

## Limited Warranties

### Simpson Strong-Tie Limited Warranty

Effective Date: March 18, 2021

This Limited Warranty applies to all Simpson Strong-Tie products ("Products") purchased after the Effective Date while this Limited Warranty remains in effect, other than those Simpson Strong-Tie products that have a separate Limited Warranty applicable to such products. For purchases after the Effective Date, please consult [strongtie.com/limited-warranties](http://strongtie.com/limited-warranties), as this Limited Warranty may be updated by Simpson from time to time. All future purchases of Products are subject to the terms of the Limited Warranty in effect as of the purchase date.

This Limited Warranty must be read in conjunction with all applicable [General Notes](#), [General Instructions for the Installer](#), [General Instructions for the Designer](#), Building Codes, [Corrosion Information](#), and [Terms & Conditions of Sale](#), along with any other information or specifications published by Simpson Strong-Tie Company Inc. ("Simpson") or available on the [strongtie.com](http://strongtie.com) website ("Website") or on the product package, label or product manual. All of this information is referred to collectively as the "Simpson Strong-Tie Documentation." All applicable Simpson Documentation must be carefully reviewed each time any Product is used.

Simpson Strong-Tie warrants, to the original purchaser only, that each Product will be free from substantial defects in materials, manufacturing and design if properly specified, installed, and maintained, and when used in accordance with the design limits and the structural, technical, and environmental specifications in the Simpson Strong-Tie Documentation. This Limited Warranty is void and does not apply to any (a) Product purchased from an unauthorized dealer, retailer or distributor, (b) Product deterioration or damage due to environmental conditions or inadequate or improper handling, transportation, storage or maintenance, (c) cosmetic defects, including discoloration, (d) failure or damage caused by improper installation, application, mixing or preparation, (e) use of a Product in temperatures or environmental conditions outside the ranges specified for such Product in the Simpson Strong-Tie Documentation, (f) use of a Product outside of its shelf-life specifications, (g) normal wear and tear, (h) failure or damage caused by the use of a Product with any fasteners, pins, screwstrips, products or accessories other than authentic Simpson Strong-Tie products, (i) Product that was subjected to negligence or excessive or improper use, including any use not in accordance with the Simpson Strong-Tie Documentation, (j) failure or damage caused by the building site, foundation, or any third-party products, building materials or components, (k) failure or damage caused by use of a Product in a structure that has a design or other defect or that does not comply with all applicable building codes, laws, rules and regulations, (l) modified Product, or any nonstandard use or application of a Product, (m) failure or damage caused by corrosion, termites or other wood destroying organisms, animal or insect activity, wood fungal decay, rot, mold, mildew, exposure to chemicals or other hazardous substances, a corrosive environment or materials, inadequate moisture protection, or premature deterioration of building materials, (n) failure or damage caused by an act of God, including any hurricane, earthquake, tornado, lightning, ice, snow, high wind, flood or other severe weather or natural phenomena, (o) installation services or workmanship, including any failure or damage caused by installation of any Product, whether or not in accordance with the Simpson Strong-Tie Documentation, or (p) failure or damage caused by the gross negligence, willful misconduct, or other acts or omissions of the builder, general contractor, installer or any third party, including the building owner. Notwithstanding the foregoing, Simpson Strong-Tie disclaims and does not provide any warranty related to the design of any custom-order or non-catalog Product.

Although Products are designed for a wide variety of uses, Simpson Strong-Tie assumes no liability for confirming that any Product is appropriate for an intended use, and each intended use of a Product must be reviewed and approved by qualified professionals. Each Product is designed for the load capacities and uses listed in the Simpson Strong-Tie Documentation, subject to the limitations and other information set forth in the Simpson Strong-Tie Documentation.

Due to the particular characteristics of potential impact events such as earthquakes and high velocity winds, the specific design and location of the structure, the building materials used, the quality of construction, or the condition of the soils or substrates involved, damage may nonetheless result to a structure and its contents even if the loads resulting from the impact event do not exceed Simpson Strong-Tie's specifications and the Products are properly installed in accordance with applicable building codes, laws, rules and regulations.

Product demonstrations, training, operator examinations, technical and customer support and other services provided by Simpson Strong-Tie are based on Simpson Strong-Tie's present knowledge and experience, are conducted for illustrative or instructive purposes only, do not constitute a warranty of Product capabilities, specifications or installation and do not modify the applicable Limited Warranty for Products set forth herein. Any services provided by Simpson Strong-Tie are provided without any representation or warranty of any kind, and Simpson Strong-Tie assumes no liability for any representations or statements made as part of such Product demonstrations, training, operator examinations or other services. In the event of any inconsistency between any information provided during any such demonstration or service, and the information in any applicable Simpson Strong-Tie Documentation, the information in the Simpson Strong-Tie Documentation shall govern. In the event of any inconsistency between any information provided on the Website, and the information in any other Simpson Strong-Tie Documentation, the information on the Website shall govern.

