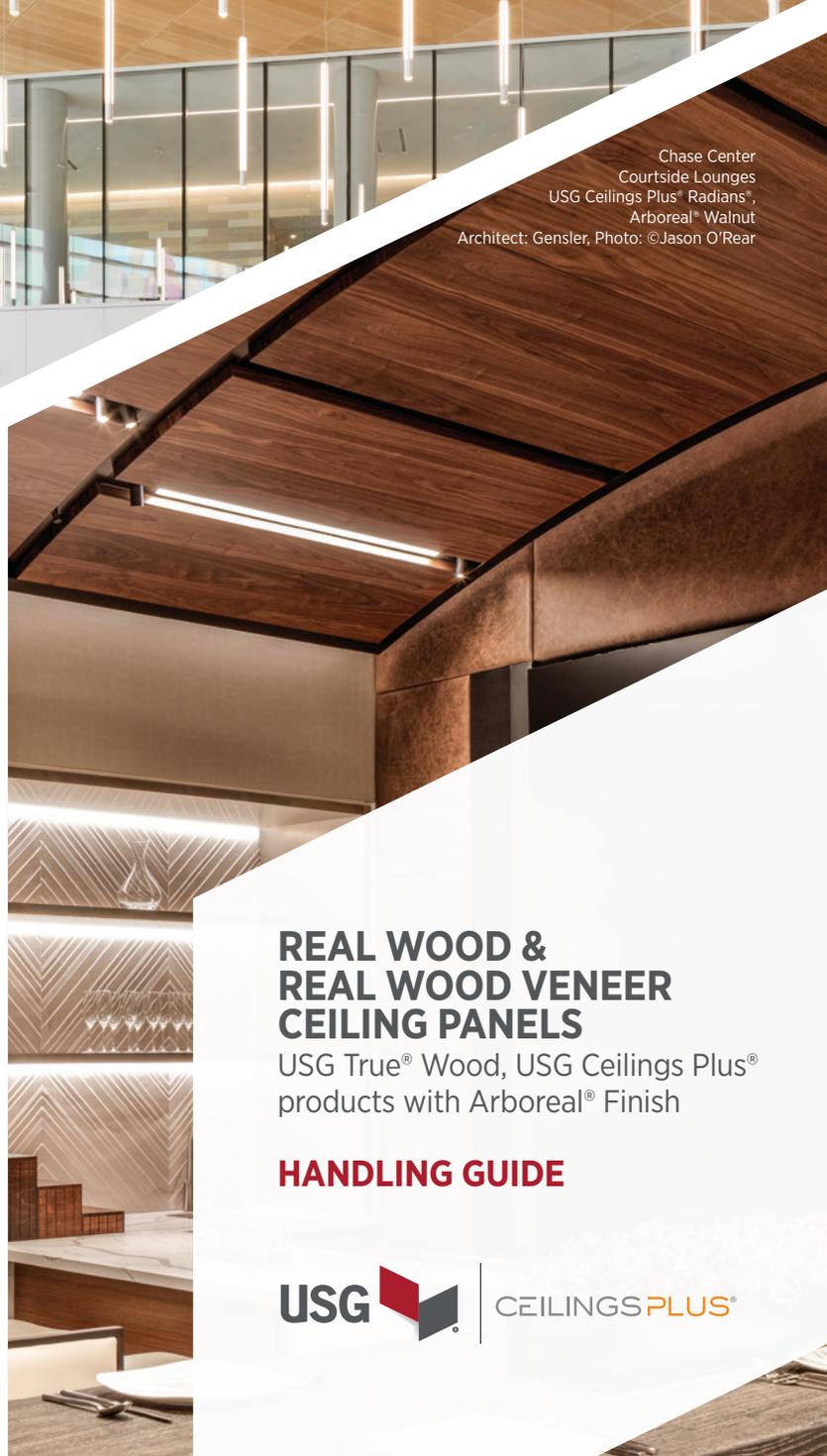




Chase Center
Courtside Lounges
USG Ceilings Plus® Radians®,
Arboreal® Walnut
Architect: Gensler, Photo: ©Jason O'Rear



