



ACOUSTICS
BASEMENT FINISHING
EXTERIORS
INSULATION
PROJECT PARTNERS

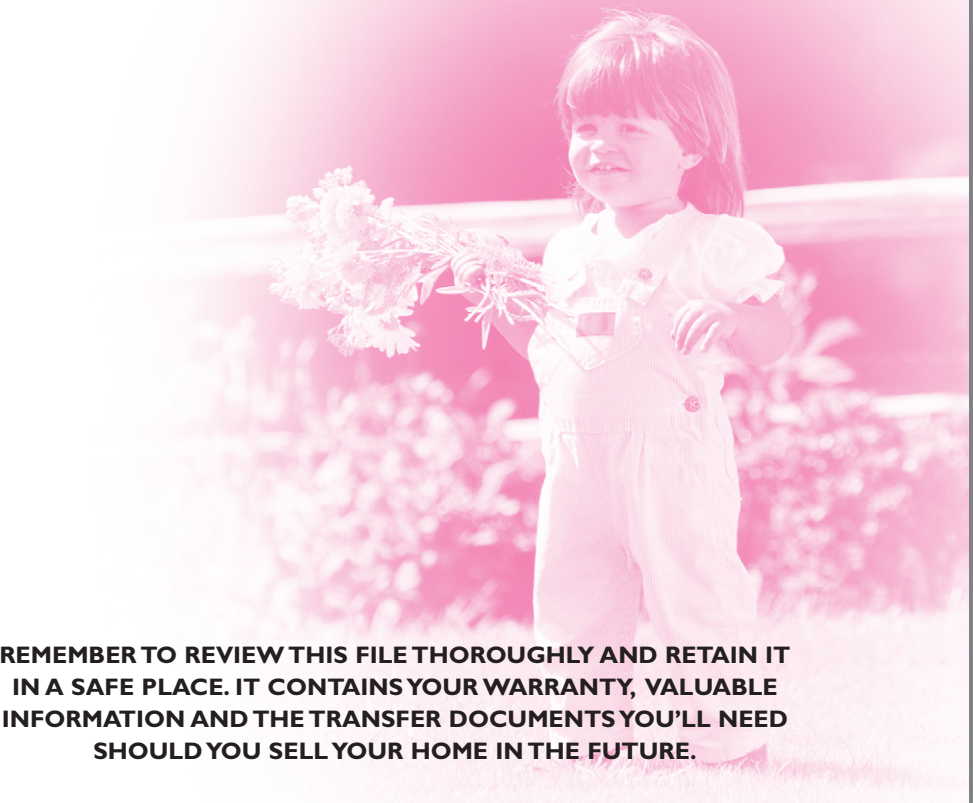
TRU PROTECTION PREFERRED™ LIMITED WARRANTY HOMEOWNER PORTFOLIO



OWENS CORNING TRU PROTECTION PREFERRED™ LIMITED WARRANTY

Thank you for your recent purchase of Owens Corning roofing components. We believe that we manufacture the highest quality and most attractive roofing products available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the coverage you are receiving. However, if anything in this warranty is not clear to you, please visit our Web site at www.owenscorning.com or call **1-800-ROOFING**.

For additional information on Owens Corning Exterior Systems or Insulation Systems, visit our Web site at www.owenscorning.com or call **1-800-GET-PINK**.



REMEMBER TO REVIEW THIS FILE THOROUGHLY AND RETAIN IT IN A SAFE PLACE. IT CONTAINS YOUR WARRANTY, VALUABLE INFORMATION AND THE TRANSFER DOCUMENTS YOU'LL NEED SHOULD YOU SELL YOUR HOME IN THE FUTURE.