**ALL WARRANTY OBLIGATIONS OF SIMPSON STRONG-TIE SHALL BE LIMITED, AT SIMPSON STRONG-TIE'S ABSOLUTE DISCRETION, TO EITHER REPAIRING THE DEFECTIVE PRODUCT OR PROVIDING A REPLACEMENT FOR THE DEFECTIVE PRODUCT. THIS REMEDY CONSTITUTES SIMPSON STRONG-TIE'S SOLE OBLIGATION AND LIABILITY AND THE SOLE AND EXCLUSIVE REMEDY OF PURCHASER AND, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, EXCLUDES ANY LABOR OR OTHER COSTS INCURRED IN CONNECTION WITH A WARRANTY CLAIM. PURCHASER ASSUMES ALL RISK AND LIABILITY ASSOCIATED WITH ANY USE OF THE PRODUCT, INCLUDING BUT NOT LIMITED TO SUITABILITY FOR ITS INTENDED USE.**

TRADE USAGE. IN NO EVENT WILL SIMPSON STRONG-TIE BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OR DIRECT OR INDIRECT LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO PROPERTY DAMAGE, DEATH AND PERSONAL INJURY. SIMPSON STRONG-TIE'S ENTIRE LIABILITY IS LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

To obtain warranty service, you must contact Simpson Strong-Tie promptly at (800) 999-5099 or at Simpson Strong-Tie Company Inc., 5956 West Las Positas Boulevard, Pleasanton, CA 94588, regarding any potential claim, no later than sixty (60) days after you discover the potential claim. Upon request by Simpson Strong-Tie, you must provide Simpson Strong-Tie with: (a) proof of purchase and written records evidencing, in reasonable detail, the date and manner of installation, application, mixing and preparation of the Products, as applicable, (b) a reasonable opportunity to inspect the site where the Product was installed, and (c) samples of the Products from the actual installation in sufficient quantities in order for Simpson Strong-Tie to perform testing to determine whether or not the Product failed as set forth herein. Simpson Strong-Tie may, in its absolute discretion, request that you return the allegedly defective Products to Simpson Strong-Tie, in which case Simpson Strong-Tie will issue a Return Materials Authorization (RMA), which must be completed and returned to Simpson Strong-Tie with the Product. Simpson Strong-Tie is not responsible for any costs or expenses incurred in connection with any inspection (other than by Simpson Strong-Tie employees) or in connection with the return of Products to Simpson Strong-Tie, but Simpson Strong-Tie shall bear all costs and expenses incurred in connection with the shipment of replacement Products in the event that Simpson Strong-Tie determines that the Product should be replaced in accordance with this Limited Warranty. If Simpson Strong-Tie elects to repair or replace the Product, Simpson Strong-Tie shall have a reasonable time to do so.

No one is authorized to change or add to this Limited Warranty. If at any time Simpson Strong-Tie does not enforce any of the terms, conditions or limitations stated in this Limited Warranty, Simpson Strong-Tie shall not have waived the benefit of said term, condition or limitation and can enforce it at any time. This Limited Warranty is extended only to the original purchaser and is not transferrable. It is not intended nor shall it be construed to create rights in any third party.

## Simpson Strong-Tie Brand Tools One-Year Limited Warranty

Simpson Strong-Tie Company Inc. ("Simpson") provides this Limited Warranty to original purchasers of the Simpson Strong-Tie® brand tool product ("Product"). This Limited Warranty is effective as of the date of purchase. This Product, if properly stored, maintained and used in compliance with all instructions and warnings, will be free from substantial defects in material and manufacturing for one year of purchase. This Limited Warranty does not cover normal wear and tear, as determined by Simpson in its absolute discretion, and is null and void with respect to: (a) any Product that was purchased from an unauthorized dealer, retailer or distributor, (b) any Product that was modified or altered, (c) any Product that was improperly or inadequately serviced or maintained, (d) any Product that was subject to negligence or excessive or improper use, including use in improper conditions, as determined by Simpson in its absolute discretion, (e) any failure or damage caused by the use of a Product with any accessories other than authentic Simpson products, or (f) any Product that was subject to any use not in accordance with the applicable specifications provided with the Product or on the [strongtie.com](http://strongtie.com) website. If any Product fails to conform to this Limited Warranty, original purchaser's sole and exclusive remedy is either the replacement or repair, at Simpson's election, of the defective Product. Original purchaser must return the Product to Simpson along with satisfactory proof of purchase, with return shipping prepaid by original purchaser. To obtain warranty service, go to [www.strongtie.com](http://www.strongtie.com) or contact Simpson promptly at (800) 999-5099. The repaired or replaced Product is warranted under the terms of this Limited Warranty.