Lowell Justice Center
True® Wood Panels, White Oak
Architect: Finegold Alexander Architects,
Photo: ©Anton Grassl Photography



REAL WOOD & REAL WOOD VENEER CEILING PANELS

USG True® Wood, USG Ceilings Plus®
products with Arboreal® Finish

HANDLING GUIDE



CEILINGSPUS®

Samsung
USG Ceilings Plus® Barz®,
Arboreal® American Walnut
Architect: Gensler,
Photo: ©Jasper-Sanidad

REAL WOOD & REAL WOOD VENEER CEILING PANELS

USG TRUE® WOOD, USG CEILINGS PLUS® WITH ARBOREAL® WOOD FINISH

PROJECT CONDITIONS

USG True® Wood products, and USG Ceilings Plus® products with the Arboreal® wood finish, are finished with a protective clear topcoat that requires minimum maintenance. When maintenance is necessary, certain procedures should be followed to protect the appearance and performance of these products.

- A. Prior to the start of installation, all exterior windows and doors are to be in place, glazed and weather-stripped. The roof is to be watertight, and all wet trades' work is to be completed and thoroughly dry.
- B. Building environmental conditions should be maintained in accordance with ASHRAE Standard 62.1, 2013. The heating and cooling systems shall be operating before, during and after installation, with the temperature of interior spaces maintained between 60°F and 85°F and relative humidity between 25% and 55%.
- C. Wood ceiling components must be acclimated to the space prior to installation. A typical process would be to unwrap material and place horizontally for a minimum of 72 hours.
- D. Installation shall be done only when the temperature and humidity closely approximate the interior conditions that will exist when the building is occupied.

CLEANING

- A. Wearing white cotton gloves is recommended when handling/cleaning wood panels.
- B. Upon removal from packaging, dust panels with a feather duster to remove any loose surface containments and then wipe panels clean in the direction of wood grain using a clean, dry, soft cloth.
- C. To remove surface oils and fingerprints, the cloth can be lightly dampened. Avoid using excessive water or moisture as this may affect the appearance of the finish or damage the panel itself.
- D. Panel can be cleaned more thoroughly using a mild soap or detergent and a damp cloth. Do not apply cleaning agent directly onto the panel. It is advised to test cleaner in an inconspicuous location prior to applying to a visible area. Remove any residue from panel prior to drying.
- E. Use care when cleaning perforated panels with an acoustical backer laminated to the back surface. This backer must not be immersed in or saturated with water and should not be exposed to cleaning agents.
- F. For extensive repairs such as scratches, deep nicks or other defects please contact your local USG Sales Representative.

LIMITATIONS

- **Do not** use any brushes or abrasives as these may scratch the panel surface.
- **Do not** use any harsh cleaners or solvents. These chemicals will mar, etch, corrode, and permanently discolor the panel.

Product Information

See usg.com for the most up-to-date product information.

Trademarks

The trademarks USG, CGC, ARBOREAL, CEILINGS PLUS, TRUE, the USG/CGC logo, the design elements and colors, and related marks are trademarks of USG Corporation or its affiliates.

Notice

We shall not be liable for incidental or consequential damages, directly or indirectly sustained, nor for any loss caused by application of these goods not in accordance with current printed instructions or for other than the intended use. Our liability is expressly limited to replacement of defective goods. Any claim shall be deemed waived unless made in writing to us within thirty (30) days from the date it was or reasonably should have been discovered.

Note

All products described here may not be available in all geographic markets. Consult your local sales office or representative for more information.

Safety First!

Follow good safety and industrial hygiene practices during handling and installation of all products and systems. Take necessary precautions and wear the appropriate personal protective equipment as needed. Read material safety data sheets and related literature on products before specification and/or installation.

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