INNOVATIONS FOR LIVING™

OWENS CORNING WORLD HEADQUARTERS
ONE OWENS CORNING PARKWAY
TOLEDO, OHIO, USA 43659

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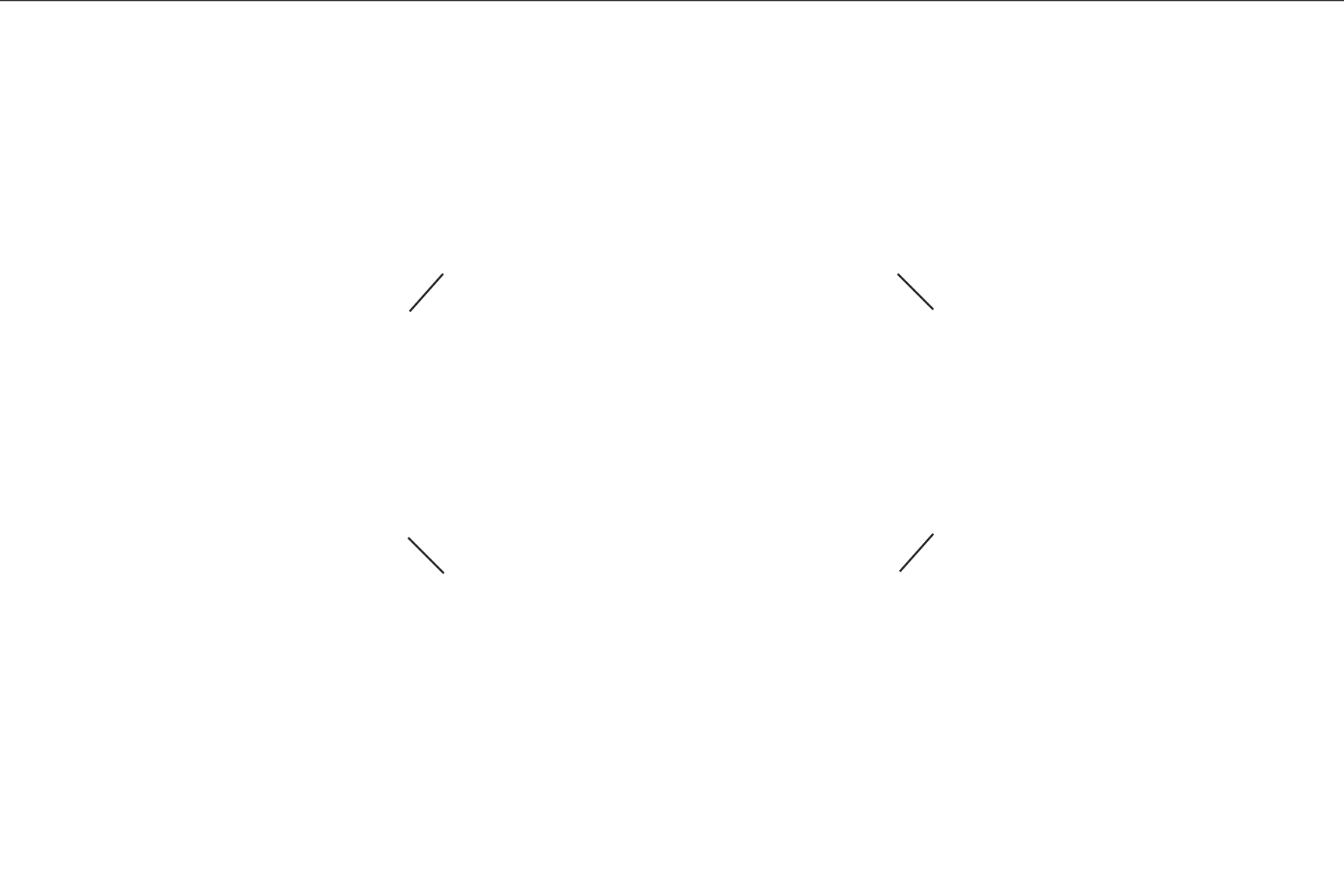
TRU PROTECTION PREFERRED™ LIMITED WARRANTY ONE-TIME TRANSFER



To transfer your Owens Corning *Tru PROtection Preferred* Limited Warranty to the buyer of your home:

1. Both the seller and purchaser must complete the transfer card on the back side of this flap.
2. Registration card must be accompanied by a one hundred dollar (\$100.00) transfer fee.
3. Registration must be completed within sixty (60) days after the real estate transfer date.
4. The *Tru PROtection Preferred* Limited Warranty may be transferred only one (1) time at any time during the life of the warranty. Subsequent buyers do not qualify.
5. Send transfer card and fee to:

Owens Corning
Customer Response Center
Attn: *Tru PROtection Preferred* Limited
Warranty Administrator
One Owens Corning Parkway
Toledo, OH 43659



TRU PROTECTION PREFERRED™ LIMITED WARRANTY

LIMITATIONS ON THE TRANSFERABILITY OF THIS WARRANTY ARE SET FORTH HEREIN

Who Is Covered

To be eligible for this *Tru PROtection Preferred* Limited Warranty, you must live in the United States or Canada and be the original consumer purchaser (i.e., the homeowner, not the installer or contractor), or the first transferee from the original consumer purchaser of a complete roofing system from Owens Corning to be installed on a single-family dwelling with a roof that is no larger than 150 roofing squares. (A roofing square is equal to 100 square feet of roof area.) The single-family dwelling must be owned and maintained by the consumer and does not include dwellings such as condominiums, duplexes, zero lot-line residences, patio homes, etc., where the roof is owned or maintained by an association or other third party or shared with another owner. In addition, the roofing system must be installed over a clean roofing deck and not over existing shingles or other roofing materials except for underlayment materials.