THE LIMITED WARRANTY HEREIN IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, AND, WHERE LAWFUL, SIMPSON DISCLAIMS ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE BEYOND THIS WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WHERE LAWFUL, UNDER NO CIRCUMSTANCES SHALL SIMPSON BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OR DIRECT OR INDIRECT LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO BODILY INJURY, DEATH OR PROPERTY DAMAGE. SIMPSON'S ENTIRE LIABILITY IS LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SIMPSON IS IN NO WAY LIABLE FOR INCIDENTS RESULTING FROM USE WITHOUT PROPER CERTIFICATION OR DISREGARD OF INSTRUCTIONS AND WARNINGS. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

## Quik Drive Limited Warranties

### Limited Lifetime Warranty

The following Limited Lifetime Warranty applies to all Quik Drive products (each a "Quik Drive Product"), except the QDA158 product (which has a Limited 90-Day Warranty discussed below), and must be read in conjunction with the [General Notes](#), [Terms and Conditions of Sale](#), and [Corrosion Resistance](#) information contained in the current Fastening Systems catalog and at [www.strongtie.com/info](http://www.strongtie.com/info), along with any information provided with a Quik Drive Product. The screwgun that is supplied with the Quik Drive Product is not manufactured by Simpson. As a result, the screwgun is exclusively warranted by the screwgun manufacturer and not by Simpson. Simpson does not warranty, and assumes no liability for the operation or functionality of, the screwgun. This Limited Lifetime Warranty is effective as of the date of any purchase. For all future purchases, please consult this page for current warranty information, as this page may be updated by Simpson from time to time.

purchased from an unauthorized dealer, retailer or distributor; (b) any Quik Drive Product that was modified or altered; (c) any failure or defect caused by improper installation of any Quik Drive Product; (d) any Quik Drive Product that was improperly or inadequately serviced or maintained; (e) any Quik Drive Product that was subject to negligence or excessive or improper use, including use in improper conditions, as determined by Simpson in its absolute discretion; or (f) any Quik Drive Product that was subject to any use not in accordance with the specifications in the Quik Drive catalog provided with the Quik Drive Product or provided on this website. If any Quik Drive Product fails to conform to this Limited Lifetime Warranty, original purchaser's sole and exclusive remedy is either the replacement or repair, at Simpson's election, of such Quik Drive Product. Original purchaser must return the Quik Drive Product to Simpson along with satisfactory proof of purchase, with return shipping prepaid by original purchaser. To obtain warranty service, go to [www.strongtie.com](http://www.strongtie.com) or contact Simpson promptly at (800) 999-5099. The repaired or replaced Quik Drive Product is warranted under the terms of this Limited Lifetime Warranty.

THE LIMITED WARRANTY HEREIN IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, AND, WHERE LAWFUL, SIMPSON DISCLAIMS ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE. IN NO EVENT WILL SIMPSON BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OR DIRECT OR INDIRECT LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO PROPERTY DAMAGE AND PERSONAL INJURY. SIMPSON'S ENTIRE LIABILITY IS LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE QUIK DRIVE PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY. THIS LIMITED WARRANTY GIVES SPECIFIC LEGAL RIGHTS. OTHER RIGHTS THAT VARY FROM STATE TO STATE MAY BE APPLICABLE.

### QDA158 Limited 90 Day Warranty

This Limited 90-Day Warranty applies to the QDA158 product and must be read in conjunction with the [General Notes, Terms and Conditions of Sale](#), and [Corrosion Resistance](#) information contained in the current Fastening Systems catalog and at [www.strongtie.com/info](http://www.strongtie.com/info), along with any information provided with a QDA158 product. The screwgun that is supplied with the QDA158 product is not manufactured by Simpson. As a result, the screwgun is exclusively warranted by the screwgun manufacturer and not by Simpson. Simpson does not warranty, and assumes no liability for the operation or functionality of, the screwgun. This Limited 90-Day Warranty is effective as of the date of any purchase. For all future purchases, please consult this page for current warranty information, as this page may be updated by Simpson from time to time.

