

# TremPRO<sup>®</sup> RV Roof Protection System Ten (10) Year Limited Material Warranty

TREMPRO <sup>®</sup> RV ROOF PROTECTION SYSTEM COMPONENT PRODUCTS	
TremPrime <sup>®</sup> Porous Primer	TremPRO <sup>®</sup> RV Roof Sealant
TremPRO <sup>®</sup> RV Roof Primer	TremPRO <sup>®</sup> RV Premium Roof Coating

## A. WARRANTY

Tremco Incorporated ("Tremco") warrants, subject to the terms, conditions and limitations stated, that the TremPRO RV Roof Protection System indicated above (the "System") is free of manufacturing defects and conforms to published physical properties and quality control standards in force at the time System was purchased for or a period of <u>10 year(s)</u> from the Purchase Date indicated on the attached Dealer Service Department receipt ("the Receipt") showing Owner name and vehicle ID number. [Additional conditions apply as stated in Sections C and D of this Warranty.]

#### **B. REMEDY**

If the System is proven not to have performed in accordance with the Warranty during the Warranty period, Tremco shall either provide sufficient replacement material to replace the non-conforming System or provide a refund of the purchase price of the System (not including labor or installation charges) indicated on the Receipt. Tremco shall not provide the sufficient replacement material directly to the Owner. Tremco shall provide sufficient replacement material only to a professional installer approved by Tremco, and the Owner shall be responsible for the cost of professional installation of the replacement material. The professional installation of sufficient replacement material shall not restart the Warranty period. If Tremco provides a refund of the purchase price, this Limited Material Warranty terminates and Tremco shall have no further obligation to the Owner. During the term of this Warranty, agents or employees of Tremco shall be afforded opportunities to inspect any such areas of the installed System at such time as Tremco may reasonably request.

#### C. EXCLUSIONS

This Warranty specifically excludes coverage for any failure of the System that is due, in whole or in part, to any of the following:

- Alterations or damage to the System that are intentionally made or which reasonably should have been expected to result from intentional acts or conduct;
- Abuse, misuse, or damage of or to the System, including chemical, physical, mechanical, or penetration damage caused by individuals, tools, vandalism, natural elements, animals, or other outside agents;
- Failure to store the system prior to installation according to Tremco's written storage guidelines;
- Failure to install the System in accordance with Tremco's written Installation Instructions;
- Deterioration to the System resulting from abuse, neglect, or misuse of the System;
- Failure to maintain or care for the System in accordance with all applicable instructions or guidelines provided by Tremco;
- Installation of System components, which are not approved by Tremco in accordance with all applicable guidelines provided by Tremco; or
- Hurricane, flood, fire, tornado, earthquake, lightning, or any other act of nature or uncontrollable force.

If the Owner or Dealer/Installer uses a non-Tremco coating, paint, primer, or sealant product, and the System is damaged due to the use of a coating, paint, primer, or sealant that is defective or incompatible with the System, then Tremco shall not be responsible for such defect or damage.

### D. FILING A CLAIM

In the event of a claim, the Owner or Dealer/Installer identified above shall immediately notify Tremco by either emailing WarrantyAdmin@tremcoinc.com or mailing notice to Warranty Administrator, Tremco Commercial Sealants & Waterproofing, 23150 Commerce Park, Beachwood, OH 44122. Notice of a claim must be provided within thirty (30) days of the discovery of the condition giving rise to the claim. Notice of a claim must include (1) a copy of this Warranty and (2) the original Receipt showing Owner name and vehicle ID number and documenting the System installation by a Tremco-Trained Dealer. The Owner or Dealer/Installer shall provide Tremco a reasonable opportunity to investigate any claim.

No representative of Tremco has the authority to make any representations or provisions except as stated herein. This Warranty is issued only to the original purchaser of the System and is not transferable.

THE ABOVE WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, EXCEPT AS EXPRESSLY PROVIDED HEREIN. TREMCO SHALL NOT BE LIABLE FOR DAMAGE TO THE PROJECT STRUCTURE OR INTERIOR CONTENTS OR FOR ANY OTHER CONSEQUENTIAL, SPECIAL OR OTHER DAMAGES ARISING FROM OR RELATED TO, DIRECTLY OR INDIRECTLY, THIS WARRANTY OR THE PERFORMANCE OF THE MATERIALS COVERED BY THIS WARRANTY, WHETHER BASED ON BREACH OF WARRANTY, NEGLIGENCE OR OTHER THEORY OF LIABILITY.

TREMCO INCORPORATED Commercial Sealants & Waterproofing Division