

Tectum® Ceiling and Wall Solutions

Thirty (30) Year Limited Warranty

EFFECTIVE APRIL 2018

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc., and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Armstrong Commercial Suspension Systems and Armstrong Tectum Ceiling products have a 30-year limited systems warranty when installed together and used under normal conditions.

Armstrong Suspension Systems are warranted to be free from the occurrence of 50% red rust as defined by ASTM D610 test procedures for 30 years from the date of installation. All Armstrong World Industries limited 30-year warranties are subject to use under normal conditions. Abnormal conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup. Armstrong Suspension Systems do not include nails, screws, furring strips or adhesives used in direct attach installation of Tectum Wall and Ceiling products.

Armstrong Tectum products are warranted to be free from defects in materials or factory workmanship for 30 years from the date of installation, except for obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of installation.

Armstrong Tectum Ceiling and Wall panels with BioBlock® performance resist the growth of mold and mildew and resist the growth of odor and stain causing bacteria.

Applies only to products designated with the 30-year systems warranty designation in the Armstrong product catalog.

What will Armstrong World Industries do?

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong World Industries will deliver, at the expense of Armstrong World Industries, Free On Board (F.O.B.) to the place of installation, new product of the same or similar type and grade in an amount equal to that which is determined to be defective.

What does this warranty not cover?

Damage that may occur from vibrations, fire, water, freezing temperature, accident, or any form of abuse or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the products should be removed immediately and replaced once the conditions are normal.

This warranty does not extend to sagging or warping or to variations in color, texture, or grain which are due to natural variation in the characteristics of the wood; or changes in color or fading resulting from direct exposure to sunlight or partial exposure to a light source; any failure or defect caused by the material becoming either overly dry or moist as a result of placement of panels directly facing air vents or radiant heat source; or failure to install or maintain such panels in accordance with Armstrong World Industries installation instructions.

Tectum Wall and Ceiling products must not be used to support any other material except fiberglass thermal/sound control insulation installed in the thickness, density, and manner according to specifications, except that Mineral Fiber ceiling products can be placed directly on top of Tectum ceiling panels where approved by Armstrong World Industries (to achieve acoustical performance). Except for ceilings with BioBlock® protection, the growth of mold or mildew is not covered by this warranty, nor is it the responsibility of Armstrong World Industries. All products should be maintained to avoid excessive dirt or dust buildup, which could provide a medium for microbial growth on ceiling panels. Additionally, products should not be installed under conditions where there is excessive or long-term exposure to moisture or high humidity. These systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the ceiling.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

Warranty Conditions

Prior to installation, the panels and/or suspension system must be kept clean and dry in an environment that is continuously between the temperature and relative humidity levels set out below and not subject to any Abnormal Conditions. To ensure that the ceiling or wall panels have stabilized to the current building conditions prior to their installation, the panels must be placed in an environmentally stable building location for a minimum of 72 hours. Remove plastic wrap to allow panels to acclimatize.

Installation of the products shall be carried out where the temperature is between 32°F (0°C) and 120°F (49°C), and relative humidity levels maintained between 25% RH and 85% RH. These temperature and humidity conditions must be met throughout the lifetime of the warranty. It is necessary for the area to be enclosed and for the HVAC systems to be functioning and in continuous operation. All wet work (plastering, concrete, etc.) must be complete and dry. These products cannot be used in exterior applications.

All Armstrong World Industries products shall be installed in accordance with written Armstrong Tectum installation instructions and/or approved shop drawings in effect at the time of installation, as well as customary Ceilings and Interior Systems Contractors Association (CISCA) practices. Armstrong World Industries shall have no responsibility for defective processing or alteration to the products by others after shipment. Any additional mounting parts such as lighting or ventilation facilities shall be suspended separately or supported securely by the substructure in accordance with Armstrong World Industries installation instructions.

How do you get service?

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 276-7876. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 255 Montpelier Blvd., Saint-Laurent, Montreal, Quebec, H4N 2G3.

How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

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