Simpson warrants each QDA158 product only to the original purchaser to be free from substantial defects in material, manufacturing and design for 90 days from the date of purchase, if properly stored, maintained and used. This Limited 90-Day Warranty does not cover normal wear and tear, as determined by Simpson in its absolute discretion, and is null and void with respect to: (a) any QD158 product that was purchased from an unauthorized dealer, retailer or distributor; (b) any QD158 product that was modified or altered; (c) any failure or defect caused by improper installation of any QD158 product; (d) any QD158 product that was improperly or inadequately serviced or maintained; (e) any QD158 product that was subject to negligence or excessive or improper use, including use in improper conditions, as determined by Simpson in its absolute discretion; or (f) any QD158 product that was subject to any use not in accordance with the specifications in the Quik Drive catalog provided with the QDA158 product or provided on this website. If any QDA158 product fails to conform to this Limited 90-Day Warranty, original purchaser's sole and exclusive remedy is either the replacement or repair, at Simpson's election, of the defective QDA158 product. Original purchaser must return the QDA158 product to Simpson along with satisfactory proof of purchase, with return shipping prepaid by original purchaser. To obtain warranty service, go to [www.strongtie.com](http://www.strongtie.com) or contact Simpson promptly at (800) 999-5099. The repaired or replaced QDA158 product is warranted under the terms of this Limited 90-Day Warranty.

THE LIMITED 90-DAY WARRANTY HEREIN IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, AND, WHERE LAWFUL, SIMPSON DISCLAIMS ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE. IN NO EVENT WILL SIMPSON BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OR DIRECT OR INDIRECT LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO PROPERTY DAMAGE AND PERSONAL INJURY. SIMPSON'S ENTIRE LIABILITY IS LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE QDA158 PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY. THIS LIMITED WARRANTY GIVES SPECIFIC LEGAL RIGHTS. OTHER RIGHTS THAT VARY FROM STATE TO STATE MAY BE APPLICABLE.

## Repair, Protection and Strengthening (RPS) Systems and Products for Concrete and Masonry Limited Warranty

Effective Date: February 15, 2022

This Limited Warranty applies to all Simpson Strong-Tie Repair, Protection and Strengthening Systems and Products for Concrete, Masonry and Pavement Reinforcement ("RPS Products") purchased after the Effective Date while this Limited Warranty remains in effect, other than those Simpson Strong-Tie products that have a separate Limited Warranty applicable to such products. The duration of this Limited Warranty ("Warranty Period") for each RPS Product is set forth below. For future purchases, please consult [www.strongtie.com/limited-warranties](http://www.strongtie.com/limited-warranties), as this Limited Warranty may be updated by Simpson Strong-Tie from time to time. All future purchases of RPS Products are subject to the terms of the Limited Warranty in effect as of the purchase date.

This Limited Warranty must be read in conjunction with all applicable notes for Repair, Protection and Strengthening Systems for Concrete, Masonry and Pavement Reinforcement, [Technical And Installation Notes](#), [Product Data Sheets](#), [Product Safety Data Sheets \(SDS\)](#), Building Codes, [Corrosion Information](#), and [Terms & Conditions of Sale](#), along with any other information or specifications published by Simpson



Simpson Strong-Tie warrants, to the original purchaser only, during the Warranty Period, that each RPS Product will be free from substantial defects in materials, manufacturing and design if properly specified, installed, and maintained, and when used in accordance with the design limits and the structural, technical, and environmental specifications in the Simpson Strong-Tie Documentation. This Limited Warranty is void and does not apply to any (a) RPS Product purchased from an unauthorized dealer, retailer or distributor, (b) RPS Product deterioration or damage due to environmental conditions or inadequate or improper handling, transportation, storage or maintenance, (c) cosmetic defects, including discoloration, (d) failure or damage caused by improper installation, application, mixing or preparation, (e) use of a RPS Product in temperatures or environmental conditions outside the ranges specified for such RPS Product in the Simpson Strong-Tie Documentation, (f) use of a RPS Product outside of its shelf-life specifications, (g) normal wear and tear, (h) failure or damage caused by the use of a RPS Product with any fasteners, pins, screwstrips, products or accessories other than authentic Simpson Strong-Tie products, (i) RPS Product that was subjected to negligence or excessive or improper use, including any use not in accordance with the Simpson Strong-Tie Documentation, (j) failure or damage caused by the building site, foundation, or any third-party products, building materials or components, (k) failure or damage caused by use of a RPS Product in a structure that has a design or other defect or that does not comply with all applicable building codes, laws, rules and regulations, (l) modified RPS Product, or any nonstandard use or application of a RPS Product, (m) failure or damage caused by corrosion, termites or other wood destroying organisms, animal or insect activity, wood fungal decay, rot, mold, mildew, exposure to chemicals or other hazardous substances, a corrosive environment or materials, inadequate moisture protection, or premature deterioration of building materials, (n) failure or damage caused by an act of God, including any hurricane, earthquake, tornado, lightning, ice, snow, high wind, flood or other severe weather or natural phenomena, (o) installation services or workmanship, including any failure or damage caused by installation of any RPS Product, whether or not in accordance with the Simpson Strong-Tie Documentation, or (p) failure or damage caused by the gross negligence, willful misconduct, or other acts or omissions of the builder, general contractor, installer or any third party, including the building owner. Notwithstanding the foregoing, Simpson Strong-Tie disclaims and does not provide any warranty related to the design of any custom-order or non-catalog RPS Product.

