



OWENS CORNING CUSTOMER RESPONSE CENTER

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INNOVATIONS FOR LIVING®

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INNOVATIONS FOR LIVING®



WeatherGuard® HP
Shingles and
WeatherGuard® HP
Hip & Ridge

Limited Lifetime Warranty





Limited Lifetime Warranty on WeatherGuard® HP Shingles and WeatherGuard® HP Hip & Ridge

Limitations on the transferability of this warranty are set forth herein.

Introduction

Thank you for your recent purchase of WeatherGuard® HP shingles manufactured by Owens Corning Roofing & Asphalt, LLC ("Owens Corning"). We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, if anything in this warranty is not clear to you, please call us at 1-800-ROOFING. Or visit our Web site at www.owenscorning.com.

Who Is Covered/How Long You Are Covered

If you live in the United States or Canada and you are the original consumer purchaser (i.e., the homeowner, not the installer or contractor) or the first transferee from the original consumer purchaser of our *WeatherGuard* HP shingles, you are entitled to the benefits of this warranty.

We provide the homeowner(s) who purchases *WeatherGuard* HP shingles with a warranty that lasts the lifetime of the homeowner(s). The lifetime coverage offered by this warranty automatically ceases upon the sale of the property, or death of the last of the owner(s) who owned the home at the time of the application. Upon change of ownership, the warranty will be converted to a fifty (50) year warranty, effective from the date of installation, provided it is transferred as described below.

For shingles purchased by other entities or installed on other types of buildings, the warranty coverage will be fifty (50) years. For example, the fifty (50) year warranty would apply to all property owned by governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence.

Transferability of This Warranty

You can transfer this warranty one time, anytime within fifty (50) years of installation. This warranty will be transferred to the purchaser of your home under the terms and conditions of this warranty as a fifty (50) year limited warranty, effective from the date of installation. For this warranty to be transferred, the new homeowner (first transferee) must complete and return the attached Warranty Transfer Card along with a transfer fee of one hundred dollars (\$100.00) within sixty (60) days after the date of the real estate transfer to obtain the benefits of this warranty. Proof of purchase of the *WeatherGuard* HP components, including shingles and hip & ridge, and the application date must be submitted at the same time. AFTER YOU HAVE TRANSFERRED THIS WARRANTY TO THE PURCHASER OF YOUR HOME, IT MAY NOT BE TRANSFERRED AGAIN. THAT IS, THE PURCHASER OF YOUR HOME MAY NOT TRANSFER THIS WARRANTY TO ANY SUBSEQUENT PURCHASERS.

What Is Covered

We warrant that your Owens Corning™ *WeatherGuard* HP shingles are free from any manufacturing defects that materially affect their performance on your roof.

What Is Not Covered

Damage to the product due to any cause not expressly covered herein. After our *WeatherGuard* HP shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with non-defective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

- Acts of God such as hailstorms and winds in excess of 130 miles per hour where *WeatherGuard* HP shingles have been installed with Owens Corning™ *WeatherGuard* HP Hip & Ridge shingles;
- Damage to or failure of the shingles as a result of damage to or the failure of the underlying roofing structure;
- Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof;
- Improper or faulty installation of your shingles. Installation must be in accordance with our written installation instructions;**
- Inadequate attic ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;
- Settlement of the structure of your home or buckling or cracking of the deck over which your shingles are installed;
- Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting, or the application of cleaning solutions, coatings, or other modifications;

- Labor costs incurred after the Tru PROtection® coverage period has expired; and
- Any costs that you incur that are not authorized in advance by Owens Corning.™