For your roof to qualify as a complete Owens Corning roofing system, you must have purchased and installed all of the following items:

1. Owens Corning asphalt shingles
2. Owens Corning VentSure® ventilation products, in conjunction with functional eave and/or soffit intake vents
3. One of Owens Corning's Hip and Ridge products or a comparable (in warranty years) Owens Corning shingle product in lieu of a Hip and Ridge product (except WeatherGuard® HP Roofing System—requires use of WeatherGuard® HP Hip and Ridge)
4. If required in your state, Owens Corning WeatherLock® Underlayment Products
5. Any breather-type No. 15 or No. 30 asphalt-saturated felt intended for use as a shingle underlayment

Transferability of This Warranty

If you are the original consumer purchaser of the Owens Corning roofing system, you can transfer this warranty one time, any time during the life of the warranty, to the purchaser of your home. For this warranty to be transferred, the homeowner must complete and return the attached Warranty Transfer Card, along with a transfer fee of one hundred dollars (\$100.00) within sixty (60) days after the date of the real estate transfer to obtain the benefits of this warranty. AFTER YOU HAVE TRANSFERRED THIS WARRANTY TO THE PURCHASER OF YOUR HOME, IT MAY NOT BE TRANSFERRED AGAIN. THAT IS, THE PURCHASER OF YOUR HOME MAY NOT TRANSFER THIS WARRANTY TO ANY SUBSEQUENT PURCHASERS.

How Long Are You Covered

The duration of your warranty depends on the type of shingles you purchased. See the warranty chart for the specific warranty period that applies to your shingles. If you make a claim under this warranty that results in a repair of your roof (including whole roof nailovers), this warranty will be unaffected and will continue to provide you with coverage on your entire roofing system provided that Owens Corning roofing products are used in the repairs. However, if you make a claim that results in your entire roofing system being removed and replaced, you will have received the benefits afforded hereunder and this warranty will expire. You will then receive our Standard Limited Warranty with your new Owens Corning roof. However, if you once again install an entire Owens Corning roofing system, you will qualify for a new *Tru PROtection Preferred* Limited Warranty.

Tru PROtection® Coverage

During the nonprorated period of this warranty, we will pay 100 percent of material and labor costs to repair, replace or recover defective shingles. See the chart for the specific *Tru PROtection* coverage period that applies to your shingles.



Warranty Period and Tru PROtection Coverage Period

Shingles	Shingle Warranty	Wind Warranty	Tru Protection Preferred Limited Warranty Tru PROtection Period
Oakridge® PRO 50™ <i>2-Step Shingle</i>	50 Years	90 mph	15 Years
Oakridge® PRO 40™ <i>Shingle</i>	40 Years	80 mph	10 Years
Oakridge® PRO 30™	30 Years	70 mph	10 Years
WeatherGuard® HP*	40 Years	130 mph	15 Years
Prominence™	30 Years	80 mph	10 Years
Supreme®	25 Years	60 mph	10 Years
Glaslock™	25 Years	60 mph	10 Years
Classic®	20 Years	60 mph	5 Years

* Available on a regional basis. WeatherGuard® HP Shingles must be installed with WeatherGuard® HP Hip and Ridge to be eligible for the *Tru PROtection Preferred* Limited Warranty.

If you also purchase RAFTER-MATE® attic vents and under-eave vents from Owens Corning, the *Tru PROtection* coverage period listed above shall be extended by an additional two (2) years.

Under the *Tru PROtection Preferred* Limited Warranty, VentSure® roofing products share the *Tru PROtection* coverage period of the shingle that they are installed with. For example, if a VentSure Roof Vent is applied with a 30-year shingle, the vent will be warranted for a nonprorated *Tru PROtection* coverage period of ten (10) years. After those ten (10) years, the Roof Vent will revert back to the standard warranty (1 year), which means its warranty will have expired. If a VentSure Rigid Strip is applied with a 30-year shingle, the vent will be warranted for a nonprorated *Tru PROtection* coverage period of ten (10) years. After those ten (10) years it will revert to the standard warranty (20 years) and have ten (10) years of materials only coverage remaining under the prorated warranty.

What Is Covered

We warrant that your Owens Corning roofing components are free from any manufacturing defects that materially affect their performance on your roof for the warranty period listed for your shingles in the above table.

What Is Not Covered

Damage to any roofing component due to any cause not expressly covered herein. After our roofing components leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with non-defective components caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God such as hail storms and wind levels listed in the chart above;
2. Foot traffic on your roof or damage caused by object(s) (i.e. tree branches) falling on your roof;
3. Improper or faulty installation of your roofing system components—installation must be in accordance with our written installation instructions;
4. Discoloration caused by algae, fungi, lichens or cyanobacteria (unless covered under the section "What About Algae Resistance" that follows);
5. Inadequate ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;
6. Settlement of the structure of your home or bucking or cracking of the deck over which your shingles are installed;
7. Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings, or other modifications;
8. Any costs that you incur which are not authorized in advance by Owens Corning.