Although RPS Products are designed for a wide variety of uses, Simpson Strong-Tie assumes no liability for confirming that any RPS Product is appropriate for an intended use, and each intended use of a RPS Product must be reviewed and approved by qualified professionals. Each RPS Product is designed for the load capacities and uses listed in the Simpson Strong-Tie Documentation, subject to the limitations and other information set forth in the Simpson Strong-Tie Documentation.

Due to the particular characteristics of potential impact events such as earthquakes and high velocity winds, the specific design and location of the structure, the building materials used, the quality of construction, or the condition of the soils or substrates involved, damage may nonetheless result to a structure and its contents even if the loads resulting from the impact event do not exceed Simpson Strong-Tie's specifications and the RPS Products are properly installed in accordance with applicable building codes, laws, rules and regulations.

RPS Product demonstrations, training, operator examinations, technical and customer support and other services provided by Simpson Strong-Tie are based on Simpson Strong-Tie's present knowledge and experience, are conducted for illustrative or instructive purposes only, do not constitute a warranty of RPS Product capabilities, specifications or installation and do not modify the applicable Limited Warranty for RPS Products set forth herein. Any services provided by Simpson Strong-Tie are provided without any representation or warranty of any kind, and Simpson Strong-Tie assumes no liability for any representations or statements made as part of such RPS Product demonstrations, training, operator examinations or other similar services. In the event of any inconsistency between any information provided during any such demonstration or service, and the information in any applicable the Simpson Strong-Tie Documentation, the information in the Simpson Strong-Tie Documentation shall govern. In the event of any inconsistency between any information provided on the Website, and the information in any other Simpson Strong-Tie Documentation, the information on the Website shall govern.

**ALL WARRANTY OBLIGATIONS OF SIMPSON STRONG-TIE SHALL BE LIMITED, AT SIMPSON STRONG-TIE'S ABSOLUTE DISCRETION, TO EITHER REPAIRING THE DEFECTIVE RPS PRODUCT OR PROVIDING A REPLACEMENT FOR THE DEFECTIVE RPS PRODUCT. THIS REMEDY CONSTITUTES SIMPSON STRONG-TIE'S SOLE OBLIGATION AND LIABILITY AND THE SOLE AND EXCLUSIVE REMEDY OF PURCHASER AND, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, EXCLUDES ANY LABOR OR OTHER COSTS INCURRED IN CONNECTION WITH A WARRANTY CLAIM. PURCHASER ASSUMES ALL RISK AND LIABILITY ASSOCIATED WITH ANY USE OF THE RPS PRODUCT, INCLUDING BUT NOT LIMITED TO SUITABILITY FOR ITS INTENDED USE.**

**THE LIMITED WARRANTY HEREIN IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, AND, WHERE LAWFUL, SIMPSON STRONG-TIE DISCLAIMS ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE. IN NO EVENT WILL SIMPSON STRONG-TIE BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OR DIRECT OR INDIRECT LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO PROPERTY DAMAGE, DEATH AND PERSONAL INJURY. SIMPSON STRONG-TIE'S ENTIRE LIABILITY IS LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE RPS PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

The Warranty Period for each RPS Product is set forth below:

RPS Product	Warranty Period
Simpson Strong-Tie Composite Strengthening System	5 Year
Fabrics	5 Year

All other RPS Products

1 Year

As used herein, the term "System" means a group of RPS Products that are used together in the same installation. In order for the Warranty Period for a System to apply, the System must be comprised exclusively of RPS Products and must be installed by a Simpson Strong-Tie trained installer. Otherwise, the Warranty Period applicable to fabrics, Pavement Reinforcement Products or all other RPS Products shall apply.