What Is Your Remedy

- Tru PROtection® Coverage Period**—The *Tru PROtection* coverage period is ten (10) years for all *WeatherGuard* HP shingles. During the *Tru PROtection* coverage period of this warranty, we will pay you 100% of material and labor costs, as reasonably determined by Owens Corning,™ to repair, replace or recover defective shingles, subject to certain limitations. Specifically, we will not pay for any metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your shingles.
- Prorated Period**—Once the *Tru PROtection* coverage period of this warranty has expired, material will be covered, but labor will not be covered, and we will take into account the number of years you have enjoyed the use of the material through the date of your claim, and reduce the amount of our payment to you accordingly. Beginning in year eleven (11), we will pay you 80% of material costs, as reasonably determined by Owens Corning™ to repair and/or replace the defective product. For each year thereafter, that amount will decrease by 2% until year forty (40). Beginning with year forty-one (41) and continuing through the end of the warranty period, Owens Corning™ will pay you 20% of the reasonable material costs. As an alternative, we may elect to provide you with replacement shingles rather than provide you with the prorated payment described above. Therefore, we reserve the right to provide such replacement shingles as an alternative remedy at our sole reasonable discretion.

What About Wind Resistance

Owens Corning™ *WeatherGuard* HP shingles are intended to be installed as a system with Owens Corning™ *WeatherGuard* HP Hip & Ridge. Therefore, the *WeatherGuard* HP system (both the shingles and hip & ridge) shall be warranted against wind damage in winds up to 130 MPH for a period of ten (10) years after installation. To maintain the 130 miles per hour wind warranty you must hand seal each hip and ridge shingle. Failure to hand seal will reduce the wind warranty to 110 miles per hour for the hip and ridge shingle.

Prior to sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty if they experience blow-offs or damage in winds below the warranted velocity. HOWEVER, FOR ALL *WEATHERGUARD* HP SHINGLES AND *WEATHERGUARD* HP HIP & RIDGE, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOLLOWING THE DATE OF INSTALLATION FOR THE PERIOD REFERENCED ABOVE, AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLE.

What About Algae Resistance

The Owens Corning™ *WeatherGuard* HP shingles and the Owens Corning™ *WeatherGuard* HP Hip & Ridge that you purchased are "Algae Resistant" ("AR"), and are covered under this warranty for a period of ten (10) years (prorated after the first twelve [12] months) commencing on the date of installation ("AR Warranty Period") against discoloration caused by algae growth. If such discoloration occurs during the AR Warranty Period, you will be entitled to the following remedy:

- Remedy for Algae Growth**—If your *WeatherGuard* HP shingles and *WeatherGuard* HP Hip & Ridge are discolored by algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, including labor (such cost not to exceed the initial cost of the shingles and hip & ridge plus the initial cost of installation), as reasonably determined by Owens Corning,™ to repair, replace or recover the affected shingles and hip & ridge, subject to certain limitations. Specifically, we will not cover any metalwork, flashings, or other related work, and we will not cover the cost to tear off or dispose of your shingles and hip & ridge. For purposes of this shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any algae growth from affected shingles and hip & ridge. Decisions regarding whether your shingles and hip & ridge should be repaired, replaced or recovered, will be made solely by Owens Corning.™
- Proration**—If your *WeatherGuard* HP shingles and *WeatherGuard* HP Hip & Ridge have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use you have enjoyed through the date of your claim. For example: If you make your claim in the last month of the 5th year of the AR Warranty, (i.e., the 60th month), we would not cover labor but would cover ½ of the reasonable material cost of the affected shingles and hip & ridge (such cost not to exceed ½ of the initial cost of the *WeatherGuard* HP product[s]).

Replacement Shingle Variations

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you

with substitute shingles that are comparable only in quality and price to your original shingles.

Claims Process

To make a claim under this warranty, you must notify us within thirty (30) days of discovering the problem. Visit us at <http://roofing.owenscorning.com/homeowner/warranty/claimform.aspx> or call 1-800-ROOFING. If selecting the internet option, you will be required to complete the claim form in its entirety and provide a valid email address. Once we receive your electronic submission, we will reply via email with instructions on how to proceed in the claim process. If selecting the toll-free phone option, you may use the automated prompts (24 hours a day/7 days a week) or speak with a representative (M-F 8:00AM-8:00PM EST) to open a claim. To fully evaluate your claim, we require that at your expense, you provide pictures, shingle samples for advanced testing, and related documentation including proof of residence. Details regarding these requirements will be included in the packet sent to you once your claim is opened. If you have any questions, do not hesitate to call 1-800-ROOFING or visit our Web site at www.owenscorning.com.

Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION ENTITLED "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION, UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING™ PREFERRED PROTECTION LIMITED WARRANTY OR THE OWENS CORNING™ PLATINUM PROMISE™ LIMITED WARRANTY. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

THE FOREGOING CONSTITUTES OUR EXCLUSIVE WARRANTY, AND WE HEREBY DISCLAIM ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL OWENS CORNING™ BE LIABLE TO CUSTOMER FOR INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES.

Some states may not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

*See Preferred Protection and *Platinum Promise* limited warranties for details, limitations and requirements. Subject to change without notice.
**If the high wind zone application is not followed, the 130-MPH wind warranty will be forfeited for the *WeatherGuard* HP Hip & Ridge. However, you may still qualify for the wind warranty up to 110 MPH.

Type of Shingles:

	Warranty Length	Tru PROtection® Nonprorated Period	Wind	Warranty Length	Algae
WeatherGuard® HP Shingles	Lifetime	10 YRS	130 MPH	10 YRS	10 YRS
WeatherGuard® HP Hip & Ridge with hand seal application	Lifetime	10 YRS	130 MPH	10 YRS	10 YRS
WeatherGuard® HP Hip & Ridge without hand seal application	Lifetime	10 YRS	110 MPH	10 YRS	10 YRS

Name of Contractor		Date of Installation
Address		
City	State	ZIP
Phone Number		

Owens Corning™ WeatherGuard® HP Shingles and WeatherGuard® HP Hip & Ridge—Warranty Transfer Card

This card is to be completed at time of warranty transfer.

Original Installation Date: _____

Original Purchaser: _____

Work Phone: (____) _____

Home Phone: (____) _____

E-mail Address: _____

Address of Property: _____

Mail This Card and Remit Check to:
 Owens Corning Roofing & Asphalt, LLC
 Attn: Roofing Warranty Administrator
 PO Box 280506
 East Hartford, CT 06128

- Real Estate Transfer Date: _____
- New Owner's Name: _____
- Work Phone: (____) _____
- Home Phone: (____) _____
- E-mail Address: _____
- Submitted by: _____ Date: _____
- One Hundred Dollar (\$100.00) Transfer Fee Enclosed
- Proof of Purchase and Installation Date Enclosed

Transfer card must be returned within sixty (60) days of the date of real estate transfer.

Call 1-800-ROOFING with questions regarding warranty transfer.

For more information, call 1-800-GET-PINK® or visit our Web site at www.roofing.owenscorning.com. ©2010 Owens Corning.



Owens Corning™ WeatherGuard® HP Shingles and WeatherGuard® HP Hip & Ridge—Registration Card

Completion of this registration card is optional.

Original Installation Date: _____

Homeowner Name: _____

Address: _____

City: _____ State: _____ ZIP: _____

Work Phone: (____) _____

Home Phone: (____) _____

E-mail Address: _____

Signature of Homeowner: _____

Name of Contractor/Installer: _____

Note: Please retain proof of purchase and installation date with your important records in the event that you choose to transfer this warranty in the future.

For more information, call 1-800-GET-PINK® or visit our Web site at www.roofing.owenscorning.com. ©2010 Owens Corning.

Owens Corning™ Product Registration:
 WeatherGuard® HP Shingle Color Name: _____

Number of Squares Purchased: _____

Was your new roof installed over existing shingles? yes no don't know

If not, what type of underlayment was used? 15 lb. 30 lb.

Other Owens Corning™ Products Installed: yes no don't know

VentSure® Ventilation Products:

WeatherGuard® HP Hip & Ridge with hand seal application:

WeatherGuard® HP Hip & Ridge without hand seal application:

WeatherLock® Self-Sealing Ice & Water Barrier:

Other Owens Corning™ Products: _____



TRANSFER

REGISTRATION