



Limited Warranty on Roofing Shingles

LIMITATIONS ON THE TRANSFERABILITY OF THIS WARRANTY ARE SET FORTH HEREIN.

INTRODUCTION

Thank you for your recent purchase of Owens Corning shingles. We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call us at 1-800-ROOFING, or visit our Web site at www.owenscorning.com.

WHO IS COVERED

If you live in the United States or Canada and you are the original consumer purchaser, (i.e., the homeowner, not the installer or contractor) or the first transferee from the original consumer purchaser of one of our shingle products listed below, you are entitled to the benefits of this warranty.

TRANSFERABILITY OF THIS WARRANTY

You can transfer this warranty one time, anytime during the life of the warranty. For this warranty to be transferred, the homeowner must complete and return the attached Warranty Transfer Card, along with a transfer fee of one hundred dollars (\$100.00), within sixty (60) days after the date of the real estate transfer to obtain the benefits of this warranty. Proof of purchase of the Owens Corning shingles and the installation date must be submitted at the same time. AFTER YOU HAVE TRANSFERRED THIS WARRANTY TO THE PURCHASER OF YOUR HOME, IT MAY NOT BE TRANSFERRED AGAIN. THAT IS, THE PURCHASER OF YOUR HOME MAY NOT TRANSFER THIS WARRANTY TO ANY SUBSEQUENT PURCHASERS.

HOW LONG ARE YOU COVERED

The duration of your warranty depends on the type of shingles you purchased. See the chart at the end of the warranty for the specific warranty period that applies to your shingles.

WHAT IS COVERED

We warrant that your Owens Corning shingles are free from any manufacturing defects that materially affect their performance on your roof.

WHAT IS NOT COVERED

Damage to the product due to any cause not expressly covered herein. After our shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with non-defective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

- Acts of God, such as hail storms and winds in excess of wind levels listed in the chart at the end of this warranty;
- Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof;
- Improper or faulty installation of your shingles. Installation must be in accordance with our written installation instructions;
- Discoloration caused by algae, fungi, lichens or cyanobacteria (unless covered under the section "What About Algae Resistance" that follows);
- Inadequate ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;
- Settlement of the structure of your home or bucking or cracking of the deck over which your shingles are installed;
- Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting, or the application of cleaning solutions, coatings, or other modifications;
- Labor costs incurred after the *Tru PROtection* coverage period has expired; and
- Any costs that you incur that are not authorized in advance by Owens Corning.

WHAT IS YOUR REMEDY

- Tru PROtection™ Coverage Period** — During the *Tru PROtection* coverage period of this warranty, we will pay you 100% of material and labor costs, as reasonably determined by Owens Corning to repair, replace or recover defective shingles, subject to certain limitations. Specifically, we will not pay for any metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your shingles. The *Tru PROtection* coverage period is three (3) years for 20-year warranted shingles and five (5) years for all other shingles.
- Prorated Period** — Once the *Tru PROtection* coverage period of this warranty has expired, material will be covered, but labor will not be covered, and we will take into account the number of months of use you have enjoyed through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment through the date of your claim. For example: If you have a 40-year warranty (480 months) and you make your claim in the last month of the 10th year of the warranty (i.e., the 120th month), we will not cover labor but will pay you 360/480ths of the reasonable material cost to repair, replace or recover your shingles. As an alternative, we may elect to provide you with replacement shingles rather than provide you with the prorated payment described above. Therefore, we reserve the right to provide such replacement shingles as an alternative remedy at our sole reasonable discretion.

WHAT ABOUT WIND RESISTANCE

Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never seal. Prior to sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart at the end of this warranty. HOWEVER, FOR ALL SHINGLES, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF FIVE (5) YEARS ONLY FOLLOWING THE DATE OF INSTALLATION, AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLE.

WHAT ABOUT ALGAE RESISTANCE

If the shingles that you purchased were not specifically labeled as "Algae Resistant" ("AR"), then any discoloration caused by algae is not covered by this warranty as explained in the section above, "What is Not Covered." However, if you did purchase AR shingles, they are covered under this warranty for a period of ten (10) years (prorated after the first twelve [12] months) following the date of installation ("AR Warranty Period") against discoloration caused by algal, fungal, lichen, or cyanobacterial growth ("Algae Growth"). If such discoloration occurs during the AR Warranty Period, you will be entitled to the following remedy:

- Remedy for Algae Growth** — If your AR shingles are discolored by algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, including labor (such cost not to exceed the initial cost of the AR shingles plus the initial cost of installation), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. Specifically, we will not cover any metalwork, flashings, or other related work, and we will not cover the cost to tear off or dispose of your AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
- Proration** — If your AR shingles have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use that you have enjoyed through the date of your claim. For example: If you make your claim in the last month of the 5th year of the AR Warranty (i.e., the 60th month), we will not cover labor but will cover 1/2 of the reasonable material cost of the affected AR shingles (such cost not to exceed 1/2 of the initial cost of the AR product[s]).