To obtain warranty service, you must contact Simpson Strong-Tie promptly at (800) 999-5099 or at Simpson Strong-Tie Company Inc., 5956 West Las Positas Boulevard, Pleasanton, CA 94588, regarding any potential claim, no later than sixty (60) days after you discover the potential claim. Upon request by Simpson Strong-Tie, you must provide Simpson Strong-Tie with: (a) proof of purchase and written records evidencing, in reasonable detail, the date and manner of installation, application, mixing and preparation of the RPS Products, as applicable, (b) a reasonable opportunity to inspect the site where the RPS Product was installed, and (c) samples of the RPS Products from the actual installation in sufficient quantities in order for Simpson Strong-Tie to perform testing to determine whether or not the RPS Product failed as set forth herein. Simpson Strong-Tie may, in its absolute discretion, request that you return the allegedly defective RPS Products to Simpson Strong-Tie, in which case Simpson Strong-Tie will issue a Return Materials Authorization (RMA), which must be completed and returned to Simpson Strong-Tie with the RPS Product. Simpson Strong-Tie is not responsible for any costs or expenses incurred in connection with any inspection (other than by Simpson Strong-Tie employees) or in connection with the return of RPS Products to Simpson Strong-Tie, but Simpson Strong-Tie shall bear all costs and expenses incurred in connection with the shipment of replacement RPS Products in the event that Simpson Strong-Tie determines that the RPS Product should be replaced in accordance with this Limited Warranty. If Simpson Strong-Tie elects to repair or replace the RPS Product, Simpson Strong-Tie shall have a reasonable time to do so. Any RPS Products repaired or replaced under this Limited Warranty are subsequently warranted only for the remaining unexpired portion of the Warranty Period applicable to the original RPS Product.

No one is authorized to change or add to this Limited Warranty. If at any time Simpson Strong-Tie does not enforce any of the terms, conditions or limitations stated in this Limited Warranty, Simpson Strong-Tie shall not have waived the benefit of said term, condition or limitation and can enforce it at any time. This Limited Warranty is extended only to the original purchaser and is not transferrable. It is not intended nor shall it be construed to create rights in any third party.

## Drill Bit Warranty Claims

### Definitions & Procedures

#### Failures

Warranty claims will occur on less than 1/2 of 1% of the Simpson Strong-Tie Anchor Systems® carbide-tipped bits used. This estimate is based on experience with many millions of bits in various tools and materials.

The following information has been produced to enable you to improve your ability to fairly determine defects. BITS ARE WARRANTED FOR REPLACEMENT ONLY AND IN NO CIRCUMSTANCES WILL SIMPSON BE LIABLE FOR MERCHANTABILITY OR LOSS OF SERVICE.

If the defect is not obvious, please return the bit to our home office in Pleasanton, CA. Warranty decisions will be made within 48 hours after receiving the returned item(s).

#### Wear Life Guidelines

##### FOR BEST BIT WEAR LIFE / PRODUCTION OUTPUT USE THE FOLLOWING GUIDELINES:

- Ensure that the tool holders are in good shape. Deformation of the slots or contours of the bit shanks are a positive indication of tool holder wear. Worn tool holders reduce rotational and energy transfer efficiencies. Repair or replacement is required for efficient hole production.
- The lines of force should be kept as close as possible to 90° to the axis. The tool and bit should be kept directly in line with the hole.
- The bit should not be used as a hammer support when working in walls. Such use reduces energy transfer, slows rotation, accelerates flute wear, and is indicative of poor workmanship. The hammer should be supported at all times when working in walls.
- Only a slight "guiding pressure" is required to assist hammers when working on a horizontal surface. The weight of the hammer itself is almost sufficient for optimum production. Some guiding pressure absorbs recoil and assists in hole production. Obviously, compensation for the pressure which the weight of the hammer produces, must be made when working in ceilings and walls. Caution must be taken not to apply too much pressure as this retards hole production.
- Generally speaking, when a bit becomes very dull, it should be retired; it has done its job. Note: resharpening of drill bits voids the warranty.
- Bit life is generally measured by flute wear. We measure the diameter of the flutes directly behind the tip (area of most wear) and compare that reading to the diameter at the top of the bit (area of least wear). The resultant difference indicates wear life. If a measurement is greater than the standard shown in the chart, the bit is considered to be out of warranty.