What Is Your Remedy

1. *Tru PROtection Coverage Period*—During the *Tru PROtection* coverage of this warranty, we will pay you 100 percent of material and labor costs, as reasonably determined by Owens Corning, to repair, replace or recover defective roofing components, subject to certain limitations. Specifically, we will not pay for any metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your roofing components.

2. *Prorated Period*—Once the *Tru PROtection* coverage period of this warranty has expired, materials and labor will be covered, and we will take into account the number of months of use you have enjoyed through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment through the date of your claim. For example: If you have a 40-year warranty (480 months) and you make your claim in the last month of the 20th year of the warranty (i.e., the 240th month), we will pay you 240/480ths of the reasonable cost to repair, replace or recover your affected roofing system components.

What About Wind Resistance

Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms. In addition, if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never seal. Prior to sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty. HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF FIVE (5) YEARS ONLY FOR ALL SHINGLES OTHER THAN WEATHERGUARD® HP SHINGLES, FOR WHICH THE COVERAGE IS IN EFFECT FOR TEN (10) YEARS ONLY* FOLLOWING THE DATE OF INSTALLATION, AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLES.

* See actual WeatherGuard HP warranty for complete details, limitations and requirements.

What About Algae Resistance

If the shingles that you purchased were not specifically labeled as "Algae Resistant" ("AR"), any discoloration caused by algae is not covered by this warranty as explained in the section, "What Is Not Covered." However, if you did purchase AR shingles, they are covered by an AR Warranty, a warranty period of ten (10) years (prorated after the first twelve [12] months) commencing on the date of installation against discoloration caused by algal, fungal, lichen, or cyanobacterial growth (algae growth). If such discoloration occurs during the AR Warranty Period, you will be entitled to the following remedy:

1. *Remedy for Algae Growth*—If your AR shingles are discolored by algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, including labor (such cost not to exceed the initial cost of the AR shingles plus the initial cost of installation), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. Specifically, we will not cover any metalwork, flashings, or other related work, and we will not cover the cost to tear off or dispose of your AR shingles. For purposes of this AR Shingle Warranty, the term "repair" as used above refers to cleaning or otherwise

removing any algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered, will be made solely by Owens Corning.

2. *Proration*—If your AR shingles have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use that you have enjoyed through the date of your claim. For example, if you make your claim in the last month of the fifth year of the AR Warranty Period (i.e., the 60th month), we will not cover labor but will cover half of the reasonable material cost of the affected AR shingles (such cost not to exceed half of the initial cost of the AR product[s]).

Replacement Shingle Variation

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles and roofing components that are comparable only in quality and price to your original shingles and roofing components.

What If I Ever Have a Claim?

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem.

To place a claim simply contact us at www.owenscorning.com, or call 1-800-ROOFING, or send a letter to:

Owens Corning
ATTN: Customer Response Center
Tru PROtection Preferred Limited Warranty Administrator
One Owens Corning Parkway
Toledo, Ohio 43659

Explain the problem and include your warranty registration number; which you will find in your acceptance letter. Shortly after we receive your communication, we will contact you regarding your claim and walk you through the entire process. To fully evaluate your claim we may ask you to provide, at your expense, pictures of your roofing system components and/or component samples for us to test.

If you have any questions, do not hesitate to write us at the address above, visit our Web site at www.owenscorning.com, or call 1-800-ROOFING.

Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDIES FOR DEFECTIVE ROOFING SYSTEM COMPONENTS ARE FULLY DESCRIBED IN THIS BROCHURE. YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Contact Us With Questions

If you have any questions about the *Tru PROtection Preferred* Limited Warranty, please visit our Web site at:

www.owenscorning.com
or call 1-800-ROOFING.



TRU PROTECTION PREFERRED™ LIMITED WARRANTY ONE-TIME TRANSFER CARD

Original Purchaser

Name: _____
Work Phone: () _____
Home Phone: () _____
E-mail Address: _____
Warranty #: _____
Real Estate Transfer Date: _____

Transfer To

Name: _____
Work Phone: () _____
Home Phone: () _____
E-mail Address: _____
Submitted By: _____
☐ One hundred dollar (\$100.00) transfer fee enclosed
Date: _____
Address of Property: _____

Transfer card must be returned within sixty (60) days of real estate transfer. Call 1-800-ROOFING with questions regarding warranty transfer.



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