REPLACEMENT SHINGLE VARIATIONS

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

CLAIMS PROCESS

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or send us a letter addressed to **Owens Corning, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio 43659**. Explain the problem and include proof of purchase for the shingles and the date they were installed on your roof. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingle samples for us to test. If you have any questions, do not hesitate to write us at the address above, call 1-800-ROOFING or visit our Web site at www.owenscorning.com.

LIMITATIONS

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW. YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION, "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING TRU PROTECTION PREFERRED™ LIMITED WARRANTY.* WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Type of Shingles:	Check appropriate box.	Product	Wind
<input type="checkbox"/> Oakridge® PRO 50" Deep Shadow with 6-nail application & High Ridge Hip & Ridge with 4-nail application		50 Years	110 mph
<input type="checkbox"/> Oakridge® PRO 50" Deep Shadow		50 Years	90 mph
<input type="checkbox"/> Oakridge® PRO 40" Shadow		40 Years	80 mph
<input type="checkbox"/> Oakridge® PRO 30"		30 Years	70 mph
<input type="checkbox"/> Prominence®		30 Years	80 mph
<input type="checkbox"/> Supreme®		25 Years	60 mph
<input type="checkbox"/> Glaslock®		25 Years	60 mph
<input type="checkbox"/> Classic®		20 Years	60 mph
<input type="checkbox"/> AR Shingles – Please check if your shingles are algae resistant.			

Name of Contractor or Dealer _____ Date of Installation _____

*See actual warranty for details, limitations and requirements. Subject to change without notice.



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Owens Corning Limited Warranty on Roofing Shingles — Warranty Transfer Card

THIS CARD TO BE COMPLETED AT TIME OF WARRANTY TRANSFER.

Original Installation Date: _____ Real Estate Transfer Date: _____

Original Purchaser: _____ New Owner's Name: _____

Work Phone: (____) (____) (____) Work Phone: (____) (____) (____)

Home Phone: (____) (____) (____) Home Phone: (____) (____) (____)

E-mail Address: _____ E-mail Address: _____

Owens Corning Installed Shingle Name: _____ Submitted by: _____ Date: _____

Address of Property: _____ One Hundred Dollar (\$100.00) Transfer Fee Enclosed

Proof of Purchase and Installation Date Enclosed

Transfer card must be returned within sixty (60) days of the date of real estate transfer. Call 1-800-ROOFING with questions regarding warranty transfer.

MAIL THIS CARD & REMIT CHECK TO:

Owens Corning
Attn: Customer Response Center
Roofing Warranty Administrator
One Owens Corning Parkway
Toledo, OH 43659



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COMPLETION OF THIS REGISTRATION CARD IS OPTIONAL.

Original Installation Date: _____ Owens Corning Installed Shingle Name: _____

Homeowner Name: _____ Color Name: _____

Address: _____ Number of Squares Purchased: _____

City: _____ Was your new roof installed over existing shingles? yes no don't know

State: _____ ZIP _____ If not, what type of asphalt saturated felt was used? 15 lb. 30 lb.

Work Phone: (____) (____) (____) **OTHER OWENS CORNING PRODUCTS INSTALLED:** yes no don't know

Home Phone: (____) (____) (____) VentSure® Ventilation Products: yes no don't know

E-mail Address: _____ Hip & Ridge with Sealant:

Signature of Homeowner: _____ WeatherLock® Waterproofing Underlayment:

Name of Contractor/Installer: _____ Other Owens Corning Products: _____

Note: Please retain proof of purchase and installation date with your important records in the event that you choose to transfer this warranty in the future.

For more information call 1-800-GET-PINK or visit our Web site at www.owenscorning.com. ©2002 Owens Corning.



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OWENS CORNING CUSTOMER RESPONSE CENTER
1 OWENS CORNING PKWY
PO BOX 10014
TOLEDO OH 43699-0014



**OWENS CORNING
WORLD HEADQUARTERS**
ONE OWENS CORNING PARKWAY
TOLEDO, OHIO, USA 43659

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1-800-GET-PINK 

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Owens Corning Limited Warranty on Roofing Shingles

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