Bit Dia. (in.)	Wear Diff. (in.)	Bit Dia. (in.)	Wear Diff. (in.)	Bit Dia. (in.)	Wear Diff. (in.)	Bit Dia. (in.)	Wear Diff. (in.)
3/16	.008	1/2	.020	7/8	.028	1 3/8	.043
1/4	.008	9/16	.024	1	.032	1 1/2	.048
5/16	.012	5/8	.024	1 1/8	.036	1 3/4	.048
3/8	.016	1 1/16	.024	1 1/4	.039	2	.048
7/16	.020	3/4	.024	-	-	-	-

Carbide fracture can be caused by two primary reasons: hitting an extremely hard foreign object in the concrete or hitting and staying on reinforcing steel. Steel strikes are readily identifiable. The bit steel will be damaged as well as the tip itself. The operator should cease hole production when the bit stops turning and start a new hole. Bits damaged due to steel strikes are not warranted.



#### Shaft Breakage behind the head:

If the break area shows jagged steel and no notch, the bit has been over-torqued by jamming in the hole. The bit is not covered by warranty.



#### Shank transition area on upper shaft is polished:

This is a positive indication that the bit has been used to produce deeper holes than it should. This means that debris has not been able to clear the hole readily, producing excessive heat buildup, which destroyed the bit—no warranty replacement. (User should purchase longer bits or use a lighter-duty hammer with small diameter bits).



#### Tool holder slots, dimples, or recesses show wear:

This indicates the hammer tool holder should be repaired or replaced—no warranty replacement.



## EstiFrame Technologies EasyFrame Products One-Year Limited Warranty

Effective Date: June 1, 2023

This Limited Warranty applies to all EstiFrame Technologies EasyFrame Products (defined below) purchased after the Effective Date while this Limited Warranty remains in effect. For purchases after the Effective Date, please consult [www.strongtie.com/limited-warranties](http://www.strongtie.com/limited-warranties), as this Limited Warranty may be updated by Simpson Strong-Tie Company Inc. doing business as EstiFrame Technologies (“Simpson Strong-Tie”) from time to time. All future purchases of EasyFrame Products are subject to the terms of the EasyFrame Limited Warranty in effect as of the purchase date.

As used herein, “EasyFrame Products” means the EasyFrame saws and saw systems; provided, however, that the EasyFrame Products do not include any products that are not manufactured by Simpson Strong-Tie. Any products manufactured by a third party (including, but not limited to, any computer, touch-screen monitor and printing equipment) will be subject to the terms of any warranty provided to the original purchaser by such third party. Simpson Strong-Tie does not warrant, and assumes no liability for the operation or functionality of, third-party products.

This Limited Warranty must be read in conjunction with the EasyFrame Terms and Conditions of Sale and all applicable information or specifications published by Simpson Strong-Tie or available on the [www.strongtie.com](http://www.strongtie.com) or [www.easyframesaw.com](http://www.easyframesaw.com) website (collectively, the “Website”) or on the product package, label or product manual. All of this information is referred to collectively as the “Simpson Strong-Tie Documentation.” All applicable Strong-Tie Documentation must be carefully reviewed each time any EasyFrame Product is used.

Simpson Strong-Tie warrants, to the original purchaser only, that each EasyFrame Product will be free from substantial defects in materials, manufacturing and design for one (1) year following the date of installation by Simpson Strong-Tie of the EasyFrame Product, if properly stored, maintained and used in accordance with the Simpson Strong-Tie Documentation.

This Limited Warranty is void and does not apply to any (a) EasyFrame Product purchased from an unauthorized dealer, retailer or distributor, (b) EasyFrame Product deterioration or damage due to environmental conditions or inadequate or improper handling, transportation, storage or maintenance, (c) cosmetic defects, including discoloration, (d) failure or damage caused by improper operation or use, or improper electrical supply or wiring, including but not limited to incorrect voltage, current, frequency, or any issue resulting from noisy electrical supply or fluctuating supply, (e) use of a EasyFrame Product in temperatures or environmental conditions outside the ranges specified for such EasyFrame Product in any applicable Simpson Strong-Tie Documentation, (f) use of a EasyFrame Product outside of its intended use, (g) normal wear and tear, (h) failure or damage caused by the use of a EasyFrame Product with any ink, saw blades, products, parts or accessories other than authentic Simpson Strong-Tie products for which the EasyFrame Product is intended to be used, (i) EasyFrame Product that was subjected to negligence or excessive or improper use, including any use not in accordance with the Simpson Strong-Tie Documentation, (j) failure or damage caused by any third-party products, materials or components, (k) modified EasyFrame Product, or any nonstandard use or application of a EasyFrame Product, or (l) failure or damage caused by the gross negligence, willful misconduct, or other acts or omissions of the user of the EasyFrame Product.

