverage for Woodmoor Shingles offered by this warranty applies to individual homeowners only. In the instance of shingles purchased or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for Woodmoor Shingles will be 50 years following the installation of the shingles.

## WHAT IS NOT COVERED

We do not cover damage to the product due to any cause which is not expressly covered herein. After our Woodcrest or Woodmoor Shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with non-defective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God such as hail storms and winds in excess of wind levels listed in the chart at the end of this warranty;
2. Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof;
3. Improper or faulty installation of your shingles. Installation must be in accordance with our written installation instructions;
4. Inadequate attic ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;

5. Settlement of the structure of your home or buckling or cracking of the deck over which your shingles are installed;

6. Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting, or the application of cleaning solutions, coatings, or other modifications;

7. Labor costs incurred after the Tru PROtection® coverage period has expired; and

8. Any costs that you incur that are not authorized in advance by Owens Corning.

## WHAT IS YOUR REMEDY

1. **Tru PROtection Coverage Period**—The Tru PROtection coverage period is ten (10) years for all Woodcrest or Woodmoor Shingles. During the Tru PROtection coverage period of this warranty, we will pay you 100% of material and labor costs, as reasonably determined by Owens Corning, to repair, replace or recover defective shingles, subject to certain limitations. Specifically, we will not pay for any metalwork, flashings or other related work, and we will not pay for the costs to remove or dispose of your shingles.

2. **Prorated Period**—Once the Tru PROtection coverage period of this warranty has expired, material will be covered, but labor will not be covered, and we will take into account the number of years you have enjoyed the use of the material through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment through the date of your claim. For Woodcrest Shingles, the warranty period is 50 years. For example if you make a claim in the last month of the 20th year of the warranty, (i.e., the 240th month), we will not cover labor but will pay you 360/600ths of the reasonable material cost to repair, replace or recover your shingles. For Woodmoor Shingles, beginning in year eleven (11) we will pay you 80% of material costs as reasonably determined by Owens Corning to repair and/or replace the defective product. For each year thereafter, that amount will decrease by 2% until year forty (40). Beginning with year forty-one (41), and continuing through the end of the warranty period, Owens Corning will pay you 20% of the reasonable material costs.

3. **Exceptions**—At all times, Owens Corning's obligation to pay for repair or replacement of the defective product is subject to certain limitations. Specifically, all material costs must be pre-approved by Owens Corning and Owens Corning retains the right to provide materials in lieu of compensation. Additionally, Owens Corning will not pay for any accessories or other related work.

## WHAT ABOUT WIND RESISTANCE

Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never seal. Prior to sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart at the end of this warranty. **HOWEVER, FOR ALL SHINGLES, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF TEN (10) YEARS ONLY, FOLLOWING THE DATE OF INSTALLATION, AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLES.**

## REPLACEMENT SHINGLE VARIATIONS

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

## CLAIMS PROCESS

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or send us a letter addressed to **Owens Corning, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio 43659**. Explain the problem and include proof of purchase for the shingles and the date they were installed on your roof. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingle samples for us to test. **If you have any questions, do not hesitate to write us at the address above, call 1-800-ROOFING or visit our Web site at [www.owenscorning.com](http://www.owenscorning.com).**

## LIMITATIONS

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION ENTITLED "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states may not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

## TYPE OF SHINGLES:

CHECK APPROPRIATE BOX

PRODUCT:	WARRANTY:	Wind/Length:
<input type="checkbox"/> Woodcrest Shingles	<input type="checkbox"/> 50 Years	<input type="checkbox"/> 90 MPH
<input type="checkbox"/> Woodcrest Shingles with six-nail application and High Style® Hip & Ridge with four-nail application	<input type="checkbox"/> 50 Years	<input type="checkbox"/> 110 MPH
<input type="checkbox"/> Woodmoor Shingles and High Style Hip & Ridge with four-nail application	<input type="checkbox"/> Lifetime	<input type="checkbox"/> 110 MPH



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**1-800-GET-PINK**



# Owens Corning Woodcrest™ or Woodmoor™ Shingles—Warranty Transfer Card

**THIS CARD TO BE COMPLETED AT TIME OF WARRANTY TRANSFER.**

Original Installation Date: \_\_\_\_\_

Original Purchaser: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Owens Corning Installed Shingle Name:  
 Woodcrest™ Shingles  
 Woodmoor™ Shingles

Address of Property: \_\_\_\_\_

## MAIL THIS CARD & REMIT CHECK TO:

Owens Corning  
Attn: Customer Response Center  
Roofing Warranty Administrator  
One Owens Corning Parkway  
Toledo, OH 43659

Real Estate Transfer Date: \_\_\_\_\_

New Owner's Name: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Submitted by: \_\_\_\_\_ Date: \_\_\_\_\_

One Hundred Dollar (\$100.00) Transfer Fee Enclosed  
 Proof of Purchase and Installation Date Enclosed

Transfer card must be returned within sixty (60) days of the date of real estate transfer.  
Call 1-800-ROOFING with questions regarding warranty transfer.

For more information call 1-800-GET-PINK or visit our  
Web site at [www.owenscorning.com](http://www.owenscorning.com). ©2004 Owens Corning.



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# Owens Corning Woodcrest™ or Woodmoor™ Shingles Limited Warranty—Registration Card

**COMPLETION OF THIS REGISTRATION CARD IS OPTIONAL.**

Original Installation Date: \_\_\_\_\_

Homeowner Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ ZIP \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Signature of Homeowner: \_\_\_\_\_

Name of Contractor/Installer: \_\_\_\_\_

Note: Please retain proof of purchase and installation date with your important records in the event that you choose to transfer this warranty in the future.

## OWENS CORNING PRODUCT REGISTRATION:

Owens Corning Installed Shingle Name:

- Woodcrest™ Shingles  
 Woodmoor™ Shingles

Color Name: \_\_\_\_\_

Number of Squares Purchased: \_\_\_\_\_

Was your new roof installed over existing shingles?  yes  no  don't know  
If not, what type of asphalt-saturated felt was used?  15lb.  30lb.

## OTHER OWENS CORNING PRODUCTS INSTALLED:

- VentSure® Ventilation Products:  yes  no  don't know
- High Style® Hip & Ridge:
- WeatherLock® Waterproofing Underlayment:
- Other Owens Corning Products: \_\_\_\_\_

For more information call 1-800-GET-PINK or visit our

Web site at [www.owenscorning.com](http://www.owenscorning.com). ©2004 Owens Corning.



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**Owens Corning  
Customer Response Center**

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**OWENS CORNING  
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Woodmoor™ Collection  
Shingles**