Although EasyFrame Products are designed for a wide variety of uses, Simpson Strong-Tie assumes no liability for confirming that any EasyFrame Product is appropriate for an intended use, and each intended use of a EasyFrame Product must be reviewed and approved by qualified professionals. Each EasyFrame Product is designed for the uses listed in the Simpson Strong-Tie Documentation, subject to the limitations and other information set forth in the Simpson Strong-Tie Documentation.

EasyFrame Product demonstrations, training, operator examinations, technical and customer support and other services provided by Simpson Strong-Tie are based on Simpson Strong-Tie's present knowledge and experience, are conducted for illustrative or instructive purposes only, do not constitute a warranty of EasyFrame Product capabilities, specifications or installation and do not modify the applicable Limited Warranty for EasyFrame Products set forth herein. Any services provided by Simpson Strong-Tie are provided without any representation or warranty of any



Strong-Tie Documentation shall govern. In the event of any inconsistency between any information provided on the website, and the information in any other Simpson Strong-Tie Documentation, the information on the Website shall govern.

ALL WARRANTY OBLIGATIONS OF SIMPSON STRONG-TIE SHALL BE LIMITED, AT SIMPSON STRONG-TIE'S ABSOLUTE DISCRETION, TO EITHER REPAIRING THE DEFECTIVE EASYFRAME PRODUCT OR PROVIDING A REPLACEMENT FOR THE DEFECTIVE EASYFRAME PRODUCT. THIS REMEDY CONSTITUTES SIMPSON STRONG-TIE'S SOLE OBLIGATION AND LIABILITY AND THE SOLE AND EXCLUSIVE REMEDY OF PURCHASER AND, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, EXCLUDES ANY LABOR OR OTHER COSTS INCURRED IN CONNECTION WITH A WARRANTY CLAIM. PURCHASER ASSUMES ALL RISK AND LIABILITY ASSOCIATED WITH ANY USE OF THE EASYFRAME PRODUCT, INCLUDING BUT NOT LIMITED TO SUITABILITY FOR ITS INTENDED USE.

THE LIMITED WARRANTY HEREIN IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, AND, WHERE LAWFUL, SIMPSON STRONG-TIE DISCLAIMS ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE. IN NO EVENT WILL SIMPSON STRONG-TIE BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OR DIRECT OR INDIRECT LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO PROPERTY DAMAGE, DEATH AND PERSONAL INJURY. SIMPSON STRONG-TIE'S ENTIRE LIABILITY IS LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE EASYFRAME PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

To obtain warranty service, you must contact Simpson Strong-Tie promptly at (800) 999-5099 or at Simpson Strong-Tie Company Inc., 5956 West Las Positas Boulevard, Pleasanton, CA 94588, regarding any potential claim, no later than sixty (60) days after you discover the potential claim. Upon request by Simpson Strong-Tie, you must provide Simpson Strong-Tie with proof of purchase and written records evidencing, in reasonable detail, the date and manner of any servicing or prior repair of the EasyFrame Products, as applicable. Simpson Strong-Tie may, in its absolute discretion, request that you return the allegedly defective EasyFrame Products or component parts to Simpson Strong-Tie, in which case Simpson Strong-Tie will issue a Return Materials Authorization (RMA), which must be completed and returned to Simpson Strong-Tie with the EasyFrame Product or component parts. Simpson Strong-Tie is not responsible for any costs or expenses incurred in connection with any inspection of the EasyFrame Products (other than by Simpson Strong-Tie employees) or in connection with the return of EasyFrame Products or component parts to Simpson Strong-Tie, but Simpson Strong-Tie shall bear all costs and expenses incurred in connection with the shipment of replacement EasyFrame Products or component parts in the event that Simpson Strong-Tie determines that the EasyFrame Product or component parts should be replaced in accordance with this Limited Warranty. If Simpson Strong-Tie elects to repair or replace the EasyFrame Product, Simpson Strong-Tie shall have a reasonable time to do so. The repaired or replaced EasyFrame Product is warranted under the terms of this Limited Warranty.

No one is authorized to change or add to this Limited Warranty. If at any time Simpson Strong-Tie does not enforce any of the terms, conditions or limitations stated in this Limited Warranty, Simpson Strong-Tie shall not have waived the benefit of said term, condition or limitation and can enforce it at any time. This Limited Warranty is extended only to the original purchaser and is not transferrable. It is not intended nor shall it be construed to create rights in any third party.

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